

Re: SBS 2003 SMTP

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg04659.html>

- *From:* Rich65 <Rich65@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 29 Jun 2006 06:30:02 -0700
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Many thanks for the reply!

I have done as you suggested and put the 'primary user' account in.

We dont get NDR's now, but the emails still do not seem to reach their intended reipient.

CAn you shed any light on some of the other settings which may be related:

ie Send Helo instead of EHLO
ETRN/TURN

(or could be as simple as resarting the serveror some servicse before the other settings take effect etc.

"Merv Porter [SBS-MVP]" wrote:

Hi Rich,

I think this is what you're looking for:

SBS 2003 DDNS and Email Setup Procedure...

<http://groups.google.com/group/microsoft.public.windows.server.sbs/msg/be1d68ee2e0ba0d4?hl=en>

SMARTHOST

As is normal with many ISPs, you'll probably need to authenticate to your ISP's SMTP server when SENDING mail. In order to accomplish this, you'll first need to configure Exchange server to use a Smarthost. So, continuing on with CEICW, at the "Internet E-mail" screen, select Enable Internet e-mail. On the Email Delivery Method screen, select "Forward all email to the email server at your ISP". Enter your ISP's SMTP server (e.g., mail.yourisp.com).

SMARTHOST AUTHENTICATION

In CEICW you told it to "Forward all email to the email server at your ISP"

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(i.e., use the ISP as a Smarthost). Most ISPs require authentication to do this. To configure authentication, go to:

Server Management | Advanced Management | First Organization (Exchange) | Connectors | (right click) SmallBusiness SMTP Connector | Properties | Advanced | Outbound Security | Basic Authentication | Modify.

and enter your authentication credentials. This is usually the primary account username/password or an email account username/password that was set up when you signed up with your ISP. Once you've done this, click OK three times and your Smarthost authentication is done.

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Merv Porter [SBS MVP]

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"Rich65" <Rich65@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:F6B95B34-C77D-417E-9E1B-A46849199E2D@xxxxxxxxxxxxxxxxxxxx

I ma running SBS2003 which is setup with pop3/smtp connector to send/receive all external emails via an ISP.

Until yesterday all was working OK. Now whenever any of my clients try to send esternaly they receive an NDR:

The following recipient(s) could not be reached:

<mailto address> on 29/06/2006 12:02

There was a SMTP communication problem with the recipient's email server. Please contact your system administrator.

<myFODN #5.5.0 smtp:550 <mailto address>... Relaying denied>

I think I have narrowed this problem down to an SMTP authentication error. I did this by setting up a standalone machine (connected to my router) and set up Outlook express to send and receive via my ISP. This works if the 'My outgoing server (SMTP) requires authentication' box is checked and use the same settings as I/C server. I f however i deselect this setting, I receive exactley the same 550 error.

So the question is how do I configure my SMTP connector in Server Manger to do this authentication automatically for all accounts?

Any help would be appreciated!

Rich

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