

## RE: Event ID 1030/Front Page

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg04569.html>

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- *From:* [v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx) ("Jenny wu [MSFT]")
  - *Date:* Thu, 27 Apr 2006 05:08:37 GMT
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Hi,

Thanks for using the SBS newsgroup.

From your description, I understand the issue to be: you installed Front page on a remote server and users accessed it with error message "An error occurred accessing your Windows Sharepoint Services site files. Authors – if authoring against a Web server, please contact the Webmaster for this server's web site. Webmasters – please see the server's application event log for more details." If I am off base, please don't hesitate to let me know.

The issue seems to be Front page issue, I would like to suggest that you post the question in our Front page newsgroup or Sharepoint newsgroup for support. The reason why we recommend posting appropriately is you will get the most dedicated pool of respondents, and other partners who the newsgroups regularly can either share their knowledge or learn from your interaction with us. Also, this is to make sure that the responders can better track the problem Thank you for your understanding.

You can visit the following link to Frontpage newsgroup:

<http://www.microsoft.com/office/community/en-us/default.aspx?dg=microsoft.public.frontpage.client&lang=en&cr=US>

You can visit the following link to sharepoint newsgroup:

<http://www.microsoft.com/technet/community/newsgroups/server/sharepoint.aspx>

What is more, I would provide some information to trouble shoot the issue. Hope it helps.

Please verifying the following settings and then test the issue to see if it resolved.

1. Open Internet Explorer
2. Navigate to Internet Options from the Tools Menu
3. Switch to the Advanced Tab

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4. Scroll down to the HTTP 1.1 Settings
5. Disable HTTP 1.1 and HTTP 1.1 through Proxy

What is the result?

Also, If you are using a proxy server, please temporarily bypass the proxy server and test if the same error occurs.

I am happy to be of assistance to you.

Have a nice day!

Sincerely,

Jenny Wu  
Microsoft CSS Online Newsgroup Support  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: Event ID 1030/Front Page  
thread-index: AcZpWxo3vXCLS8DkR4euOyQJJMRWUA==  
X-WBNR-Posting-Host: 216.228.174.16  
From: =?Utf-8?B?cmZJUUFM=?= <rfIPS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
Subject: Event ID 1030/Front Page  
Date: Wed, 26 Apr 2006 10:59:02 -0700  
Lines: 21

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Message-ID: <F7D20250-50E2-41D4-BFC9-2FF7B0C3DC46@xxxxxxxxxxxxxx>  
MIME-Version: 1.0  
Content-Type: text/plain;  
charset="Utf-8"  
Content-Transfer-Encoding: 7bit  
X-Newsreader: Microsoft CDO for Windows 2000  
Content-Class: urn:content-classes:message  
Importance: normal  
Priority: normal  
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830  
Newsgroups: microsoft.public.windows.server.sbs  
Path: TK2MSFTNGXA01.phx.gbl  
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:263624  
NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250  
X-Tomcat-NG: microsoft.public.windows.server.sbs

We have Front Page installed on a remote server that one of our users accesses for files to work on. Everytime she logs on the server and then clicks on a folder to access a file she gets the following error message:

"An error occurred accessing your Windows Sharepoint Services site files. Authors- if authouring against Web server, please contact the WebMaster

for

this server's Web site. WebMasters- please see the server's application

event

log for more details".

If she repeatedly clicks on the folder, she continues to get the message

but

eventually will get access to the contents. Then, when she clicks on a subfolder, the same process repeats.

The corresponding event id is 1030. I've gone through the troubleshooting steps in the Event ID details and haven't come up with anything.

Can anyone provide suggestions on next steps for troubleshooting?

Any assistance is greatly appreciated--

Thx!

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