

Re: Please Help No good backup & Companyweb Down.....

# Re: Please Help No good backup & Companyweb Down.....

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-05/msg00221.html>

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- *From:* DKS <[DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 1 May 2006 16:14:02 -0700
- 

CEICW done no luck...

"DKS" wrote:

thats correct....  
DKS

"Merv Porter [SBS-MVP]" wrote:

Primary WINS Server is pointing to 192.168.0.2. Was that a typo?

--

Merv Porter [SBS MVP]

=====  
"DKS" <[DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:B802ACA5-6CB8-4A1C-BED5-C7411AFD5505@xxxxxxxxxxxxxxxxxxxx](mailto:news:B802ACA5-6CB8-4A1C-BED5-C7411AFD5505@xxxxxxxxxxxxxxxxxxxx)

```
////wORKSTATION///  
Microsoft Windows XP [Version 5.1.2600]  
(C) Copyright 1985-2001 Microsoft Corp.
```

```
C:\Documents and Settings\asmith>ipconfig/all
```

Windows IP Configuration

```
Host Name . . . . . : annpc  
Primary Dns Suffix . . . . . : movetexas.local  
Node Type . . . . . : Hybrid  
IP Routing Enabled. . . . . : No  
WINS Proxy Enabled. . . . . : No  
DNS Suffix Search List. . . . . : movetexas.local  
movetexas.local
```

Ethernet adapter Local Area Connection:

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```
Connection-specific DNS Suffix . : movetexas.local
Description . . . . . : VIA Rhine II Fast Ethernet
Adapter
Physical Address. . . . . : 00-11-09-8C-9C-3C
Dhcp Enabled. . . . . : Yes
Autoconfiguration Enabled . . . : Yes
IP Address. . . . . : 192.168.16.22
Subnet Mask . . . . . : 255.255.255.0
Default Gateway . . . . . : 192.168.16.2
DHCP Server . . . . . : 192.168.16.2
DNS Servers . . . . . : 192.168.16.2
Primary WINS Server . . . . . : 192.168.0.2
Lease Obtained. . . . . : Sunday, April 30, 2006 3:07:05
AM
Lease Expires . . . . . : Monday, May 08, 2006 3:07:05
AM
```

"DKS" wrote:

```
/////Server/////
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
```

```
C:\Documents and
Settings\dsmith>ipconfig/all
```

Windows IP Configuration

```
Host Name . . . . . : sbs01
Primary Dns Suffix . . . . . :
movetexas.local
Node Type . . . . . : Unknown
IP Routing Enabled. . . . . : Yes
WINS Proxy Enabled. . . . . : Yes
DNS Suffix Search List. . . . . :
movetexas.local
```

Ethernet adapter Server Local Area  
Connection:

```
Connection-specific DNS Suffix . :
Description . . . . . : Realtek
RTL8139 Family PCI Fast
Ethernet
NIC
Physical Address. . . . . :
00-40-05-34-21-A5
DHCP Enabled. . . . . : No
```

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IP Address. . . . . : 192.168.16.2  
Subnet Mask . . . . . : 255.255.255.0  
Default Gateway . . . . . :  
DNS Servers . . . . . : 192.168.16.2  
Primary WINS Server . . . . . :  
192.168.16.2

Ethernet adapter Network Connection:

Connection-specific DNS Suffix . :  
Description . . . . . : Marvell Yukon  
88E8001/8003/8010  
PCI  
Gigab  
it Ethernet Controller  
Physical Address. . . . . :  
00-11-2F-4E-2B-14  
DHCP Enabled. . . . . : No  
IP Address. . . . . : 70.89.150.61  
Subnet Mask . . . . . :  
255.255.255.252  
Default Gateway . . . . . :  
DNS Servers . . . . . : 192.168.16.2  
Primary WINS Server . . . . . :  
192.168.16.2  
NetBIOS over Tcpi. . . . . : Disabled

C:\Documents and Settings\dsmith>

"Merv Porter [SBS-MVP]" wrote:

Try this thread...

Companyweb geting page  
cannot be displayed

<http://groups.google.com/group/microsoft.public.windows.server.sbs/browse>

Also, please post the results  
of an ipconfig /all for the  
server  
and a  
workstation.

--

Merv Porter [SBS MVP]

=====

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"DKS"

<DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:12342CF2-7DBA-4457-9B20-91D6AB1C180D@xxxxxxxxxxxxxxxxxxxx

M,

The page  
cannot be  
displayed  
The page  
you are  
looking for  
is currently  
unavailable.  
The Web  
site  
might  
be  
experiencing  
technical  
difficulties,  
or you may  
need to  
adjust your  
browser  
settings.

---

Please try  
the  
following:

Click the  
Refresh  
button, or  
try again  
later.

If you typed  
the page  
address in  
the Address  
bar, make  
sure that it  
is  
spelled  
correctly.

To check

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your  
connection  
settings,  
click the  
Tools  
menu, and  
then  
click  
Internet  
Options. On  
the  
Connections  
tab, click  
Settings.  
The  
settings  
should  
match those  
provided by  
your local  
area  
network  
(LAN)  
administrator  
or  
Internet  
service  
provider  
(ISP).  
See if your  
Internet  
connection  
settings are  
being  
detected.  
You can  
set  
Microsoft  
Windows to  
examine  
your  
network and  
automatically  
discover  
network  
connection  
settings (if  
your  
network  
administrator  
has enabled

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this  
setting).  
Click the  
Tools  
menu, and  
then click  
Internet  
Options.  
On the  
Connections  
tab, click  
LAN  
Settings.  
Select  
Automatically  
detect  
settings,  
and then  
click OK.  
Some sites  
require  
128-bit  
connection  
security.  
Click the  
Help menu  
and  
then  
click About  
Internet  
Explorer to  
determine  
what  
strength  
security you  
have  
installed.  
If you are  
trying to  
reach a  
secure site,  
make sure  
your  
Security  
settings  
can support  
it. Click the  
Tools  
menu, and  
then click  
Internet

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Options. On  
the  
Advanced  
tab, scroll to  
the Security  
section and  
check  
settings for  
SSL  
2.0,  
SSL 3.0,  
TLS 1.0,  
PCT 1.0.  
Click the  
Back button  
to try  
another  
link.

Cannot find  
server or  
DNS Error  
Internet  
Explorer

this is  
it....DKS

"Merv  
Porter  
[SBS-MVP]"  
wrote:

What  
error  
do  
you  
now  
get  
when  
your  
try  
to  
access  
Companyweb?

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Merv  
Porter  
[SBS  
MVP]

=====  
"DKS"

<DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:B6EB94FD-ACD0-40FD-B859-1B7982492CFB@xx

"Merv

Porter

[SBS-MVP]"

wrote:

Have  
you  
followed  
these  
KB  
articles  
to  
remove  
and  
then  
restore  
Companyweb  
from  
your  
backup?

How  
to  
remove  
and  
how  
to  
install  
the  
Windows  
Small  
Business  
Server  
2003

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SharePoint  
Services  
companyweb  
Web  
site

<http://support.microsoft.com/default.aspx?sci>

How  
to  
restore  
a  
Windows  
SharePoint  
Services  
CompanyWeb  
database  
after  
the  
intranet  
component  
and  
SQL  
Server  
or  
MSDE  
2000  
have  
been  
removed  
on  
Windows  
Small  
Business  
Server  
<http://support.microsoft.com/kb/829113/>

How  
to  
perform  
a  
disaster  
recovery  
operation  
of  
SharePoint  
Services  
Companyweb  
and  
SharePoint  
Services  
Databases

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<http://support.microsoft.com/kb/827701/>

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Merv  
Porter  
[SBS  
MVP]

=====  
"DKS"

<DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

<news:6FDE235A-5F87-4C6E-8B12-93E81>

I  
have  
been  
working  
on  
this  
issue  
for  
5  
days  
now.  
Our  
companyweb  
is  
completely  
down  
you  
can  
not  
access  
it  
from  
the  
server  
or  
any  
other  
nodes.  
All  
access  
to  
the  
server  
management  
windows

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are  
down  
too  
because  
companyweb  
can  
not  
be  
accessed...  
I  
have  
tried  
to  
reinstall  
the  
directories  
no  
hope.  
i  
thought  
it  
was  
a  
DNS  
problem  
but  
I  
can  
ping  
the  
companyweb  
and  
it  
does  
return  
with  
the  
internal  
server  
ip  
address.  
We  
have  
tons  
of  
leads  
and  
company  
generated  
articles  
we

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have  
to  
retrieve.  
The  
last  
backup  
was  
March  
12  
but  
every  
time  
I  
try  
to  
restore  
the  
data  
it  
comes  
back  
with  
data  
cannot  
be  
encrypted.  
I  
tried  
to  
take  
a  
couple  
steps  
back  
and  
see  
where  
we  
went  
wrong....  
We  
uploaded  
a  
new  
site  
to  
the  
wrong  
folder  
in  
the

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iis  
and  
companyweb  
has  
lost  
its  
main  
page  
and  
there  
are  
no  
files  
inside  
the  
companyweb  
to  
get  
to  
the  
main  
sharepoint  
site  
I  
need  
to  
reinstall  
these  
files.  
I  
do  
not  
have  
a  
backup.  
I  
know  
the  
data  
is  
still  
there  
in  
the  
sharepoint  
folders.  
The  
Internal  
Site  
Configuration  
page

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still  
comes  
up  
and  
I  
can  
make  
some  
configuration  
changes.  
Please  
help  
I  
need  
to  
reinstall  
the  
companyweb  
folder  
in  
the  
IIS  
/  
wwwroot  
file....  
Where  
do  
I  
retrive  
the  
correct  
files  
to  
place  
in  
these  
folders?  
D

Merv,

thanks  
for  
response  
I  
removed  
and  
reinstalled

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the  
sharpoint  
services  
website  
but  
still  
no  
companyweb..  
I  
download  
all  
the  
nessary  
updates.  
I  
can  
ping  
companyweb  
and  
get  
the  
server  
Ip  
response...  
But  
still  
no  
companyweb..  
any  
suggestions?

DKS