

RE: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not instal

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-05/msg01643.html>

- *From:* dataArtist <dataArtist@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 9 May 2006 13:10:03 -0700
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Hello Again Jenny,

I forgot to ask, what is the preferred method for re-installing ISA2004 in this situation? Do I just run from the CD again or use the Add/Remove programs entry? Do I have to uninstall ISA2004 first? What happens to my configurations that had been imported from ISA2000 during the SBS Premium Service Pack 1 upgrade?

As far as I can tell ISA2004 is solid just MSFW was not upgraded to SP4 level. Frankly I am not planning to use the MSFW database for logging anyways (uses too much memory).

I see the MSFW instance in the Add/Remove programs but there is no way to uninstall it (no Change/Remove button) as with the SHAREPOINT and SBSMONITORING instances.

Rob Pereira
dataArtist

I need data data data!...I can't make bricks without clay! (Sherlock Holmes)

""Jenny wu [MSFT]"" wrote:

Hi Rob,

Thanks for using the SBS newsgroup.

From your description, I understand the issue to be: the MSDE 2000 SP4 did not apply to all instances properly. If I am off base, please don't hesitate to let me know.

Before we go any further, please kindly help me collect some information to isolate the issue:

1. Please go to registry keys to check instances service pack level. You

RE: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not instal

can go the following registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft SQL server

Then expand one instance such as: SHAREPOINT, what is the value of the Patchlevel?

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft SQL server\SHAREPOINT\Setup

You can check all instances to service pack level. Also please export the registry keys of the Microsoft SQL server and mail to me for analyze.

2. Please take a screen shot of the MSSQL\MSFW and MSSQL\SHAREPOINT instances version numbers in SQL Enterprise Manager and mail to me.

3. Please take a screen shot of the output when you use OSQL to check instances versions for analyze.

If the instance MSFW's version number is not SP4, that indicates the ISA 2004 can not be installed successfully. I suggest that you re-install the ISA 2004 to see what happens.

Since the instance – MSSQL\BKUPEXEC is not SBS component. The SBS 2003 SP1 can not update the instance automatically. You can manually update the BKUPEXEC to SP4.

If the ISA 2004 still can not be installed properly, please also help me collect the following log files for analyze:

a. C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs

b. To save a text copy of Application /System log:

a). Open Event Viewer: Start -> All Programs -> Administrative Tools -> Event Viewer.

b). Right-click on Application/System log and select "Save Log File As?".

Please compress all files and mail me at v-yanniw@xxxxxxxxxxxxxxxx

More information:

Windows Small Business Server 2003 with SP1 Release Notes

http://download.microsoft.com/download/d/5/b/d5be2c2c-b1cb-47f8-9235-8cf89820139e/Readme_prem.htm

I appreciate you time! I am happy to be of assistance to you and look forward to your reply!

Have a nice day!

Sincerely,

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Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not

install

thread-index: AcZyzAZt4FFg8qnvQmCNUgZJ4+0zNw==
X-WBNR-Posting-Host: 67.69.18.2
From: =?Utf-8?B?ZGF0YUFydGlzdA==?=<dataArtist@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Subject: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not install
Date: Mon, 8 May 2006 11:20:03 -0700
Lines: 49
Message-ID: <2C2CCCEF-4C81-48E4-A86A-A0CA545FB700@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message

RE: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not instal

Importance: normal

Priority: normal

X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830

Newsgroups: microsoft.public.windows.server.sbs

Path: TK2MSFTNGXA01.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.sbs:266534

NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250

X-Tomcat-NG: microsoft.public.windows.server.sbs

Hello,

This past weekend I completed an upgrade of an SBS 2003 Premium Edition server to SBS 2003 SP1. Everything seems to have gone o.k. except during

the

upgrade I received two messages as follows:

"MSDE 2000 Service Pack 4 did not install. For additional instructions,

see

the SQL Server 2000 Service Pack Web site at
<http://go.microsoft.com/fwlink/?LinkId=46241>.

I was able to complete the installation of all components and click

through

to the Finish button of each update wizard.

The first message was displayed at the end of SBS 2003 SP1 installation

from

CD 2, the second message came with the end of the ISA 2004 installation

from

CD3.

As far as I have been able to test all components seem to be working fine

I

can access companyweb and remote web workplace.

When I check the version numbers in SQL Enterprise Manager I see the following:

RE: SBS 2003 SP1 Upgrade – MSDE 2000 Service Pack 4 did not instal

MSSQL\MSFW = 8.00.818(SP3)

MSSQL\SBSMONITORING = 8.00.2039(SP4)

MSSQL\SHAREPOINT = 8.00.2039(SP4)

I also have an instance for Veritas Backup Exec:

MSSQL\BKUPEXEC = 8.00.760(SP3)

When I check the versions using OSQL all of them show SP3.

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\ServicePackNumber

= 1

Computer Properties also shows SBS 2003 SP1.

I now have an SQL SERVER 2000 SP4 directory under Program Files.

My question is do I only need to re-apply the MSDE SP4 to the instances shown above?

I can send a zip of my log files if you advise an email address.

Thank you,

—

Rob Pereira

dataArtist

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