

Re: Cannot delete/empty "Deleted items"

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg04256.html>

- *From:* Tony Girgenti <TonyGirgenti@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 25 Apr 2006 12:01:02 -0700
-

Hello Dave.

I appreciate your help very much. Turning off the cached exchange mode did it.

Thanks,
Tony

"Dave Nickason [SBS MVP]" wrote:

That first message sounds like cached Exchange mode, and it won't let you do anything with the Deleted Items folder until it's finished synchronizing. However, the fact that it's been days sounds like it certainly should have synched by now. You can just view the Deleted Items in Outlook to see if the status bar at the lower right says "All folders are up to date."

I would do the following in order until one works: in Outlook, click Tools -> Empty Deleted Items Folder. Failing that, Tools -> Options -> Other and click "Empty the Deleted Items folder upon exiting." Close Outlook and see what happens. Failing that, try going out of cached mode and emptying the folder. Or, if you can successfully view the folder when out of cached mode, try deleting maybe 100-200 items at a time. I know that when I select a large number of items to delete - say 1500 or so - I invariably get some kind of error.

"Tony Girgenti" <TonyGirgenti@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:2E1AF574-F3E1-4C4C-996C-A42110F245BB@xxxxxxxxxxxxxxxxxxxx>

Hello.

I imported a bunch emails saved in a folder as a.pst when we were still SBS2000. Now that we are on SBS2003 Premium, i imported the saved.pst file,
my Administrator exceeded it's size limit and Exchange closed the mailbox.

I decided to import the old emails(saved in the .pst file) into a personal

Re: Cannot delete/empty "Deleted items"

folder as suggested by the exchange mailbox closed email. After doing that, i deleted the emails from the Administrator mailbox that were previously imported. They are now in the "Deleted items" folder of the Administrator mailbox. When i attempt to "Empty "Deleted items" folder", i get this message:

"Outlook has not finished synchronizing local changes made to items in this folder. You cannot delete this folder until the synchronization with the server is complete."

When i attempt to delete individual folders inside the "Deleted items" folder, i get this message:

"Unable to delete this folder. Right-click the folder, and then click properties to check your permissions for the folder. See the folder owner or your administrator to change your permissions. Outlook has not finished synchronizing local changes made to items in this folder. You cannot delete this folder until the synchronization with the server is complete."

It's been days now and i still get the same messages.

Isn't there an easy way to empty the "Deleted items" folder ?

Any help would be gratefully appreciated.

Thanks,
Tony