

# Re: Please Help No good backup & Companyweb Down.....

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-05/msg00215.html>

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- *From:* "Merv Porter [SBS-MVP]" <[mwport@xxxxxxxxxxxxxxxxxxxxxx](mailto:mwport@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 1 May 2006 18:54:50 -0400
- 

Primary WINS Server is pointing to 192.168.0.2. Was that a typo?

—  
Merv Porter [SBS MVP]

=====  
"DKS" <[DKS@xxxxxxxxxxxxxxxxxxxxxx](mailto:DKS@xxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:B802ACA5-6CB8-4A1C-BED5-C7411AFD5505@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:B802ACA5-6CB8-4A1C-BED5-C7411AFD5505@xxxxxxxxxxxxxxxxxxxxxx)

```
////wORKSTATION///  
Microsoft Windows XP [Version 5.1.2600]  
(C) Copyright 1985-2001 Microsoft Corp.
```

```
C:\Documents and Settings\asmith>ipconfig/all
```

Windows IP Configuration

```
Host Name . . . . . : annpc  
Primary Dns Suffix . . . . . : movetexas.local  
Node Type . . . . . : Hybrid  
IP Routing Enabled. . . . . : No  
WINS Proxy Enabled. . . . . : No  
DNS Suffix Search List. . . . . : movetexas.local  
movetexas.local
```

Ethernet adapter Local Area Connection:

```
Connection-specific DNS Suffix . : movetexas.local  
Description . . . . . : VIA Rhine II Fast Ethernet  
Adapter  
Physical Address. . . . . : 00-11-09-8C-9C-3C  
Dhcp Enabled. . . . . : Yes  
Autoconfiguration Enabled . . . . : Yes  
IP Address. . . . . : 192.168.16.22  
Subnet Mask . . . . . : 255.255.255.0  
Default Gateway . . . . . : 192.168.16.2  
DHCP Server . . . . . : 192.168.16.2
```

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DNS Servers . . . . . : 192.168.16.2  
Primary WINS Server . . . . . : 192.168.0.2  
Lease Obtained. . . . . : Sunday, April 30, 2006 3:07:05  
AM  
Lease Expires . . . . . : Monday, May 08, 2006 3:07:05 AM

"DKS" wrote:

////Server////

Microsoft Windows [Version 5.2.3790]  
(C) Copyright 1985–2003 Microsoft Corp.

C:\Documents and Settings\dsmith>ipconfig/all

Windows IP Configuration

Host Name . . . . . : sbs01  
Primary Dns Suffix . . . . . : movetexas.local  
Node Type . . . . . : Unknown  
IP Routing Enabled. . . . . : Yes  
WINS Proxy Enabled. . . . . : Yes  
DNS Suffix Search List. . . . . : movetexas.local

Ethernet adapter Server Local Area Connection:

Connection-specific DNS Suffix . :  
Description . . . . . : Realtek RTL8139 Family PCI Fast  
Ethernet  
NIC  
Physical Address. . . . . : 00-40-05-34-21-A5  
DHCP Enabled. . . . . : No  
IP Address. . . . . : 192.168.16.2  
Subnet Mask . . . . . : 255.255.255.0  
Default Gateway . . . . . :  
DNS Servers . . . . . : 192.168.16.2  
Primary WINS Server . . . . . : 192.168.16.2

Ethernet adapter Network Connection:

Connection-specific DNS Suffix . :  
Description . . . . . : Marvell Yukon 88E8001/8003/8010  
PCI  
Gigab  
it Ethernet Controller  
Physical Address. . . . . : 00-11-2F-4E-2B-14  
DHCP Enabled. . . . . : No  
IP Address. . . . . : 70.89.150.61  
Subnet Mask . . . . . : 255.255.255.252  
Default Gateway . . . . . :

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DNS Servers . . . . . : 192.168.16.2  
Primary WINS Server . . . . . : 192.168.16.2  
NetBIOS over Tcpi. . . . . : Disabled

C:\Documents and Settings\dsmith>

"Merv Porter [SBS-MVP]" wrote:

Try this thread...

Companyweb geting page cannot be displayed

[http://groups.google.com/group/microsoft.public.windows.server.sbs/browse\\_thread/thread/6d](http://groups.google.com/group/microsoft.public.windows.server.sbs/browse_thread/thread/6d)

Also, please post the results of an ipconfig /all for the server  
and a  
workstation.

---

Merv Porter [SBS MVP]

=====

"DKS" <DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in  
message

<news:12342CF2-7DBA-4457-9B20-91D6AB1C180D@xxxxxxxxxxxxxxxxxxxx>

M,

The page cannot be displayed  
The page you are looking for is currently  
unavailable. The Web site  
might  
be  
experiencing technical difficulties, or you  
may need to adjust your  
browser  
settings.

---

Please try the following:

Click the Refresh button, or try again later.

If you typed the page address in the Address  
bar, make sure that it  
is  
spelled correctly.

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To check your connection settings, click the Tools menu, and then click Internet Options. On the Connections tab, click Settings. The settings should match those provided by your local area network (LAN) administrator or Internet service provider (ISP). See if your Internet connection settings are being detected. You can set Microsoft Windows to examine your network and automatically discover network connection settings (if your network administrator has enabled this setting). Click the Tools menu, and then click Internet Options. On the Connections tab, click LAN Settings. Select Automatically detect settings, and then click OK. Some sites require 128-bit connection security. Click the Help menu and then click About Internet Explorer to determine what strength security you have installed. If you are trying to reach a secure site, make sure your Security settings can support it. Click the Tools menu, and then click Internet Options. On the Advanced tab, scroll to the Security section and check settings for SSL 2.0, SSL 3.0, TLS 1.0, PCT 1.0. Click the Back button to try another link.

Cannot find server or DNS Error

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Internet Explorer

this is it....DKS

"Merv Porter [SBS-MVP]" wrote:

What error do you now get  
when your try to access  
Companyweb?

--

Merv Porter [SBS MVP]

=====

"DKS"

<DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:B6EB94FD-ACD0-40FD-B859-1B7982492CFB@xxxxxxxxxxxxxxxxxxxx](mailto:news:B6EB94FD-ACD0-40FD-B859-1B7982492CFB@xxxxxxxxxxxxxxxxxxxx)

"Merv  
Porter  
[SBS-MVP]"  
wrote:

Have  
you  
followed  
these  
KB  
articles  
to  
remove  
and  
then  
restore  
Companyweb  
from  
your  
backup?

How  
to  
remove  
and  
how

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to  
install  
the  
Windows  
Small  
Business  
Server  
2003  
SharePoint  
Services  
companyweb  
Web  
site

<http://support.microsoft.com/default.aspx?scid=kb:en-us:829>

How  
to  
restore  
a  
Windows  
SharePoint  
Services  
CompanyWeb  
database  
after  
the  
intranet  
component  
and  
SQL  
Server  
or  
MSDE  
2000  
have  
been  
removed  
on  
Windows  
Small  
Business  
Server

<http://support.microsoft.com/kb/829113/>

How  
to  
perform  
a  
disaster  
recovery  
operation

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of  
SharePoint  
Services  
Companyweb  
and  
SharePoint  
Services  
Databases  
<http://support.microsoft.com/kb/827701/>

---  
Merv  
Porter  
[SBS  
MVP]

---

"DKS"  
<DKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:6FDE235A-5F87-4C6E-8B12-93E8DD084F5A@xx>

I  
have  
been  
working  
on  
this  
issue  
for  
5  
days  
now.  
Our  
companyweb  
is  
completely  
down  
you  
can  
not  
access  
it  
from  
the  
server  
or  
any  
other

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nodes.  
All  
access  
to  
the  
server  
management  
windows  
are  
down  
too  
because  
companyweb  
can  
not  
be  
accessed...  
I  
have  
tried  
to  
reinstall  
the  
directories  
no  
hope.  
i  
thought  
it  
was  
a  
DNS  
problem  
but  
I  
can  
ping  
the  
companyweb  
and  
it  
does  
return  
with  
the  
internal  
server  
ip  
address.  
We  
have

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Re: Please Help No good backup & Companyweb Down.....

tons  
of  
leads  
and  
company  
generated  
articles  
we  
have  
to  
retrieve.  
The  
last  
backup  
was  
March  
12  
but  
every  
time  
I  
try  
to  
restore  
the  
data  
it  
comes  
back  
with  
data  
cannot  
be  
encrypted.  
I  
tried  
to  
take  
a  
couple  
steps  
back  
and  
see  
where  
we  
went  
wrong....  
We  
uploaded  
a

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new  
site  
to  
the  
wrong  
folder  
in  
the  
iis  
and  
companyweb  
has  
lost  
its  
main  
page  
and  
there  
are  
no  
files  
inside  
the  
companyweb  
to  
get  
to  
the  
main  
sharepoint  
site  
I  
need  
to  
reinstall  
these  
files.  
I  
do  
not  
have  
a  
backup.  
I  
know  
the  
data  
is  
still  
there  
in

Re: Please Help No good backup & Companyweb Down.....

Re: Please Help No good backup & Companyweb Down.....

the  
sharepoint  
folders.  
The  
Internal  
Site  
Configuration  
page  
still  
comes  
up  
and  
I  
can  
make  
some  
configuration  
changes.  
Please  
help  
I  
need  
to  
reinstall  
the  
companyweb  
folder  
in  
the  
IIS  
/  
wwwroot  
file....  
Where  
do  
I  
retrive  
the  
correct  
files  
to  
place  
in  
these  
folders?  
D

Merv,

Re: Please Help No good backup & Companyweb Down.....

Re: Please Help No good backup & Companyweb Down.....

thanks for  
response I  
removed  
and  
reinstalled  
the  
sharepoint  
services  
website  
but still no  
companyweb..  
I download  
all the  
necessary  
updates. I  
can  
ping  
companyweb  
and get the  
server Ip  
response...  
But still no  
companyweb..  
any  
suggestions?

DKS