

RE: Outlook trying to connect.....

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg03433.html>

- *From:* ipnosys <ipnosys@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 22 Jun 2006 05:25:02 -0700
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Hi Chace

Thanks for your message.

I tried all those tests and they work perfect.

Anyhow I think I resolved my problems.

I had to change the protocol for Kerberos to use TCPIP instead of UDP (MS Article 244474). I believe my UDP packets were being fragmented through the VPN. Also installed Security Update for Windows XP (KB913446) on the client.

I have tested this several times on different remote workstations and seems to be working.

Thanks for your support.

Bye

Alfred

"chace zhang" wrote:

Hi Alfred,

Thank you for your reply.

Based on my research, this problem seems caused by DNS issue or Net Logon issue. If this issue still persists.

I'd like to provide you with the following info for your reference:

Info 1. Check Net Logon service.

1. Click Start and click Run.
2. Type "services.msc" and click OK.
3. In the right pane, double-click Net Logon.

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4. Make sure that the status is Automatic – Started.
5. Test whether the problem persists.

Please also refer to the following KB:

XADM: Error Message Received When You Start Exchange System Attendant
<http://support.microsoft.com/default.aspx?scid=kb:en-us:299563>

Info 2. DNS.

1. Click Start and click Run.
2. Type "cmd" and click OK.
3. Type "nslookup <domai controller name>" and hit Enter.
4. Can the name be resolved?

Please refer to the following KBs as well:

Event ID 1054 is logged in the application event log
<http://support.microsoft.com/default.aspx?scid=kb:en-us:298656>

Event ID 1054 Is Logged in the Application Event Log
<http://support.microsoft.com/default.aspx?scid=kb:en-us:324174>

Info 3. Check Media Sense.

Please follow KB 239924 to diable Media Sense and check the issue again.

How to disable Media Sense for TCP/IP in Windows
<http://support.microsoft.com/default.aspx?scid=kb:en-us:239924>

In addition, since you mentioned this issue appeared after applying SP1, I would like to explain Windows Server 2003 Service Pack 1 added a new RPC element called multiple transfer syntax negotiation , The new element provides a method for clients and servers to discover and negotiate their capabilities during bind time instead of durind the first request in the verification trailer. This new addition to the RPC protocol may not be recognized by firewalls, routers or virtual private networks (VPN). If such frames are not recognized, routers, firewalls, and VPN connections will drop the new RPC bind request frames. Therefore any operation that requires an RPC bind may now fail with RPC errors if the RPC caller is a Windows Server 2003 Service Pack 1-based server.

899148Some firewalls may reject network traffic that originates from Windows Server 2003 Service Pack 1-based computers
<http://support.microsoft.com/default.aspx?scid=kb:en-us:899148>

Hope this helps. Have a nice day!

Best Regards,

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Chace Zhang (MSFT)

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Any input or comments in this thread are highly appreciated.

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