

# Re: Outlook -> remote exchange -> always wants a password

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg01622.html>

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Okay, here goes:

My server and client configuration is currently allowing RPC over HTTP with no password prompts for my users. However, I differ from Microsoft recommendations in one respect: instead of using basic authentication over SSL, I have my server set to use Integrated Windows authentication over SSL. If your other existing clients are working fine without being prompted and you are using basic authentication, changing your server settings will almost certainly "break" your existing users if the client setup does not also match what I'm going to describe here.

I'm assuming your service pack level / patch level on the laptop is current. Older versions of XP (pre SP2) need hotfixes and updates for this to work.

**TO CHECK ON YOUR SERVER:**

- In IIS, browse to Default Web Site, right-click RPC > Properties.
  - Under Directory Security, Authentication and access, click Edit
  - Enable anonymous access is unchecked
  - Integrated Windows authentication is the only thing checked
  - Under Directory Security, Secure Communications, click Edit
  - Use: Require SSL, Require 128-bit, Ignore client certs  
(If this is appropriate for your certificate - it is for ours)
- Close out of these configuration dialogs, keeping the appropriate changes.

**ON THE WORKSTATION:**

I had to change the following registry setting on my workstations:

```
HKLM\System\CurrentControlSet\Control\Lsa,  
Incompatibilitylevel = 2
```

**OUTLOOK PROFILE CONFIGURATION:**

Under Exchange Proxy Settings,  
Checked  
Connect using SSL Only and  
Mutually authenticate the session  
Used appropriate dns name/ip in first field,  
prepended "msstd:" to the same dns name/ip in second field

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Proxy authentication settings,  
select NTLM Authentication

You can refer to this for more info.

<http://support.microsoft.com/?id=833401>

Let me know if this doesn't work, I may be able to drag up the original articles that discussed configuring this to use NTLM so that the workstation would be allowed remember the password for future sessions.

Let me know if this works/helps. It's been a while, but this is working great for me. Even my computer at home, that is not a member of the domain, is able to remember the password. When my domain password changes, I am prompted for the password the next time I use outlook at home; it then remembers the new password.

Keep us posted,

Bryan

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