

RE: RWW query

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg04106.html>

- *From:* csea <csea@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 24 Apr 2006 20:52:02 -0700
-

None of the above. Please interpret my post correctly.

I am able to use RA. I can see all my data, email etc.

Another question I had is this: if folder redirection is not applied on sbs can a user still use RA to see their data?

""Crina Li"" wrote:

Hi Csea,

Thank you for posting in SBS newsgroup.

From the description, I understand the issue to be: You can not run Remote Access wizard and receive error 80004005 regarding CommitCMAK. If I have misunderstood your concerns, please do not hesitate to let me know.

It looks that the RRAS wizard failed to create the CMAK package: sbspkg.exe in the clientapps directory. So I would like to know if you have moved the Clientapps folder to other location.

Based on my experience, this issue may occur if:

1. The Clientapps directory is moved to other location.
2. You applied Windows Server 2003 SP1 but SBS SP1.

Regarding the ClientApps Directory

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This issue will occur if the clientapps directory is pointing to an invalid location. So, I would like to know if you have moved the Clientapps directory to other location.

While we can moving Clienapps directory to other location, we need at last change the following key to set the new path:

"HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\clientsetup"

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Please refer to:

830254 How to move the client programs folder to another location in Windows
<http://support.microsoft.com/?id=830254>

So, if you have moved the ClientApps, please double check the registry key followed by the article Q830254 to make sure that ClientAppsRoot value has the correct data.

Regarding the Windows Server 2003 SP1

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This issue will also occur if you applied Windows Server 2003 SP1 but the SBS SP1 or if the SBS SP1 did not finish the installation. If that is the case, please make sure that you downloaded and installed the SBS SP1.

Details:

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We have identified known problems with RRAS when applying only Windows Server 2003 SP1 on SBS 2003. To resolve the issue, we must apply SBS 2003 SP1.

So, if only Windows Server 2003 SP1 is installed, I suggest that you uninstall the SP1, install the full SBS SP1 and run the RRAS wizard again.

To uninstall Windows Server 2003 SP1

1. Click Start, point to Control Panel, and then click Add or Remove Programs.
2. In the Add or Remove Programs dialog box, select Windows Server 2003 Service Pack 1, and then click Remove.
3. In the Windows Server 2003 Service Pack 1 Removal Wizard, click Next to uninstall the service pack.

To run the Remote Access Wizard

1. If necessary, open Server Management by clicking Start, and then clicking Server Management.
2. In the console tree, click Internet and E-mail.
3. In the details pane, click Configure Remote Access.
4. Follow the instructions on the screen to complete the wizard.

Additional Info:

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You can download SP1 from
<http://www.microsoft.com/windowsserver2003/sbs/downloads/sp1/default.msp>

I would suggest you browse to the following web pages and refer to its

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instructions to get SBS 2003 SP1 installed:

<http://download.microsoft.com/download/e/0/f/e0fee8ce-768d-41c0-8871-9bc48e0b3fc3/ToDownloadFilesandReadInstructions.htm>

Useful Articles about installing SP1:

What's New for Windows SBS 2003 with Service Pack 1

<http://www.microsoft.com/downloads/details.aspx?familyid=B5846A14-F306-41F0-9D1F-97F615E62ADF&displaylang=en>

Windows Small Business Server 2003 with Service Pack 1 Getting Started Guide

<http://www.microsoft.com/downloads/details.aspx?displaylang=en&familyid=483b6e22-8ed2-420b-915e-96d469347fb2>

Installation Instructions for Service Pack 1 for Windows Small Business Server 2003

<http://www.microsoft.com/downloads/details.aspx?FamilyID=D56A7675-27C1-445B-A61F-007A30852AC6&displaylang=en>

Hope the above information help and I look forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

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Any input or comments in this thread are highly appreciated.

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| Thread-Topic: RWW query
| | From: =?Utf-8?B?Y3NIYQ==?= <csea@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: RWW query
| Date: Mon, 24 Apr 2006 03:02:02 -0700
| Newsgroups: microsoft.public.windows.server.sbs
| |
| I am using an eval at this point of sbs2003. As such i cannot install
| sp1.
| When attempting to use the Config Remote Access wizard (to do list) I got
| some errors (CommitCMAK 80004005) and I understand this can be related to
| not
| having the latest SP. So the wizard fails to complete.
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| My problem really is in understanding this. I configured VPN to be
| installed
| during the ceicw and in spite of the RA wizard failure i can connect
| remotely
| to my files and emails. I do not have a FQDN but used the IP of the
| server
| (using pop3 connector).
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| So how come I can connect remotely?
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| Other question is, if the client is not configured with folder redirect
| how
| would I use RWW to connect to the client machine directly?
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