

RE: remote desktop problem (server to client machine)

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-05/msg01716.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Wed, 10 May 2006 02:31:13 GMT
-

Hello Martin,

Thank for posting back!

I understand that you use the symantec ghost 8.0 to clone your client workstations. Please understand that we do not support this method in our Newsgroup. I suggest that you contact symantec vendor for more professional support on this issue.

Thanks a lot for your time and understanding!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

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check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: remote desktop problem (server to client machine)
thread-index: AcZzuIf04jKnktjLRA6f5qG9+j2qwQ==
X-WBNR-Posting-Host: 63.197.35.111
From: =?Utf-8?B?TWFYdGluX0M=? <MartinC@xxxxxxxxxxxxxxxxxxxxxxxx>
References: <5B776B9B-2F92-45E8-A332-79C8F814FD80@xxxxxxxxxxxx>

<rrOGQWncGHA.4776@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: RE: remote desktop problem (server to client machine)
Date: Tue, 9 May 2006 15:33:01 -0700
Lines: 222
Message-ID: <74AE1617-4859-48E9-80B0-E3D012FE15F7@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:266915
NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

""Brandy Nee [MSFT]"" wrote:

Hello Martin,

Thank you for posting to the SBS Newsgroup.

I understand that cannot RDP from SBS Server to client workstation. If I have misunderstood your issue, please let me know.

In order to supplement your description, I need your help to gather the following information:

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a. How did you clone the Windows 2K client workstation? Do you any software or tool to clone it?

Our client workstation has a hidden D partition. It contains the clean os backup on it. I used symantec ghost 8.0 to clone every single new client workstation once the xp pro is activated and all the drivers are installed corrected before joining the domain.

b. Please explain in detail "2. remote control the ws20 from server".
for

example:

- i. RWW -> RDP;
- OR
- ii. RDP to problematic client workstation directly?

I tried both method. Neither of them works.

c. Please fully describe your steps "5. use the dvr next to ws20 and remote into ws20" so we can reproduce your issue on my test machine.

Our dvr is an workstation (windows xp pro) called DVR that has a DVR card.

I

use the RDP from DVR to WS20.

d. Also, please fully describe the steps "6. ask user20 to logon to ws20 and use dvr ws to remote desktop to ws20".

Basically, I ask one of our IT (here i'm calling him user20) to sit in

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front

of ws20 and login with the client account (user20). Then I used the RDP

from

DVR to ws20

e. Does this issue occur to all domain client workstations or only this particularly Windows 2K Client workstation?

All client workstation.

Let me try below and get back to you

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For your suggestion:

I suggest that we check the problematic computer's local group policy, since it may prevent the RDP access. Please perform following steps on

the

problematic Windows 2K Client workstation:

1. Click Start->Run, type "gpedit.msc" (without the quotes) and click OK.
2. Go to Computer Configuration\Windows Settings\Security Settings\Local Policies\User Rights Assignment.
3. Double click the "Access this computer from the network" policy and

make

sure the following groups are listed:

Administrators
Everyone
Power Users
Users

4. Double click the "Allow logon through Terminal Services" policy and

make

sure the following groups are listed:

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Administrators
Remote Desktop Users

5. Check the "Deny access to this computer from the network" policy and make sure the groups mentioned above are NOT listed.

6. Check the "Deny logon locally" policy and make sure the groups

mentioned

above are NOT listed.

7. Check the "Deny logon through Terminal Services" policy and make sure the groups mentioned above are NOT listed.

8. Check the "Log on locally" policy and make sure the following groups

are

listed:

Administrators
Guest
Power Users
Users

9. Close the "Group Policy" window.

10. Click Start->Run, type "gpupdate /force" (without the quotes) and

click

OK.

11. Right click My Computer on the desktop and choose Manage.

12. Go to System Tools\Local Users and Groups\Groups and double click

the

Remote Desktop Users group.

13. Add the domain users or groups that want to RDP to the computer and click OK. Check if everything is OK.

For your references:

289289: Remote desktop connection "The local policy of this system does

not

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permit you to logon interactively"

<http://support.microsoft.com/default.aspx?scid=kb:en-us:289289>

285793 Error Message: The Local Policy of This System Does Not Permit

You

to Logon Interactively

<http://support.microsoft.com/?id=285793>

841188: "The local policy of this system does not permit you to logon interactively" error message when you try to log on to a computer that

is

running Windows Small Business Server 2003 by using an Administrator

account

<http://support.microsoft.com/default.aspx?scid=kb:en-us:841188>

886620: "The local policy does not permit you to logon interactively"

error

message when users try to connect to a Windows Small Business Server 2003-based computer by using the Remote Desktop client

<http://support.microsoft.com/default.aspx?scid=kb:en-us:886620>

Please take your time to perform the steps and gather the information

for

research. If you have any updates, please feel free to let me know. I am looking forward to hearing from you!

Best regards,

Brandy Nee

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