

Re: new server ISA or Exchange problem?

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- *From:* "cjobs" <cjobs@xxxxxxxxxxxxxx>
  - *Date:* Mon, 8 May 2006 08:46:06 -0400
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When you ran CEICW did you enable POP3 as well? On your Outlook setup, what SMTP and POP3 server are you using for those other email addresses? Did you open port 110 on your router?

Claus

"Torrey Lauer" <torrey@xxxxxxxxxxxxxx> wrote in message <news:u8nFBGmcGHA.1272@xxxxxxxxxxxxxx>

Yes, the "Connect to the Internet" link in the "To Do List" in the Server Management MMC runs the CEICW.

That's one reason I'm stumped. That's when I checked ISA Server 2004 and Exchange, but nothing jumped out at me that indicated it was preventing port 25 communications for outbound smtp mail through Outlook.

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"cjobs" <cjobs@xxxxxxxxxxxxxx> wrote in message <news:%23oLnZwlcGHA.3352@xxxxxxxxxxxxxx>

Did you run the CEICW?

"Torrey Lauer" <torrey@xxxxxxxxxxxxxx> wrote in message <news:%23dcaYNlcGHA.3632@xxxxxxxxxxxxxx>

I FINALLY brought the new sbs server up yesterday. I transferred all the data files I needed on the new server, and then today connected our computers to the new server.

I ran the Internet connection wizard from the "To Do" list. I

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setup the  
Pop3 connector for backup.

The PCs connect without problems. We are getting and able to send SMTP mail for Modern Travel Services. HOWEVER, within the accounts section of Outlook, I have a general "info" e-mail account for Rainbow Sky Travel which I setup to send through Outlook but not receive. I setup SBS Exchange to receive Rainbow Sky Travel via SMTP. I also tested a few of the other pop accounts I use to send e-mail (one personal account, one joint personal account, and a backup e-mail account for Modern Travel Services and Rainbow Sky Travel).

The problem I run into is within the accounts section of Outlook, I click on the Test Account Settings button, and it is giving me error messages. It establishes the network connection no problem. However, everything else fails. In the errors tab, it states:

"Send test e-mail message: The specified server was found, but there was no response from the server. Please verify that the port and SSL information is correct. To access these settings close this dialog, then click More Settings and click on the Advanced tab."

I have checked the advanced tab, and everything is in order (setup correctly). It is NOT setup to use SSL. It is setup to use pop 110 for incoming (which I do not have Outlook handling anyways) and port 25 for smtp.

An additional error message is logged for SMTP, and states:

"Find outgoing mail server (SMTP): Outlook could not connect to the outgoing mail server (SMTP). The problem could be the server name or port, or your server may not support SSL. Verify your port and SSL

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settings in More Settings under the Advanced tab."

The port setting is correct (port 25) and it is not setup to use SSL.

I believe the problem is something to do with the new sbs server (sbs 2003 prem.). I have a feeling it could be something to do with ISA Server 2004, but I can't find anything that seems to be blocking it. I have NOT modified ISA 2004 (yet). So, it's running on the default install options.

Does anyone have any ideas what may be blocking the sending of the test e-mail with Outlook SMTP?

Thanks in advance for the help!

—  
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