

RE: CEICW-OMA errors

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg00526.html>

- *From:* George Merriman <GeorgeMerriman@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 5 Jul 2006 13:48:02 -0700
-

Hi, Jenny,

Sorry, no luck.

I get exactly the same results after running your procedure. The only anomaly was that the 5-digit number you mention in the step with the Metabase Explorer was a 6 digit number in my system. Everything else went exactly as described.

Still no OMA. I still have the exact same errors in CEICW.

—

George Merriman
See Factor Industry, Inc.

""Jenny wu [MSFT]"" wrote:

Hi George,

From your description, I understand the issue is that the CEICW fails during the email configuration process. If I have misunderstood the problem, please don't hesitate to let me know.

From the icwlog.txt file, I found the following main error message:

Error 0x80070003 returned from call to CEMailCommit::Commit().

Based on my research, the error code 0x80070003 means "The specified path couldn't be found". This issue always caused by improper Exchange installation or a link broken between Exchange with IIS.

Currently, in order to troubleshoot this issue, I would like to suggest that you first check in the IIS manager to see if there is a default web site and also make sure that all the expected virtual directories for OWA/OMA are listed there. The following Exchange related virtual directories must be shown under Default Web Site in IIS manager.

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- 1). Microsoft–Server–ActiveSync
- 2). OMA
- 3). Exadmin
- 4). Exchange
- 5). Public
- 6). ExchWeb

If there is any VD disappeared, please refer to the steps below to rebuild the DS2MB:

First of all, please refer to the following Knowledge Base Article to backup the Metabase first:

HOW TO: Create a Metabase Backup by Using IIS 6.0 in Windows Server 2003
<http://support.microsoft.com/?id=324277>

1. Go to Internet Services Manager and delete the following virtual directories:

Microsoft–Server–ActiveSync,
OMA,
Exchange,
Public,
ExchWeb.

2. Download and install Metabase Explorer from the following URL:

"<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE–A71A–4C73–B628–ADE629C89499&displaylang=en>"

NOTE: This link can be wrapped. Please make sure that you have included the entire contents between the quotation marks when you download this tool.

3. Open Metabase Explorer and expand LM > DS2MB > HighWaterMarks > GUID

4. Double click the entry which has a 5–digit number in the data folder in the right pane of the GUID folder.

5. Replace the number in the Data field with 0 (zero) and then click OK. Close Metaedit

6. Run services.msc and right click IIS Admin Service, and then click Restart to restart the service.

7. Restart the System Attendant. After that, these virtual directories can be created.

8. Then please re–run CEICW to see if the issue resolved.

More information:

883380 How to reset the default virtual directories for Outlook Web Access in Exchange Server 2003
<http://support.microsoft.com/?id=883380>

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If it is not the case, to make sure it's not a link broken issue, I would like to suggest that you reinstall Exchange (with SBS 2003 SP1 already applied) as the following steps:

Important: Please first make a full backup for the SBS 2003 Server.

Backing Up and Restoring Windows Small Business Server 2003

<http://go.microsoft.com/fwlink/?LinkId=49916>

1. Switch to the SBS 2003 CD2, and then run "setup /reinstall".
2. Choose to 'Reinstall' against all the valid listed components in the pop-up page, and then start the reinstallation.
3. Choose 'Yes' when prompting to overwrite the newer version files.
4. Once the installation is completed, please re-apply the Exchange 2003 SP1.
5. And then, reinstall the SBS 2003 SP1.
6. Rerun CEICW which will recreate the OMA and Microsoft-Server-ActiveSync directories.

If the issue still persists after that, please reproduce the issue by running CEICW again and collect the following information.

1. Please send all the logs from the C:\Program Files\Microsoft Windows Small Business Server\Support folder to me.
2. Send all the logs from C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs to my mailbox.
3. Send the icwdetails*.htm in the "%Program files%\Microsoft Windows Small Business Server\Networking\ICW\" folder.

Please compress all files and send to my working mailbox:

v-yanniw@xxxxxxxxxxxxxx

Hope above information helps. I am happy to be of assistance to you and look forward to your reply.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: CEICW-OMA errors
thread-index: AcaesuXFDTxL1wuSQJeBSulfq43njA==
X-WBNR-Posting-Host: 24.39.139.210
From: =?Utf-8?B?R2VcmdlIE1lcnJpbWFu?=@

<GeorgeMerriman@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Subject: CEICW-OMA errors
Date: Mon, 3 Jul 2006 08:11:02 -0700
Lines: 69
Message-ID:
<AF47C421-5F07-46F0-B78D-5060236181FF@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.sbs:278869
NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

I have been trying to get OMA working on my SBS2K3 server with ISA 2004.

Whenever I run the CEICW I get an error about how the wizard failed during

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email setup. I have removed all of the 3rd party anti-virus and anti-spyware.

I see nothing in the event log that seems to relate to this. I've also been

through most of the suggestions concerning OMA in other threads here.

Here is an extract from icwlog.txt with what I think are the corresponding error messages: (Sorry for the long post)

```
Sharepoint publishing: 1
Initializing ISA2k4 Library returned OK
Checking if Sbs CompanyWeb Listener exists returned OK
*** Getting Sbs web listener certificate hash returned ERROR 8007007a
Getting Sbs web listener certificate hash returned OK
Getting Publishing server name returned OK
Getting Internet Server Name returned OK
Creating Sharepoint WebPublishing Rule returned OK
Disabling Verify Normalization returned OK
Adding Public name to webpublishing rule returned OK
Saving changes and restarting services returned OK
Publishing CompanyWeb through ISA2k4 returned OK
CCertCommit::EnableSSL returned OK
CCertCommit::RequireSSL returned OK
CCertCommit::NotifyRemoteUserPortal returned OK
Reading the Internet Server Name returned OK
Updating provisioning info returned OK
Sending RUP intro mail returned OK
CCertCommit::SaveUserSelections returned OK
CCertCommit::CommitEx returned OK
calling CEmailCommit::Commit (0x25d108).
calling CEmailCommit::ValidatePropertyBag ().
calling pdispPPPPBag->QueryInterface (IPropertyPagePropertyBag,
0x6e488).
Call to pdispPPPPBag->QueryInterface () returned ok.
calling ReadInt4 (0x25ae00,
DB5E5E45-3598-4F1D-8FF7-0ED35B9EB6A4).
Call to ReadInt4 () returned ok.
The out param of ReadInt4() is -1.
calling CValidatePropertyUtil.ValidatePropertyInteger ().
Call to CValidatePropertyUtil.ValidatePropertyInteger () returned ok.
Call to CEmailCommit::ValidatePropertyBag () returned ok.
calling pdispPPPPBag->QueryInterface (IPropertyPagePropertyBag,
0x6e4f4).
Call to pdispPPPPBag->QueryInterface () returned ok.
calling ReadInt4 (0x25ae00,
DB5E5E45-3598-4F1D-8FF7-0ED35B9EB6A4).
Call to ReadInt4 () returned ok.
```

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The out param of ReadInt4() is -1.
calling GetDomainAndControllerNames ().
Call to GetDomainAndControllerNames () returned ok.
calling GetOrganizationName (\\sfint.sfi.local, DC=sfi,DC=local).
Call to GetOrganizationName () returned ok.
calling GetFirstAdministrativeGroup (\\sfint.sfi.local, DC=sfi,DC=local,
SFINET).
Call to GetFirstAdministrativeGroup () returned ok.
calling GetFirstRoutingGroup (\\sfint.sfi.local, DC=sfi,DC=local, SFINET,
first administrative group).
Call to GetFirstRoutingGroup () returned ok.
Call to SetCookieAuthentication () returned ok.
Call to Enabling Wireless admin for OMA () returned ok.
Error 0x80070003 returned from call to CEMailCommit::Commit().
calling GetBOConnector ().
Call to GetBOConnector () returned ok.
calling spADs->PutEx (ADS_PROPERTY_CLEAR,

msExchSmtOutboundSecurityPassword).

Call to spADs->PutEx () returned ok.
calling spADs->SetInfo ().
Call to spADs->SetInfo () returned ok.

—
George Merriman
See Factor Industry, Inc.