

Re: RWW Unavailable

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg04713.html>

- *From:* David <David@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 27 Apr 2006 14:58:02 -0700
-

Merv

Thanks again for the prompt response. The DMZ is set to 10.0.0.2 however before I set the DMZ I forwarded:

SharePoint 444 TCP
RWW 4125 TCP
TermServ 3389 TCP
VPN-L2TP 1701 UDP
VPN-PPTP 1723 TCP
NNTTP 119 TCP
SMTP 25 (TCP)
HTTPS 443 (TCP)
HTTP 80 (TCP)
DMZ (and finally)

It must be a problem with the two routers. The firmware on the RP614 and the DG834 looks virtually identical so apart from the modem in the DG834 I guess there are the same box so as you suggest it may be a common firmware problem. I'll go back to Netgear and see if they know anything.

I'll post back with any results.

Thanks again.

--

David @ Solsletta

"Merv Porter [SBS-MVP]" wrote:

And for the DMZ port, on the router you entered 10.0.0.2, right?

You might want to try NOT using a DMZ and instead use port forwarding...

RP614

http://kbserver.netgear.com/kb_web_files/N101145.asp

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DG834

http://kbserver.netgear.com/kb_web_files/N101145.asp#FR114PAAnchor

Port Forwarding...

Add Custom Service

SSL

443

443

10.0.0.2

Add Custom Service

RWW

4125

4125

10.0.0.2

I suppose it could also be a firmware issue.

--

Merv

=====
"David" <David@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:F5915513-A7EA-49EF-89D8-11D983B712AE@xxxxxxxxxxxxxxxxxxxx

Merv

From both a client and the Laptop attached to the internet router
10.0.0.2/remote returns the RWW and .0.2 (no /remote) returns a page
offering
the Company Web, Network COnfiguration Wizard, RWW and Information
and
Answers.

--

David @ Solsletta

"Merv Porter [SBS-MVP]" wrote:

I'm more interested in your Item 5 where you said that
<https://10.0.0.2/remote> let you into RWW. (or did I
misinterpret this
statement).

--

Merv Porter [SBS MVP]

=====
"David @ Solsletta" <David @
Solsletta@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in

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message

news:16C6A2D4-E137-4E29-92D3-E5FED3B10914@xxxxxxxxxxxxxxxxxxxx

Sorry – silly of me not to mention it but I changed both. The local NIC using the Change Server IP Address Wizard. I reconnected the clients by using the local NIC properties popup.

Is not the absence of a listener on 4125 interesting?

"Merv Porter [SBS-MVP]" wrote:

5)
<https://10.0.0.2/remote>
works from
the laptop
from a spare
port
on
the
internet
router on
.0.3 as does
<https://10.0.0.2:444>
returning
the
Companyweb
and .0.2:443
returning
the RWW

When you ran CEICW,
what did you use for your
Web Server Certificate?
Was
it an IP address?

Have you done what SG
suggested (maybe change
the server IP to
192.168.10.2
and then back to
192.168.16.2)?...
"If not, you might look at
running the 'Change server

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IP address'
wizard
from the Email and Internet
portion of the SBS console,
run it once to
move
to another subnet, then run it
again to move back to your
original.
This
does a lot 'under the hood' as
well as simply changing the
IP. If you
do
run
the 'Change server IP
address' wizard please also
rerun the CEICW."

--

Merv Porter [SBS MVP]

=====

"David"

<David@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:94738AAE-653B-4B0B-9354-DF8C1E03403A@xxxxxxxxxxxxxxxxxxxx

Again
thanks all
for the
prompt
replies and
my
apologies
for the
delay
in
responding.
I carefully
wrote a
detailed
response
last night
and
left
it
too
long before
posting –
time out,

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text lost and
too tired.

This would
really look
like a router
fault if I
didn't have
the same
issue
on two
different
servers with
different
routers.

Also one
has a BT
Network
service the
other BT
wires only.
Both routers
are Netgear;
one a
DG834
the
other an
RP614. I
have no
other like
issues with
five similar
servers
three
of which
have
DG834
routers

Some
diagnostics:

1) Nothing
is listening
on 4125(!)
although
there are
listeners on
444
and
443 – key

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issue? I
really
should have
checked this
earlier:
Copy
of
netstat
– oan
available if
required

2)
<https://192.168.16.2/remote>
worked
from the
server
before I
changed
the
internal IP
from
192.168. to
172.0. and
back. Now
it doesn't.
Unfortunately
I didn't try
the RWW
whilst it
was set to
172.0

3) The
Server was
restarted
after the
removal of
IPv6

4)
<https://companyweb>
does work
from the
server and
clients

5)
<https://10.0.0.2/remote>
works from
the laptop

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from a spare
port
on
the
internet
router on
.0.3 as does
<https://10.0.0.2:444>
returning
the
Companyweb
and .0.2:443
returning
the RWW

6) Ditto
above using
the external
IP fails in
both
instances

7) I tried
substituting
the router
for an
ADSL
modem
(D-Link
DSL-300T)
capable of
DNS and
DHCP.
With just
the laptop
on the
modem I
had to
set
the
DNS on the
NIC before
it could
ping or
browse out
to a FQDN
although
it
would
ping out.
On

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connecting
this to the
server I had
no internet
connectivity
despite
changing
the DNS
settings in
ICEW and
on the NIC.
Not much
of
a
test.

8)
http://external_IP
from the
laptop gives
me the
router home
page.
http://external_IP:444
or 443 or
/remote
returns Page
Cannot be
Displayed
errors

9) No errors
have been
returned nor
is there
anything in
the logs

Please
accept my
apologies
for any
offence
caused by
the smiley.
It
was
meant as an
observation.
I was
somewhat

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surprised at
the number
of
august
individuals
apparently
indirectly
commenting
on the
future of
QoS.
My
pet
hate is
being on
site with a
high kiddie
contention
in the area
after
schools.

Again
thanks for
everyone's
assistance.

--

David @
Solsletta

"SuperGumby
[SBS
MVP]"
wrote:

kewl,
at
least
now
an
item
we
know
interferes
is
gone,

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the
IP
config
looks
good
so
I'd
be
running
the
CEICW,
ensure
it
completes
without
error.

The
next
step
will
be
to
try
<https://192.168.16.2/remote>
and
<https://companyweb>
from
the
server
itself
and,
if
successful,
then
from
a
workstation
in
the
network.
Do
these
work
please?
If
not,
you
might
look
at

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running
the
'Change
server
IP
address'
wizard
from
the
Email
and
Internet
portion
of
the
SBS
console,
run
it
once
to
move
to
another
subnet,
then
run
it
again
to
move
back
to
your
original.
This
does
a
lot
'under
the
hood'
as
well
as
simply
changing
the
IP.
If
you

Re: RWW Unavailable

do
run
the
'Change
server
IP
address'
wizard
please
also
rerun
the
CEICW.

Of
course,
please
report
any
errors
encountered
during
this
process.
If
we're
error
free
at
this
point,
do
the
links
work?
from
the
server?
from
a
ws?

Also,
has
the
system
been
restarted
since
the
removal

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of
IPv6?
I'm
not
sure
whether
it
forces
a
restart
but
it
would
be
wise
to
anyway.

Once
it's
working
internally
you
might
want
to
throw
your
lappy
back
onto
the
router
side
and
try
<https://10.0.0.2/remote>
and
<https://10.0.0.2:444>,
result?
Do
these
still
result
in
redirection
to
the
router
interface?
If

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so
I'd
be
connecting
the
lappy
and
the
server
external
NIC
to
a
hub/switch,
take
the
router
out
of
the
equation
for
a
few
minutes,
result?

BTW:
'Still
doesn't
work
though
;-)',
as
well
as
sounding
a
bit
smug,
doesn't
tell
us
a
lot
about
how
it's
failing.
You
have

Re: RWW Unavailable

Dns
Suffix

.
. .
. .
. .
. .
:

Solsletta.local

Node
Type

.
. .
. .
. .
. .
. .
. .
. .
. .
:

Unknown

IP
Routing
Enabled.

.
. .
. .
. .
. .
:

Yes

WINS
Proxy
Enabled.

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. .
. .
. .
:

Re: RWW Unavailable

.
:
Yes

DNS
Suffix
Search
List.

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.
.
.
:
Solsletta.local

Ethernet
adapter
Network
Connection:

Connection-specific
DNS
Suffix

.
:

Description

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:
:

D-Link
DFE-530TX
PCI
Fast
Ethernet
Adapter
(rev.A)

Re: RWW Unavailable

Physical
Address.

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. .
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. .
. .
. .
. .
:
00-50-BA-AD-ED-5F

DHCP
Enabled.

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. .
. .
. .
. .
. .
. .
. .
:
No

IP
Address.

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. .
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:
10.0.0.2

Subnet
Mask

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. .
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Re: RWW Unavailable

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. .
255.255.255.0

Default
Gateway

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10.0.0.1

DNS
Servers

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192.168.16.2

NetBIOS
over
Tcpip.

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Re: RWW Unavailable

Disabled

Ethernet
adapter
Server
Local
Area
Connection: