

# Re: SBS SP 1 installation error

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg01537.html>

---

- *From:* "Helen.Mooc" <[Helen.Mooc@xxxxxxxxxx](mailto:Helen.Mooc@xxxxxxxxxx)>
  - *Date:* 10 Apr 2006 06:27:43 -0700
- 

It's resolved. When changing the path of Server Tools etc, make sure to leave the path of installation folder. For example, when you point to another drive to install Server Tools, c:\program files\Server Tools -----it should install on say E drive as e:\program files\server tools and no just E:\.

HMOOC wrote:

Hi Nick,

Here it is:

[Setup run at 22:53:36 on 04/06/06]  
Component Name: Microsoft Exchange  
Version: 6.5  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Exchange Forest Preparation  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Exchange Domain Preparation  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Exchange Messaging and Collaboration Services  
Version: 6.5  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Exchange System Management Tools  
Version: 6.5  
Installation Status: Success

Re: SBS SP 1 installation error

Error Message: NA

Component Name: Fax Services

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Server Tools

Version: NA

Installation Status: Failure

Error Message: An error occurred while the server was being configured.

Rerun Setup.

Component Name: Administration

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Monitoring

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Networking

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Intranet

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Client Deployment

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Internet Explorer 6.0

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Microsoft Office Outlook 2003

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Server Configuration

Version: NA

Installation Status: Success

Re: SBS SP 1 installation error

Error Message: NA

Component Name: Windows Small Business Server 2003

Version:

Installation Status: Success

Error Message: NA

[Setup run at 23:21:53 on 04/06/06]

Component Name: Windows Server 2003 Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Domain Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Networking Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Network Identification

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Internet Information Services (IIS)

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Windows Small Business Server 2003

Version:

Installation Status: Success

Error Message: NA

Component Name: Server Configuration

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Server Tools

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Administration

Re: SBS SP 1 installation error

Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Monitoring  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Intranet  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Client Deployment  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

[Setup run at 12:19:55 on 04/07/06]

Component Name: Server Tools  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Administration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Monitoring  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

Component Name: Intranet  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Client Deployment  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

[Setup run at 13:00:35 on 04/07/06]  
Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

[Setup run at 13:29:55 on 04/07/06]  
Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

[Setup run at 13:48:39 on 04/07/06]  
Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success

Re: SBS SP 1 installation error

Error Message: NA

Component Name: Domain Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Networking Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Network Identification

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Internet Information Services (IIS)

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Windows Small Business Server 2003

Version:

Installation Status: Success

Error Message: NA

[Setup run at 14:06:04 on 04/07/06]

Component Name: Microsoft Search

Version: 2.0

Installation Status: Success

Error Message: NA

Component Name: Server Configuration

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Windows Server 2003 Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Domain Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Networking Configuration

Re: SBS SP 1 installation error

Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

[Setup run at 14:41:23 on 04/07/06]  
Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Server Tools  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Administration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

[Setup run at 14:51:17 on 04/07/06]  
Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:

Re: SBS SP 1 installation error

Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Server Tools  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Administration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

[Setup run at 15:01:25 on 04/07/06]  
Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

[Setup run at 15:07:52 on 04/07/06]  
Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success

Re: SBS SP 1 installation error

Error Message: NA

Component Name: Server Tools

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Administration

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Microsoft Search

Version: 2.0

Installation Status: Success

Error Message: NA

[Setup run at 15:16:41 on 04/07/06]

Component Name: Microsoft Search

Version: 2.0

Installation Status: Success

Error Message: NA

Component Name: Server Configuration

Version: NA

Installation Status: Success

Error Message: NA

Component Name: Windows Server 2003 Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Domain Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Networking Configuration

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Network Identification

Version: 5.2

Installation Status: Success

Error Message: NA

Component Name: Internet Information Services (IIS)

Re: SBS SP 1 installation error

Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

[Setup run at 15:20:56 on 04/07/06]  
Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Server Tools  
Version: NA  
Installation Status: Success  
Error Message: NA

Re: SBS SP 1 installation error

Component Name: Monitoring  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Networking  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Intranet  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Client Deployment  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

[Setup run at 15:38:36 on 04/07/06]  
Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2

Re: SBS SP 1 installation error

Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Server Tools  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Administration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Monitoring  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Intranet  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Client Deployment  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

[Setup run at 16:29:25 on 04/07/06]

Re: SBS SP 1 installation error

Component Name: Server Tools  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Administration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Monitoring  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Intranet  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Client Deployment  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Microsoft Search  
Version: 2.0  
Installation Status: Success  
Error Message: NA

Component Name: Server Configuration  
Version: NA  
Installation Status: Success  
Error Message: NA

Component Name: Windows Server 2003 Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Domain Configuration  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Networking Configuration

Re: SBS SP 1 installation error

Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Network Identification  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Internet Information Services (IIS)  
Version: 5.2  
Installation Status: Success  
Error Message: NA

Component Name: Windows Small Business Server 2003  
Version:  
Installation Status: Success  
Error Message: NA

"Nick Oliver" wrote:

Can you post your setup.log here?

"HMOOC" <HMOOC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:AEF839B8-1D49-4D5C-815D-1E4B5F715E18@xxxxxxxxxxxxxxxxxxxx](mailto:news:AEF839B8-1D49-4D5C-815D-1E4B5F715E18@xxxxxxxxxxxxxxxxxxxx)

Nick,

I am still getting that error message when installing SBS SP1  
after  
removing  
Administration and reinstalling it again. Should I try  
uninstalling  
Administration and then install SBS SP 1?

Thanks,

Helen

"Nick Oliver" wrote:

Try disabling all antivirus, then go to add  
remove programs and fid  
"Windows  
Small Business Server 2003" and click  
change/remove. When you get to the  
Component Selection Window, expand  
Server Tools and choose Maintenance in

Re: SBS SP 1 installation error

the  
Action field, and choose Reinstall in  
Administration. Follow along with  
the  
wizard, rebooting if needed.

Then try installing SP1 (still with your  
antivirus disabled).

Once it's all set, go ahead and start up your  
antivirus products to  
secure  
your box.

Good luck,

Nick

"HMOOC"

<HMOOC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:C7C7C47B-0152-427D-AF65-FC15EE57D69A@xxxxxxxxxxxxxxxxxxxx](mailto:news:C7C7C47B-0152-427D-AF65-FC15EE57D69A@xxxxxxxxxxxxxxxxxxxx)

Hi,

I keep getting this error  
message when I was trying  
to install the SBS  
SP  
1.

"Windows Small Business  
Service Pack 1 Setup has  
encountered an error.

For  
more information, review  
the most recent entry in the  
Setup error log  
in

C:\Program Files\Microsoft  
Integration\Windows Small  
Business  
2003\logs\setup.log. The  
correct the error and run  
Service Pack 1  
Setup  
again. Do you want to view  
the error now."

When I click yes, I the setup

Re: SBS SP 1 installation error

log have one entry  
indicating that the  
Component Name: server  
tools....An error occurred  
while the server was  
being  
reconfigured. Rerun setup.

Which CDs of the SBS to  
would I have to use to rerun  
setup?

I've try disable Trendmicro  
Scan Mail and install the  
SBS SP1 but that  
did  
not work. I also emptied all  
the temp files and reinstall  
the SP again  
but  
that did not work.

Any suggestions are  
appreciated.

Helen