

RE: Exch Store not starting automatically after reboot SBS PREM

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg03281.html>

- *From:* v-chacez@xxxxxxxxxxxxxx (chace zhang)
 - *Date:* Wed, 21 Jun 2006 03:12:52 GMT
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Hi Jeff,

Thank you for posting here.

From your post, I understand that Exchange Information Store is unable to start.

Based on my experience, this issue may be caused by a lot of possible causes. I suggest you check the following points:

Reboot all GC/DC servers.
Verify the IPConfig result and check if the DNS configuration is correct.
Ping the GC/DC server by netbios name and by FQDN to make sure it works.

Open Exchange System Manager, right click the server object and click the Directory Access tab. Manually assign Domain Controller and Global Catalog to DSAccess(do not automatically detect)

In addition, did you apply Exchange SP2, if not I suggest you obtain SP2 and apply it on your problematic servers.

As you mentioned, this issue occurred after you applied some bulletins, could you provide me a list of windows updates that you applied recently for further research.

Hope this helps, I will be here waiting for your update.

Best Regards,

Chace Zhang (MSFT)

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<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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