

Re: Update for ISA 2004 KB916106 killed access to external web sites

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg05071.html>

- *From:* "Ray Collins" <ray.collins@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 30 Apr 2006 16:11:17 +1000
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There was a separate hotfix available for the iTunes issue that didn't have side effects. Something they have done in rolling up a few fixes has caused problems.

"Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]" <sbradcpa@xxxxxxxxxxxx> wrote in message news:ugkzfsBbGHA.1228@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Only iTunes.. you'll ultimately need that hotfix.

And yeah.. I'm a little ticked that the ISA folks blew me off when I reported it the first time.

Ray Collins wrote:

There are work arounds, e.g turn off compression.

"Gary Karasik" <gkarasik@xxxxxxx> wrote in message news:uWL1K8aGHA.5000@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

See Les's reply, and ditto from me (and others): The patch stops, but doesn't automatically restart, the W3 service, and on SBS it doesn't automatically restart some of the Exchange services. I agree with you that we shouldn't have to be beta testers, but what else is new.

The patch does make certain web sites available that aren't available to unpatched systems (e.g. Delta.com), so is worth installing. You'd be doing us all a service if you'd reinstall the patch and see if your web access is restored once you manually restart the W3 (and Exchange)

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service. If you STILL don't have access, then there's a further problem with the patch that needs to be addressed.

Incidentally, before this patch was released, it was a hotfix, and the hotfix had the same problem as the patch—didn't automatically restart the W3 and Exchange services, which I reported at the time.

GaryK

"Ray Collins" <ray.collins@xxxxxxxxxxxxxxxxxxxx> wrote in message news:umOekz2aGHA.1228@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

No, can't be bothered.
Had enough of M\$ and PSS in particular at the moment.

I removed it, everything is fine. I not wasting my time on it. If Microsoft wants me to be a beta tester they can pay me !
A friend found the same issue on one of his installs so other people will come across it. They can waste their time with M\$.

"Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]" <sbradcpa@xxxxxxxxxxxx> wrote in message news:uHCmTJ1aGHA.3720@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Not seeing issues like that with the patch.. reinstall it ..call PSS

Don't remove it.. get to the bottom of the issue.

We're seeing issues where it's not rebooting when it hsould.

Ray Collins wrote:

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Installed via
WSUS with
a manual
reboot.
After the
reboot
clients
could not
access
external
web sites
(workstations
also
rebooted).

ISA returns
a DNS error
to the
browsers.
No errors
seen when
running
ISA
monitor, i.e.
no access
denied etc.

Removed
the update
and
everything
works.

Not looking
for a
solution,
just
advising a
problem.

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