

RE: Unable to send any fax only from workstation

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg04262.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Wed, 28 Jun 2006 12:37:19 GMT
-

Hi Daniele,

Thanks for your information. I appreciate your time and efforts to the issue.

From your system information, I found that your computers' OS is non-English version. However due to the lack of the other language database, we can ONLY support English version. I suggest that you contact the local CSS for support. And different versions may have different issue and solutions and this newsgroup is for English version support. The reason why we recommend posting appropriately is you will get the most dedicated pool of respondents, and other partners who the newsgroups regularly can either share their knowledge or learn from your interaction with us. Also, this is to make sure that the responders can better track the problem Thank you for your understanding.

Please visit our Worldwide sites support page and find support resources that are provided. You can find your worldwide site here:
<https://partner.microsoft.com/global/30000104>

What is more, I have reviewed the Filemon files, I found that you have installed some Symantec antivirus application on the server box. Based on my research, the application may block communication between server and XP workstations. I suggest that you temporarily uninstall the application to isolate the issue.

More information:

Programs that may experience a change in behavior after you install Windows XP Service Pack 2
<http://support.microsoft.com/?kbid=886264>

Hope it helps.

Have a nice day!

Sincerely,

RE: Unable to send any fax only from workstation

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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X-Tomcat-ID: 191289217

References: <7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxxxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxxx>
<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxxx>
<s7m8C65jGHA.5184@xxxxxxxxxxxxxxxxxxxxxxx>
<97FSH7GkGHA.4528@xxxxxxxxxxxxxxxxxxxxxxx>
<nErUXrTkGHA.5184@xxxxxxxxxxxxxxxxxxxxxxx>
<oV83wSElGHA.5700@xxxxxxxxxxxxxxxxxxxxxxx>
<qwURSDelGHA.5700@xxxxxxxxxxxxxxxxxxxxxxx>
<G8LETVfiGHA.4928@xxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0
Content-Type: text/plain
Content-Transfer-Encoding: 7bit
From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
Organization: Microsoft
Date: Fri, 23 Jun 2006 11:42:30 GMT
Subject: RE: Unable to send any fax only from workstation
X-Tomcat-NG: microsoft.public.windows.server.sbs

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

Message-ID: <19kudorlGHA.5184@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.sbs
Lines: 712
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:276932
NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

Hi Daniele,

Thanks for your information. I appreciate your time.

From the Filemon and Regmon logs, we still do not find the clue to the issue. I have researched many cases, which indicate that there is some third party application that may block the fax session and that process

can

not be killed even perform clean boot. Have you installed any third party applications on the server or on the workstations? If yes, please temporarily uninstall it to check if it helps.

You can also run the following command on the server and one problematic workstation and mail me the .nfo files.

- a. Click Start and then Run.
- b. Type in "msinfo32" without the quotations and click OK.
- c. Once System Information is up and running, click File and then Save. Save the system information to a .nfo file.

Additionally please respectively collect the filemon tracking log from the server when the fax task work using administrator account and the fax task failed with normal user account.

Have a nice weekend!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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RE: Unable to send any fax only from workstation

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doing

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Any input or comments in this thread are highly appreciated.

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X-Tomcat-ID: 225253248

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxx>

<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxx>

<s7m8C65jGHA.5184@xxxxxxxxxxxxxx>

<97FSH7GkGHA.4528@xxxxxxxxxxxxxx>

<nErUXrTkGHA.5184@xxxxxxxxxxxxxx>

<oV83wSEIGHA.5700@xxxxxxxxxxxxxx>

<qwURSDeIGHA.5700@xxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

Content-Transfer-Encoding: 7bit

From: v-yanniw@xxxxxxxxxxxxxx ("Jenny wu [MSFT]")

Organization: Microsoft

Date: Thu, 22 Jun 2006 12:13:47 GMT

Subject: RE: Unable to send any fax only from workstation

X-Tomcat-NG: microsoft.public.windows.server.sbs

Message-ID: <G8LETVfIGHA.4928@xxxxxxxxxxxxxx>

Newsgroups: microsoft.public.windows.server.sbs

Lines: 606

Path: TK2MSFTNGXA01.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:276725

NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

Hi Daniele,

Do you have any updates regarding the information I provided in my previous response to your post? Please do not hesitate to let me know if you have any further concerns. I am looking forward to your reply.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support

X-Tomcat-ID: 142890878

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxx>

<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxx>

<s7m8C65jGHA.5184@xxxxxxxxxxxxxxxxxxxxxx>

<97FSH7GkGHA.4528@xxxxxxxxxxxxxxxxxxxxxx>

<nErUXrTkGHA.5184@xxxxxxxxxxxxxxxxxxxxxx>

<oV83wSEIGHA.5700@xxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

Content-Transfer-Encoding: 7bit

From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")

Organization: Microsoft

Date: Tue, 20 Jun 2006 08:37:17 GMT

Subject: RE: Unable to send any fax only from workstation

X-Tomcat-NG: microsoft.public.windows.server.sbs

Message-ID:

<qwURSdEIGHA.5700@xxxxxxxxxxxxxxxxxxxxxx>

Newsgroups: microsoft.public.windows.server.sbs

Lines: 558

Path: TK2MSFTNGXA01.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:276233

NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

Hi Daniele,

Please also ensure you have installed the hotfix 884032 on the SBS

server

RE: Unable to send any fax only from workstation

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box to upgrade the Windows Small Business Server 2003 client deployment

to

Windows XP SP2. I would like to suggest that you take a look at the following articles:

Fax send fails when you try to send a fax from a Windows XP-based client computer through a Windows Small Business Server 2003-based computer
<http://support.microsoft.com/?kbid=885123>

Update is available for the Windows Small Business Server 2003 Client

Setup

feature to deploy Windows XP Service Pack 2 to Windows XP Professional-based clients
<http://support.microsoft.com/default.aspx?scid=kb:EN-US:Q884032>

If you have chance to perform test, please kindly help me collect the Filemon and regmon logs on the server as required in my previous post.

I appreciate your time and patience.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support

Newsgroups:
microsoft.public.windows.server.sbs
From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx
("Jenny wu [MSFT]")
Organization: Microsoft
Date: Tue, 20 Jun 2006 08:36:53 GMT
Subject: RE: Unable to send any fax only
from workstation
X-Tomcat-NG:
microsoft.public.windows.server.sbs

RE: Unable to send any fax only from workstation

MIME-Version: 1.0
Content-Type: text/plain
Content-Transfer-Encoding: 7bit

Hi Daniele,

Yes, your test also indicates that there is some application that

hook/drop

the fax session. Or domain users have not appropriate permissions to

some

folders. From the filemon and regmon from the workstation, we can not

find

the clue. So please also collect Filemon and Regmon from the server

when

users try to send faxes from workstation.

*Note: Please perform clean boot on the server first, prepare the

Filemon

and Regmon on the server, Then reproduce the issue with a domain user account to collect tracking log; And also please try to send fax with a domain admin account from the workstation to collect another tracking

log.

I appreciate your time and efforts.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

X-Tomcat-ID: 196106106

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxx>

<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxx>

<s7m8C65jGHA.5184@xxxxxxxxxxxxxxxxxxxxxx>

<97FSH7GkGHA.4528@xxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

Content-Transfer-Encoding:

7bit

From:

v-yanniw@xxxxxxxxxxxxxxxxxxxxxx

("Jenny wu [MSFT]")

Organization: Microsoft

Date: Fri, 16 Jun 2006

11:48:42 GMT

Subject: RE: Unable to send

any fax only from

workstation

X-Tomcat-NG:

microsoft.public.windows.server.sbs

Message-ID:

<nErUXrTkGHA.5184@xxxxxxxxxxxxxxxxxxxxxx>

Newsgroups:

microsoft.public.windows.server.sbs

Lines: 455

Path:

TK2MSFTNGXA01.phx.gbl

Xref:

TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:275606

NNTP-Posting-Host:

tomcatimport2.phx.gbl

10.201.218.182

Hi Daniele,

Thanks for your
information.

When the issue happens,
please check if the
Messenger service is

running

RE: Unable to send any fax only from workstation

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RE: Unable to send any fax only from workstation

on

both workstations and the
SBS server box. If not,
please start it and

then

test to the issue and let me
know the result.

And the UsRobotics 56k
serial modem does list in
Microsoft production

list

(www.microsoft.com/hcl),
Please try to use another
modem listed in our

HCL

list to isolate the issue.

Also I will perform further
research on the issue and if I
find any

thing,

I will update you as soon as
possible.

Thanks for your
cooperation.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online
Newsgroup Support
Get Secure! –
www.microsoft.com/security

=====
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RE: Unable to send any fax only from workstation

issues

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RE: Unable to send any fax only from workstation

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doing

so, it will ensure your issues
are resolved in a timely
manner.

For urgent issues, you may
want to contact Microsoft
CSS directly.

Please

check
<http://support.microsoft.com>
for regional support phone
numbers.

Any input or comments in
this thread are highly
appreciated.

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rights.

X-Tomcat-ID:
228628345

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxxxxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxxxx>

<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxxxx>

<s7m8C65jGHA.5184@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version:

1.0

Content-Type:

text/plain

Content-Transfer-Encoding:

7bit

From:

RE: Unable to send any fax only from workstation

v-yanniw@xxxxxxxxxxxxxxxxxxxxxx
("Jenny wu
[MSFT]")
Organization:
Microsoft
Date: Thu,
15 Jun 2006
11:27:59
GMT
Subject:
RE: Unable
to send any
fax only
from
workstation
X-Tomcat-NG:
microsoft.public.windows.server.sbs
Message-ID:
<97FSH7GkGHA.4528@xxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
Lines: 371
Path:
TK2MSFTNGXA01.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.sbs:275372
NNTP-Posting-Host:
TOMCATIMPORT1
10.201.218.122

Hi Daniele,

Thanks for
your
information.
I appreciate
your time
and efforts
to

the

issue.

From
current
information,
I
can

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

not
find
the
clue
to
the
issue.

Please

help

me collect
more
information
for further
analyze:

1. What is
the exact
brand of the
modem?
Does it list
in Microsoft
production
HCL list?
You can
check it in
the
following
link:
www.microsoft.com/hcl

2. Please
increase the
event
logging
level and
collect the

application

log

for me:

a. Open
Server
Management
console ->
Fax (Local),

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

right click it
to

choose

Properties
to open
Properties
page.
b. Under
Event
Reports tab,
set the
Outgoing
tracking
level to
High.
c. Restart
the fax
service and
then
reproduced
the issue
(please try

to

send fax
with
domain user
account and
also with a
domain
admin

account)

and

collect log
file for me
(please save
the log file
in .evt file).

3. Please
Enable
FAX debug
log. Please
do as
follows:

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

- a.
Regedit.exe
- b. Navigate
to the
logging
option,
controlled
by the
registry key

under:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Fax\Device
Providers\{2172FD8F-11F6-11D3-90BF-006094EB630B}

- c. Create or
modify new
values as
follows:

DeBugLevelEx
(REG_DWORD)
0 – No log.
This is the
default
selection.
0xffffffff –
Enable T30
debug
logging

DebugContextEx
(REG_DWORD)
0 – No
messages

d – Main
and class 1
messages
only. This is
the default
selection.
0xffffffff –
All
messages
(including
fcom
module)

In order for
DebugContextEx

RE: Unable to send any fax only from workstation

to take
effect, it's
also
necessary to

set

DebugFormatEx
(REG_DWORD)
to
0xbbffffff.

DebugFormatEx
(REG_DWORD)
0xbbffffff

Then please
restart the
Fax service
and
reproduce
the
problem.
Then

send

T30DebugLogFile.txt
to me
(v-yanniw@xxxxxxxxxxxxxx),
which is
located

at

Documents
and
Settings\NetworkService\Local
Settings\temp
(Network
Service's
temporary
directory).

Please mail
me all files
at my
working
mailbox:
v-yanniw@xxxxxxxxxxxxxx

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

I appreciate
your
cooperation.
I am glad to
help.

Have a nice
day!

Sincerely,

Jenny Wu
Microsoft
CSS Online
Newsgroup
Support
Get Secure!

–

www.microsoft.com/security

This
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You can
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RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

newsgroup

here:

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Microsoft engineers

RE: Unable to send any fax only from workstation

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thread
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manner.

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directly.

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<http://support.microsoft.com>
for regional
support
phone
numbers.

Any input

RE: Unable to send any fax only from workstation

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or
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in this
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X-Tomcat-ID:

192305016

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@xxxxxxxx>

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxxxx>

<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@xxxxxxxxxxxxxxxx>

MIME-Version:

1.0

Content-Type:

text/plain

Content-Transfer-Encoding:

7bit

From:

v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx

("Jenny

wu

[MSFT])

Organization:

Microsoft

Date:

Wed,

14

Jun

2006

10:37:15

GMT

Subject:

RE:

Unable

RE: Unable to send any fax only from workstation

to
send
any
fax
only
from
workstation
X-Tomcat-NG:
microsoft.public.windows.server.sbs
Message-ID:
<s7m8C65jGHA.5184@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
Lines:
258
Path:
TK2MSFTNGXA01.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:275099

NNTP-Posting-Host:
TOMCATIMPORT1
10.201.218.122

Hi
Daniele,

Thanks
for
your
update.

For
current
situation,
we
can
isolate
the
issue
lies
in
insufficient
permissions.
Let
us
install
the
Filemon

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

and
Regmon
utility
on
one
workstation
to
monitor
it
is
which
folder
that
is
missing

permissions.

I.
First
let
us
perform
a
clean
boot
on
the
workstation
so
that

there

is

too
many
application
running.

1)
Run
MSCONFIG.EXE.
2)
In
the
Services
tab,
click

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RE: Unable to send any fax only from workstation

"Hide
All
Microsoft
Services"
and

click

"Disable
All".
3)
In
the
Startup
tab,
click
"Disable
All".
Click
OK.
(This
will
temporarily
prevent
third-party
programs
from
running
automatically

during

start-up.)
4)
Restart
the
computer.

II.
Please
install
the
Filemon
and
Regmon
utility
on
one
problematic
workstation
and

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

reproduce
the
issue.

Please
use
the
following
steps
to
capture
data
with
these
utilities.

You

will
need
to
follow
the
steps
below
to
use
the
utility.

1).
Please
visit
the
following
link
to
download
and
save
the
Filemon

and

Regmon
version
for
your

RE: Unable to send any fax only from workstation

operating
system
from
the
following
Web

site:

<http://www.sysinternals.com/ntw2k/source/filemon.shtml>

–
Download
"Filemon
(x86

–
76
KB)

–
you
plan
on
using
Filemon

on

WinNT/2K/XP/2K3"
if
you
plan
to
use
Filemon
on
Windows
2000,
Windows

XP,

or

Windows
Server
2003.

The
following
link
for

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

down
Regmon
utility:
<http://www.sysinternals.com/Utilities/regmon.html>

2).
Familiarize
yourself
with
the
Capture
and
Clear
buttons
below

the

menu

bar.
You
can
alternatively
use
Ctrl+E
and
Ctrl+X.

3).
Stop
the
capture
and
clear
the
current
events.
This
will
allow

us

to

capture
minimal
activity.
There
will
be

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

some
activity
that
will
be
extraneous,
but
that's
okay.
We
would
rather
have
to
much
data
then

not

capture
the
correct
events.
4).
Make
sure
your
application
is
in
a
state
where
you
are
ready
to
reproduce
the
problem
(try
to
send
fax
with
a
domain
user
account).

RE: Unable to send any fax only from workstation

NOTE:
In
order
to
see
minimal
traffic
from
the
utilities
close
all

other

applications
that
are
not
involved
in
the
test.
5).
Click
the
capture
button
or
use
Ctrl+E
to
start
capturing
data.
6).
Reproduce
the
problem.
7).
Stop
the
capture
by
clicking
the
'Capture'
button
or
use
Ctrl+E.

RE: Unable to send any fax only from workstation

8).
Save
each
capture
to
a
file,
zip
them
up
and
send
them
to
me
for
review.
My
working
mailbox
is:
v-yanniw@xxxxxxxxxxxxxx

I
appreciate
your
time.

Have
a
nice
day!

Sincerely,

Jenny
Wu
Microsoft
CSS
Online
Newsgroup
Support
Get
Secure!

—
www.microsoft.com/security

=====
This
newsgroup
only
focuses

RE: Unable to send any fax only from workstation

on
SBS
technical
issues.
If
you
have

issues

regarding
other
Microsoft
products,
you'd
better
post
in
the

corresponding

newsgroups
so
that
they
can
be
resolved
in
an
efficient
and
timely

manner.

You
can
locate
the
newsgroup
here:

<http://www.microsoft.com/communities/newsgroups/en-us/d>

When
opening
a
new
thread
via

RE: Unable to send any fax only from workstation

the
web
interface,
we
recommend
you

check

the

"Notify
me
of
replies"
box
to
receive
e-mail
notifications
when

there

are

any
updates
in
your
thread.
When
responding
to
posts
via
your

newsreader,

please
"Reply
to
Group"
so
that
others
may
learn
and
benefit

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

from

your

issue.

Microsoft
engineers
can
only
focus
on
one
issue
per
thread.
Although

we

provide
other
information
for
your
reference,
we
recommend
you
post
different
incidents
in
different
threads
to
keep
the
thread
clean.

In

doing

so,
it
will
ensure
your
issues

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

are
resolved
in
a
timely
manner.

For
urgent
issues,
you
may
want
to
contact
Microsoft
CSS
directly.

Please

check
<http://support.microsoft.com>
for
regional
support
phone

numbers.

Any
input
or
comments
in
this
thread
are
highly
appreciated.

=====
This
posting
is
provided
"AS
IS"
with
no
warranties,

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

and
confers
no

rights.

Thread-Topic:

Unable

to

send

any

fax

only

from

workstation

thread-index:

AcaPlu4NX1vaKj+sRyO9jXLd1+sEEA==

X-WBNR-Posting-Host:

217.199.26.33

From:

=?Utf-8?B?RGFuaWVsZSBCZW5ldHRp?=
<DanieleBenetti@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

References:

<7406B8AE-F570-4057-B827-CFAC1EC21039@

<nT4VtT4jGHA.764@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject:

RE:

Unable

to

send

any

fax

only

from

workstation

Date:

Wed,

14

Jun

2006

02:43:02

-0700

Lines:

137

RE: Unable to send any fax only from workstation

Message-ID:
<1EC5F02B-5D56-40F5-B3E2-293C8E0DD17A@>
MIME-Version:
1.0
Content-Type:
text/plain;
charset="Utf-8"
Content-Transfer-Encoding:
7bit
X-Newsreader:
Microsoft
CDO
for
Windows
2000
Content-Class:
urn:content-classes:message
Importance:
normal
Priority:
normal
X-MimeOLE:
Produced
By
Microsoft
MimeOLE
V6.00.3790.1830
Newsgroups:
microsoft.public.windows.server.sbs
Path:
TK2MSFTNGXA01.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:275089

NNTP-Posting-Host:
TK2MSFTNGXA01.phx.gbl
10.40.2.250
X-Tomcat-NG:
microsoft.public.windows.server.sbs

I
have
applied
the
step
that
you
have
described,

RE: Unable to send any fax only from workstation

35

RE: Unable to send any fax only from workstation

but
user
cannot

send

faxes.

If
I
change
the
group
membership
of
users
to
"Domain
Admins"
those

users

can

send
fax
and
all
works
good.

When
I
return
group
membership
of
those
users
to
"Domain
Users"

those

cannot

send
faxes.

RE: Unable to send any fax only from workstation

RE: Unable to send any fax only from workstation

The
inbound
faxes
don't
have
any
problem
whit
all
config.

I'm
waiting
for
your
help.
:-)

Best
regards.

Daniele
Benetti
""Jenny
wu
[MSFT]""
wrote:

Hi
Daniele,

Thanks
for
using
the
SBS
newsgroup!

From
your
description,
I
understand
the
issue
to
be:
users
can

RE: Unable to send any fax only from workstation

not

send

faxes
from
workstations.
If
I
am
off
base,
please
don't
hesitate

to

let

me