

Re: SBS 2003 After Service Pack 1 for SBS

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg02936.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Mon, 19 Jun 2006 12:53:28 GMT
-

Hi Ian,

Thanks for your information. I appreciate your time and efforts to the issue.

I am sorry for the delayed response due to weekend. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Your understanding is greatly appreciated!

Review the log files, we can conclude the SBS 2003 SP1 has been applied successfully.

I. Based on my research, the issue may occurs due to incorrect security settings configuration. Please help me collect the IIS metabase to check the settings in IIS server.

To collect the IIS Metabase:

- a. Download the IIS Resource Kit tools from the following page:
<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en>
- b. Install it, run MBExplorer (Metabase Explorer)
- c. Right click the "LM" node and choose "Export to file".
- d. Specify a file name, specify the password and finish the export.
- e. Send the file and the password to me.

II. And also please follow my steps to reproduce the issue and collect the IIS log again:

To enable IIS log:

- a. Open IIS MMC, right click Default Web Site and then click Properties.
- b. Click Website tab and then check Enable logging.
- c. Stop the Default Website and rename the existing IIS log files under C:\WINDOWS\system32\LogFiles.
- d. Restart the Default Website and try to access the Backup site using IE and using server management console to reproduce the problem.

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e. Wait about 15 minutes, then go to the following folder:
C:\WINDOWS\system32\LogFiles and send them to me.

III. Also please help me collect the following log files:

- a. Capture a screen shot of the symptom in server management console.
- b. Save the application and system log in .evt format and send to me for analyze.

Please compress all files and send to my working mailbox:
v-yanniw@xxxxxxxxxxxxxx

I am glad to be further assistance to you.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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Re: SBS 2003 After Service Pack 1 for SBS

From: "Ian Robert" <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>
References: <OmMeGfIkGHA.5036@xxxxxxxxxxxxxxxxxxxx>

<uNna0aJkGHA.1600@xxxxxxxxxxxxxxxxxxxx>
<eNp1fdJkGHA.2436@xxxxxxxxxxxxxxxxxxxx>
<eLp1upJkGHA.412@xxxxxxxxxxxxxxxxxxxx>
<uABxaDKkGHA.3440@xxxxxxxxxxxxxxxxxxxx>
<P\$2bl3SkGHA.4164@xxxxxxxxxxxxxxxxxxxx>

Subject: Re: SBS 2003 After Service Pack 1 for SBS
Date: Fri, 16 Jun 2006 16:16:33 +0100
Lines: 230
X-Priority: 3
X-MSMail-Priority: Normal
X-Newsreader: Microsoft Outlook Express 6.00.2900.2869
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2869
X-RFC2646: Format=Flowed; Original
Message-ID: <eOLncfVkgGHA.4828@xxxxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.sbs
NNTP-Posting-Host: dsl-217-155-21-70.zen.co.uk 217.155.21.70
Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:275647
X-Tomcat-NG: microsoft.public.windows.server.sbs

Thanks Jenny,

I have emailed you the logs etc.

All settings were as you described – so defaults are still in place.

But authentication prompt still happens. Most odd. ;-)

Regards

Ian

""Jenny wu [MSFT]"" <v-yanniw@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:P\$2bl3SkGHA.4164@xxxxxxxxxxxxxxxxxxxx

Hi Ian,

Thanks for posting here. Also thanks for Cris's input.

From your description, I understand the issue to be: backup log can not
be

viewed in server management console. If I am off base, please don't
hesitate to let me know.

Let us check the following settings to trouble shoot the issue:

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I. Please check Fax VD configuration in IIS server. The steps:

1. Open IIS snap-in.
2. Go to Default Web Site/Backup.
3. Right click Backup and click Properties.
4. Click Directory Security tab.
5. Click Edit under "Authentication and access control".
6. Make sure that the "Integrated Windows Authentication" is checked.
7. Click Edit under "IP address and domain name restriction".
8. Make sure that "Denied access" has been selected, and ensure the exception list as follows:

127.0.0.1

192.168.10.1 (255.255.255.0)----- this IP region is your LAN IP region

9. Click Edit under "Secure communications".
10. Make sure that "Require secure channel (SSL)" is not selected.

11. Click Virtual Directory tab, please ensure you have input correct information:

- Application Name: backup
- Execute Permissions: Script only
- Application Pool: DefaultAppPool

After verifying settings, please run command "iisreset" (no quotation marks) to refresh IIS server. Then please test the issue and let me know the result.

II. If the issue persists, please let me know what service packes that

you

have applied to the SBS 2003 server box. Did you apply the Windows 2003 SP1

or SBS 2003 SP1 to the server box? There are such issues happen when you only applied Windows 2003 SP1.

Please ensure you have applied SBS 2003 SP1 successfully. The SBS 2003

SP1

including:

- o SBS 2003 SP1
- o Windows Server 2003 SP1
- o Windows SharePoint Services SP1
- o Exchange Server 2003 SP1
- o Outlook 2003 SP1 (applies to each client)
- o Windows XP SP2 (applies to each client)

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- o Active Sync 3.8 (applies to each client)
- o SQL Server 2000 SP4 (Premium only)
- o ISA 2004 (Premium only)

I suggest that you take a look at the following link to get more information about SBS 2003 SP1:

Installing Windows SBS 2003 with SP1, "Getting Started" at the Microsoft Web site (<http://go.microsoft.com/fwlink/?LinkId=51143>)

If you have applied the whole SBS 2003 sp1 and the issue persists, please perform test and collect some information for analyze:

1. Please try to input URL: <http://localhost/backup> in IE to access the backup site, dose the issue persists? If yes, what is exact error

message?

Please help me collect a screen shot of the error message.

2. Can you view the server performance report in server management console?

If not, what is the error message?

3. Please help me collect the following log files for analyze:

- 1). C:\Windows\svcpack.log

- 2). C:\Windows\KB885918.log

- 3). All files in C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Log

- 4). Please enable IIS logging and reproduced the issue (access the backup site in IE) and collect IIS log.

To enable IIS log:

- a. Open IIS MMC, right click Default Web Site and then click Properties.
- b. Click Website tab and then check Enable logging.
- c. Stop the Default Website and rename the existing IIS log files under C:\WINDOWS\system32\LogFiles.
- d. Restart the Default Website and try Server Activesync to reproduce the problem.
- e. Wait about 15 minutes, then go to the following folder: C:\WINDOWS\system32\LogFiles and send them to me.

Please compress all files and send to my working mailbox:
v-yanniw@xxxxxxxxxxxxxx

I appreciate your time. I am happy to be of assistance to you and look forward to your reply.

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From: "Ian Robert" <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>

References:

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<eNp1fdJkGHA.2436@xxxxxxxxxxxxxxxxxxxx>

<eLp1upJkGHA.412@xxxxxxxxxxxxxxxxxxxx>

Re: SBS 2003 After Service Pack 1 for SBS

Subject: Re: SBS 2003 After Service Pack 1 for SBS

Date: Thu, 15 Jun 2006 18:26:29 +0100

Lines: 50

X-Priority: 3

X-MSMail-Priority: Normal

X-Newsreader: Microsoft Outlook Express 6.00.2900.2869

X-MimeOLE: Produced By Microsoft MimeOLE

V6.00.2900.2869

X-RFC2646: Format=Flowed; Original

Message-ID:

<uABxaDKkGHA.3440@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Newsgroups: microsoft.public.windows.server.sbs

NNTP-Posting-Host: dsl-217-155-21-70.zen.co.uk

217.155.21.70

Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP02.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:275459

X-Tomcat-NG: microsoft.public.windows.server.sbs

No errors logged at all :(

"Cris Hanna (SBS-MVP)"

<crisnospamhanna@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:eLp1upJkGHA.412@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

do you get errors in the vent log after trying to view backup status?

--

Cris Hanna [SBS-MVP]

Please do not respond directly to me, but only post in the newsgroup so

all

can take advantage

"Ian Robert" <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx> wrote

in message

news:eNp1fdJkGHA.2436@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Yes, I've re-run them and they both work fine, but the problem viewing

the

backup logs in the Server Management console still persists.

"Cris Hanna (SBS-MVP)"

<crisnospamhanna@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

Re: SBS 2003 After Service Pack 1 for SBS

Re: SBS 2003 After Service Pack 1 for SBS

news:uNna0aJkGHA.1600@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Have you tried re-running either the backup wizard/monitoring wizard or both?

Cris Hanna [SBS-MVP]

Please do not respond directly to me, but only post in the newsgroup so

all

can take advantage
"Ian Robert" <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:OmMeGfIkGHA.5036@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
Hello,

I have an SBS 2003 server which was installed without the service pack,
the
service pack subsequently came out and was applied to the machine.
After this the Backup status in the Server Management application doesn't
work – it prompts for authentication and after entering the

credentials...it

says "Loading..." and nothing else happens...the backup logs are not displayed.

Everything else on the server seems to be operating properly and there

are

no events raised in the event log.

The server is configured to email out status reports and these occur each day and as scheduled.

Any suggestions would be appreciated.

Regards

Ian

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