

# Etrust Antivirus on SBS2003 Std

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg01326.html>

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Hi everyone,

I have an SBS 2003 Std installation and I installed Computer Associates Etrust Anti-Virus 7.1. I have not been able to get a successful download of the AV signature updates from their FTP site on the SBS machine.

The errors are as follows from the AV log

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AV distribution program started the download process.
Configuration file: C:\WINNT\TEMP\33b25F.tmp
--- Attempting to download from host number 1 - FTP_0 ---
The connection method selected is FTP
AV Distribution is loading the configuration data.
Downloading from FTP site ftpav.ca.com.
User name for FTP logon: anonymous.
No Proxy Server Specified.
Using Download Path (/pub/inoculan/scaneng/)
Opening the connection.
Connecting to the Internet.
Setting connection timeout to 60 seconds
Log on to the connection.
Connecting to the FTP Server (ftpav.ca.com).
Download directory: C:\Program Files\CA\SharedComponents\ScanEngine\
Incoming.
Downloading the list of signature files.
Error downloading file /pub/inoculan/scaneng/Siglist2.txt
The request has timed out.
Internet error message 200 Type okay..
Internet error message 200 Type okay..
Error downloading file /pub/inoculan/scaneng/Siglist.txt
The connection with the server has been reset.
Internet error message .
Finished download process unsuccessfully.
```

I have other SBS installations that are similar to this one and I have no problem downloading the signatures....  
Any help would be appreciated.

thanks  
TR