

RE: Isa server 2004 Internal network can not access ftp site

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg03320.html>

- *From:* v-criminal@xxxxxxxxxxxxxxxxxxxxxxxx ("Crina Li")
 - *Date:* Wed, 21 Jun 2006 09:12:55 GMT
-

Hi kalrav,

Thank you for posting in SBS newsgroup.

From the description, I understand the issue to be: you can not access your FTP site from internal clients using external IP. If I have misunderstood your concerns, please do not hesitate to let me know.

Can I assume the FTP site is located in the internal network of SBS and you have server published it to Internet using ISA 2004? If so, I recommend you access the site using internal IP from internal clients due to if you use external IP the request will be sent to ISA and then be sent to internal NIC of SBS by ISA and then be sent to ISA again. It may cause loop and also it causes network load.

However for the issue, we can try the following steps to see if it helps:

1. Double click the FTP server publishing rule.
2. Click To tab and then select Requests appears to come from the ISA Server computer under Requests for the published server column.
3. Move the SBS Protected Networks Access Rule to the top of the rules.
4. Try again.

More information:

884580 Active mode FTP client programs cannot access an FTP server from behind

<http://support.microsoft.com/?id=884580>

323446 How to configure Internet Explorer to use both the FTP PORT mode and the

<http://support.microsoft.com/?id=323446>

When you configure the clients to use FTP PASV Mode, please also configure ISA to use Passive mode:

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300641 HOW TO: Enable Passive CERN FTP Connections Through Internet Security
<http://support.microsoft.com/?id=300641>

323384 HOW TO: Set Up an FTP Server in Windows Server 2003
<http://support.microsoft.com/?id=323384>

838243 How to publish a File Transfer Protocol server that is running on an
ISA Server 2004 computer
<http://support.microsoft.com/?id=838243>

Please feel free to let me know if you have any questions or if you need
further assistance.

I'm looking forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues
regarding other Microsoft products, you'd better post in the corresponding
newsgroups so that they can be resolved in an efficient and timely manner.
You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the
"Notify me of replies" box to receive e-mail notifications when there are
any updates in your thread. When responding to posts via your newsreader,
please "Reply to Group" so that others may learn and benefit from your
issue.

Microsoft engineers can only focus on one issue per thread. Although we
provide other information for your reference, we recommend you post
different incidents in different threads to keep the thread clean. In doing
so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please
check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "kaanosh" <kaanosh@xxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Isa server 2004 Internal network can not access ftp site
| Date: 20 Jun 2006 05:57:21 -0700
| Organization: <http://groups.google.com>
| Lines: 23
| Message-ID: <1150808241.559476.13460@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| NNTP-Posting-Host: 220.225.53.90
| Mime-Version: 1.0
| Content-Type: text/plain; charset="iso-8859-1"
| X-Trace: posting.google.com 1150808245 18611 127.0.0.1 (20 Jun 2006
12:57:25 GMT)
| X-Complaints-To: groups-abuse@xxxxxxxx
| NNTP-Posting-Date: Tue, 20 Jun 2006 12:57:25 +0000 (UTC)
| User-Agent: G2/0.2
| X-HTTP-UserAgent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1;
..NET CLR 1.1.4322),gzip(gfe),gzip(gfe)
| Complaints-To: groups-abuse@xxxxxxxx
| Injection-Info: b68g2000cwa.googlegroups.com; posting-host=220.225.53.90;
| posting-account=dUxsrQ0AAAA5aLxucdyKugo7DSVoIUas
| Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!newsfeed00
..sul.t-online.de!t-online.de!border2.nntp.dca.giganews.com!border1.nntp.dca.
giganews.com!nntp.giganews.com!postnews.google.com!b68g2000cwa.googlegroups.
com!not-for-mail
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:276281
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| hi

| i have configured isa server 2004 for ftp allowed on default port 21

| My isolated ftp site is accessible from external network but it is not
| accessible from internal network

| It connects to site but after it gives error

| 227 entering passive mode

| 426 connection closed

| But if i try to access it with my local ip it works fine this error
| comes when i try to access with my external ip from internal network.

| Please help me out.

| thanks & regards,

| kalrav shah

RE: IIS server 2004 Internal network can not access ftp site

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