

Re: Remote Desktop Connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-05/msg03130.html>

- *From:* Ralph <Ralph@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 17 May 2006 18:04:02 -0700
-

Thanks KJ,

I have already checked that the "remote desktop" was enabled, however the only weird thing is that the check is there, but the selection is grayed out, meaning you can't uncheck or check it???

Ralph

"kj" wrote:

I'd check that "remote desktop" was enabled under my computer | properties | Remote. It should be by default, but it may have been disabled by mistake or by an errant group policy.

Then I'd check to make sure the "Terminal Services" service was running on the server.

Then i'd jump into the process Les detailed.

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/kj

"Ralph" <Ralph@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1CF78380-01F0-448D-B1BB-78CE280ABDDE@xxxxxxxxxxxxxxxxxxxx>

Thanks Les...I will try this on Saturday when I won't have to deal with users. In the event that this is not the case any other suggestions?

Thanks,
Ralph R.

"Les Connor [SBS Community Member - SBS M]" wrote:

Check to see what, if anything is listening on port 3389. On the SBS server

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Not commonly, Exchange can take port 3389 at the server, which is the port you need for TS (a.k.a RDP).

On the SBS 2003 server, run the netstat command below and notice the output.

```
C:\>netstat -ano | find ":3389"
```

```
OUTPUT -> TCP 0.0.0.0:3389 0.0.0.0:0  
LISTENING  
612
```

The 612 at the end of the line is the PID of the process listening on

port

3389. This is the terminal services or RDP port.

Look it up in Task Manager to see which service is associated with it.

It

should be svchost.exe. If it is something else, stop that other service

and then try to make an RDP connection to the server.

If it still doesn't work, you may have to set the offending service to

Manual and reboot again or add a dependency to the registry to prevent it from happening.

For example, let's say that I find that the MExchangeSA service

(mad.exe)

has 3389.

To prevent the Exchange services from grabbing TCP Port 3389, add the

following

dependency to the Exchange System Attendant service so that it will

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start
after
terminal services starts

1. Start Regedt32

2. Go to

HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\MSExchangeSA\DependOnService

— Double click and add TermService to the list of
dependency services

3. Exit Regedt32 and reboot the server – the Exchange
System Attendant
service will
not start till the Terminal server service starts which should
eliminate
the problem.

Here's another method, for reserving a single port so it's not
dynamically
allocated. It might be a better solution:

1.. Start Registry Editor (Regedt32.exe).

2.. Locate the following key in the registry:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters

3.. On the Edit menu, click Add Value, and then add the
following

registry

value:

Value Name: ReservedPorts

Data Type: REG_MULTI_SZ

Value: xxxx-yyy

The string uses the format xxxx-yyy. It looks like this for
just a

single

port: "3389-3389".

4.. Quit Registry Editor.

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Les Connor [SBS Community Member – SBS MVP]

SBS Rocks !

"Tell me and I'll forget. Show me and I'll remember. Involve me and I'll understand." – Confucius

"Ralph" <Ralph@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:4DA2CBF8-2B55-4403-AE40-0EA640A4E250@xxxxxxxxxxxxxxxxxxxx

Danny,

As I mentioned below I can RDP all the workstations both from RWW and from the LAN. However, the problem is with the server, which for whatever reason I cant RDP it from neither RWW or from the LAN. I receive the error message originaly posted.

Any Ideas???

"Danny" wrote:

Have you configure the Router?

Dann
"Ralph"
<Ralph@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:AF0E279E-F370-43F1-B5F8-47DD352F707F@xxxxxxxxxxxxxxxxxxxx

Forgot to mention that I can RDP to any workstation from RWW. This is

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only
happening
when I
attempt to
RDP to the
Server.

Thanks,
Ralph

"Ralph"
wrote:

Hello,

I'm
trying
to
establish
a
Remote
Desktop
Connection
to
my
SBS
2003
server
and
I'm
getting
the
following
error:

"Remote
connections
might
not
be
enabled
or
the
computer
might
be
too
busy
to
accept

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new
connections.
It
is
also
possible
that
network
problems
are
preventing
your
connection.

Please
try
connecting
again
later.
If
the
problem
continues
to
occur,
contact
your
administrator."

Any
ideas???

Thanks,
Ralph