

# Re: ISA Proxy Failure

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-06/msg01438.html>

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- *From:* v-criminal@xxxxxxxxxxxxxxxxxxxxxx ("Crina Li")
  - *Date:* Fri, 09 Jun 2006 08:48:26 GMT
- 

Hi Attila,

Thanks for your update.

If this issue still occurs, let's do as following:.

1. Delete all the web publishing rules.
2. Locate the SBS companyWeb listener and SBS Web listener in the Network Objects (You can click Firewall Policy and then click Toolbox on the right pane.) in the ISA 2004 console.
3. Please export and delete the SBS CompanyWeb Listener.
4. Open the Properties page of SBS Web Listener and in the Preferences tab, please click to clear the check mark of Enable SSL. Click OK.
5. Apply the settings.
6. Try to start ISA service again and see if the issue will be reproduced.

If we could start the ISA service, let's recreate new certificate in the CEICW wizard. You could create a new certificate with different name and see if things could be improved.

I will look forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

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"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "Attila" <acsokai((@))gtncnconsultig.com>  
| References: <#YENoidiGHA.3900@xxxxxxxxxxxxxxxxxxxxxx>  
<BEC#ZjsiGHA.1124@xxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Re: ISA Proxy Failure  
| Date: Thu, 8 Jun 2006 09:12:20 -0400  
| Lines: 206  
| X-Priority: 3  
| X-MSMail-Priority: Normal  
| X-Newsreader: Microsoft Outlook Express 6.00.2900.2869  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2869  
| X-RFC2646: Format=Flowed; Original  
| Message-ID: <#b3ut0viGHA.5036@xxxxxxxxxxxxxxxxxxxxxx>  
| Newsgroups: microsoft.public.windows.server.sbs  
| NNTP-Posting-Host: dspacsokait60.mac.cc.cmu.edu 128.2.29.24  
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl  
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:273766  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Thank you so much for helping. As a SBS Partner, its important that I get  
| this fixed, as its my own server, and better for me to experience this  
then  
| my clients.

| Prior to your posting, I came across your first suggested fix already,  
| namely:  
| 837864 The Microsoft Firewall service does not start and event ID 7024 is  
| logged in the system event log of the computer that is running ISA Server  
| 2004  
| <http://support.microsoft.com/default.aspx?scid=kb;EN-US:837864>

| BTW, I do have SP for ISA 2004 installed.  
| So here is what happened. It partially fixed the problem. In order to be

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| able to start the Webn Proxy Service, I had to disable all the Web  
| Publishing Rules. After the service started, I reenabled the four Web  
| Publishing Rules, but two of them compained that thought they started,  
| they  
| could not be added to the database. Following this, I ran the CEICW, with  
| Firewall Enabled selected, but it failed on the Network Configuration,  
| however, was able to configure the rest. I ran the CEICW again, Firewall  
| Disabled, and it was able to configure all settings including Network  
| Configuration fine. However, OWA, RWA is still not possible from outside,  
| though luckily SMTP mail does come in.

|  
| Next I deleted all four web publishing rules in ISA, ran the CEICW again,  
| but it repeated the same scenario above, if Firewall Enabled was selected  
| then Network Config failed, and if Firewall Disabled ws selected, the  
| CEICW  
| completed fine.

|  
| To note, in no case was I able to restart the ISA Proxy Service without  
| first disabling all four Web Publishing Rules, including after many  
| reboots.

|  
| Tonight, Im going to try your suggestion #2, 896495 The Firewall service  
| may

| not start in Internet Security and Acceleration (ISA) Server 2004 after  
| you

| select a certificate for a, SSL listener

| <http://support.microsoft.com/default.aspx?scid=kb:EN-US:896495>

| and let you know. I just got the hotfix mentioned in the article and will  
| apply it tonight.

|  
| Thanks, and I will update you tomorrow.

|  
| Attila

|  
| ""Crina Li"" <v-crinal@xxxxxxxxxxxxxxxxxxxxxx> wrote in message  
| [news:BEC%23ZjsiGHA.1124@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:BEC%23ZjsiGHA.1124@xxxxxxxxxxxxxxxxxxxxxx)

| > Hi Attila,

| >

| > Thank you for posting in SBS newsgroup.

| >

| > From your description, I understand the issue to be: You can not  
| connect

| > to

| > SBS and internet from client and got event 14060 and 14127 on server  
| after

| > a power failure. If I have misunderstood your concerns, please do not

| > hesitate to let me know.

| >

| > Please check the following KB articles to see if they help:

| >

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|> 837864 The Microsoft Firewall service does not start and event ID 7024 is  
|> logged in the system event log of the computer that is running ISA Server  
|> 2004  
|> <http://support.microsoft.com/default.aspx?scid=kb:EN-US:837864>  
|>  
|> 896495 The Firewall service may not start in Internet Security and Acceleration (ISA) Server 2004 after you select a certificate for a, SSL listener  
|> <http://support.microsoft.com/default.aspx?scid=kb:EN-US:896495>  
|>  
|> If the issue still occurs, please try to rerun CEICW follow the below steps:  
|>  
|> 1. On the SBS 2003 Server open the Server Management console. Go to Standard Management\To Do List.  
|> 2. Click the "Connect to the Internet" link.  
|> 3. Choose not to change the connection type and click Next. On the Firewall  
|> page, select "Enable firewall" and click Next.  
|> 4. On the "Services Configuration" page, select all the items and then click Next.  
|> 5. On the "Web Services Configuration" page, make sure "Allow access to the  
|> entire Web site from the Internet" is selected. If you select "Allow access  
|> to only the following Web site services from the Internet", make sure the  
|> web sites you want to publish are selected. Click Next.  
|> 6. On the "Web Server Certificate" page, choose to create a new Web server  
|> certificate and then type the public FQDN of SBS.  
|> 7. Go through the remaining steps.  
|> 8. If you have a router or hardware firewall, configure it to forward  
|> inbound traffic on TCP port 80 and 443 to the SBS server's external  
|> address.  
|>  
|> 825763 How to configure Internet access in Windows Small Business Server  
|> 2003  
|> <http://support.microsoft.com/?id=825763>  
|>  
|> If it does not help, would you please help me collect the following information?  
|>  
|> 1. Have you installed ISA 2004 SP2?  
|> 2. Please disable SSL on the web listeners and test this issue.  
|>  
|> I appreciate your time and look forward to hearing from you.  
|>  
|> Best regards,

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|>  
|> Crina Li (MSFT)  
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|>  
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|> so, it will ensure your issues are resolved in a timely manner.  
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|> For urgent issues, you may want to contact Microsoft CSS directly.  
Please  
|> check <http://support.microsoft.com> for regional support phone numbers.  
|>  
|> Any input or comments in this thread are highly appreciated.  
|>  
|> =====  
|>  
|> This posting is provided "AS IS" with no warranties, and confers no  
|> rights.  
|> -----  
|> | From: "ACsokai" <[acsokai@xxxxxxxxxxxxxxxx](mailto:acsokai@xxxxxxxxxxxxxxxx)>  
|> | Subject: ISA Proxy Failure  
|> | Date: Tue, 6 Jun 2006 22:18:23 -0400  
|> | Lines: 37  
|> | X-Priority: 3  
|> | X-MSMail-Priority: Normal  
|> | X-Newsreader: Microsoft Outlook Express 6.00.3790.2663  
|> | X-RFC2646: Format=Flowed; Original  
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2663

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|> | Message-ID: <#YENoidiGHA.3900@xxxxxxxxxxxxxxxxxxxxxx>  
|> | Newsgroups: microsoft.public.windows.server.sbs  
|> | NNTP-Posting-Host: pool-71-253-54-19.pitbpa.east.verizon.net  
|> | 71.253.54.19  
|> | Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP05.phx.gbl  
|> | Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:273397  
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs  
|> |  
|> | I had a power failure on the server today, due to cable unplugged  
(small  
|> | server, single power supply).  
|> |  
|> | Upon startup, we realized that we cannot reach the server or the  
|> | Internet.  
|> | Event Viewer shows the following failures. I rebooted the server a  
|> | number  
|> | of  
|> | times, restarted all ISA services, attempted to start the ISA  
|> | ProxyService,  
|> | but it fails, logging the errors below. I ran the connection wizard  
|> | again,  
|> | but no use. What else can I do to fix this?  
|> | Thanks for the help,  
|> | Attila  
|> |  
|> | Event Type: Error  
|> | Event Source: Microsoft Firewall  
|> | Event Category: None  
|> | Event ID: 14060  
|> | Date: 6/6/2006  
|> | Time: 10:06:59 PM  
|> | User: N/A  
|> | Computer: Server1:  
|> | Description:  
|> | Cannot load an application filter Web Proxy Filter  
|> | ({4CB7513E-220E-4C20-815A-B67BAA295FF4}). FilterInit failed with code  
|> | 0x80070005. To attempt to activate this application filter again, stop  
|> | and  
|> | restart the Firewall service.  
|> |  
|> | Event Type: Error  
|> | Event Source: Microsoft ISA Server Web Proxy  
|> | Event Category: None  
|> | Event ID: 14127  
|> | Date: 6/6/2006  
|> | Time: 10:06:59 PM  
|> | User: N/A  
|> | Computer: Server1:  
|> | The Web Proxy filter could not initialize (error code  
|> | 505.112.4.0.2165.594).  
|> |

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