

RE: SBS SMTP Connector Drop Connection Issue

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg03319.html>

- *From:* v-chacez@xxxxxxxxxxxxxx (chace zhang)
 - *Date:* Wed, 21 Jun 2006 09:10:24 GMT
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Hi,

Thank you for posting here.

According to your description, I understand that you would like to implement Exchange Server 2003.

To configure this, the simplest way for us is to run CEICW wizard on Small Business Server. This wizard is specially designed for SBS and helps you configure the internet access, firewall and email settings of the server. Since your user could access the internet well, the Internet access and firewall part should be fine. More information:

825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

For the email part, let me explain it to you in detail:

1. Run the CEICW and go through the Internet and firewall option
2. In the Internet E-mail tab, please click to "Enable Internet E-mail"
3. In the Email Delivery method page, please choose the correct email delivery method.

For outgoing messages, by default there are two options for you:

– Use your own SMTP service and DNS to deliver messages to the remote server directly.

– Use your own SMTP service to forward messages to a relay server (some ISPs may provide this service), which then queries DNS and deliver messages for you.

.. If you need to forward internet email to your ISP Smarthost, please input the Smarthost address correctly. If you use DNS to route emails, please choose this option.

4. Input the correct information in the rest page and finish the wizard.

Note: you could just leave the option unchanged, since your Exchange could receive internet emails fine.

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Using POP3 connector, it is possible for us to configure Exchange server to retrieve messages from external to Exchange mailboxes individually.

<http://support.microsoft.com/default.aspx?scid=kb;en-us:885685>

Note though above article discusses how to troubleshoot pop3 connector, it's very useful to understand the component of Small Business Server.

In addition, please take a look at following White Papers:

Microsoft Exchange Server 2003 Deployment Guide

<http://www.microsoft.com/downloads/details.aspx?FamilyId=77B6D819-C7B3-42D1-8FBB-FE6339FFA1ED&displaylang=en>

Administration Guide for Microsoft Exchange Server 2003

<http://www.microsoft.com/downloads/details.aspx?FamilyID=98E45481-1458-4809-97D6-50D8AEED8A1&displaylang=en>

Hope this helps, if you have any other concerns or need more help, just feel free to let me know.

Have a nice day!

Best Regards,

Chace Zhang (MSFT)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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