

## RE: global address book in pub folders – sbs2003 std exch2003sp2 – howto synchronize with pda (windows mobile 2003)

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-04/msg00975.html>

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- *From:* [v-yanniw@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-yanniw@xxxxxxxxxxxxxxxxxxxxxx) ("Jenny wu [MSFT]")
  - *Date:* Thu, 06 Apr 2006 10:40:28 GMT
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Hi Marcus,

Thanks for posting here.

Since your SBS is non-English version, I would like to suggest that you contact the local CSS for support. And different versions may have different issue and solutions and this newsgroup is for English version support. The reason why we recommend posting appropriately is you will get the most dedicated pool of respondents, and other partners who the newsgroups regularly can either share their knowledge or learn from your interaction with us. Also, this is to make sure that the responders can better track the problem. Thank you for your understanding.

Please visit our Worldwide sites support page and find support resources that are provided. You can find your worldwide site here:

<https://partner.microsoft.com/global/30000104>

Have a nice day!

Sincerely,

Jenny Wu  
Microsoft CSS Online Newsgroup Support  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your

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issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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From: Marcus Wleisch <invalid@xxxxxxxxxxxxxxxx>  
Newsgroups: microsoft.public.windows.server.sbs  
Subject: global address book in pub folders – sbs2003 std exch2003sp2 –

howto

synchronize with pda (windows mobile 2003)  
Date: Thu, 06 Apr 2006 00:29:52 +0200  
Lines: 104  
Message-ID: <49iun9Fo8uk3U1@xxxxxxxxxxxxxxxx>  
Mime-Version: 1.0  
Content-Type: text/plain; charset=ISO-8859-1  
Content-Transfer-Encoding: 7bit  
X-Trace: individual.net  
+5jqokjzVAoQRWt7Qrrnoge4zOjDDWpHAbNV/b/FmNBznacdQM  
User-Agent: Thunderbird 1.5 (Windows/20051201)  
Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!newsfeed00  
..sul.t-online.de!newsfeed01.sul.t-online.de!t-online.de!news.germany.com!fu-  
berlin.de!uni-berlin.de!individual.net!not-for-mail

Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:258390  
X-Tomcat-NG: microsoft.public.windows.server.sbs

subject: global address book in pub folders – sbs2003 std exch2003sp2 –  
howto synchronize with pda (windows mobile 2003)

hello there,

im still at a very basic level with windows sbs2003/exchange2003 stuff,  
so please bear with me.

im kind of new to sbs2003 and have a small test-setup of a freshly  
installed sbs2003 server with exchange2003 sp2 applied. (everything is

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RE: global address book in pub folders – sbs2003 std exh2003sp2 – howto sychronize with pda (windows mobile 2003)

in a non-english platform, so if i write some of the names or stuff here, its not really sure that its really called like that in the english editions)

i have a (later more clients will be added) windowsxp-sp2 client, with outlook 2003, latest winupdates/officeupdates applied.

then i have some windows mobile 2003 based pda with active sync.

some problems of understanding first:

i have setup a simple basic domain, lets call it phoenix.  
the whole sbs2003 stuff is running on a server  
"phoenixsrv01.phoenix.local", domain is phoenix (phoenix.local) on a private lan. i also added like 3 users to the domain.

the winxp client is added as a member to the domain, and a domain user is being used for logging onto the winxp station.

after i start outlook2003 on the winxp client, setup the connection to the exchange2003 server i see the folder tree.

i also followed the guidelines and added a subfolder (type contacts) in the public folders to create a company/global-addressbook that can be accessed and shared by several users in read/write mode.

i created a shortcut to this contacts folder that i created in the public folders. what i was wondering about is, that the smallbusinessserver2003 setup assistant actually already created a subfolder (contact type) that looks like a preconfigured global addressbook for this situation, only that i cant seem to be using it, thats why i had to manually create another subfolder. i couldnt write/add/modify entries into this preconfigured folder (it is called "contacts of PHOENIX" (dont know exact translation, since this setup is non-english language), hope you know what i mean)

well anyways, as i said, i have created this addition contacts folder in the public folder called "company contacts of PHOENIX" and set the permissions for the three domain users so that they can modify this global address book. so far so good.

is there a way to use this preconfigured contacts folder that is already there in the first place, or what went wrong with my installation? i was wondering why i couldnt actually use that contact list with my domain

users.

so now outlook clients can access this folder that i created myself.

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the actual problem is now the need to synchronize a global addressbook in the exchange public folder with one (or later several) windows mobile-based pda gizmos. i only want to replicate the global addressbook (authoritative data) to the pdas with active sync, so that the mobile users (for example road warriors) all have the latest and up-to-date company/group-addresses and contact data, and everybody has the very same data.

is this somehow possible? i couldnt really manage this task

all i could do was synchronizing the windows mobile device with the users local part on the exchange server. so addresses/contacts and all this stuff wasnt ending up in this public folder contact (global/company contacts) but in the users contacts subfolder.

is there any better way to do this? how do other companies do this task, for example lets say you have a sales team or support people, all needing the very same contact data that you want to distribute to them.

the number of people participating in this will be very small, but the main task is to have just exactly one addressbook that everybody will be able to edit/modify/extend and to share that via the exchangeserver and to be able to synchronize with/through the winxp-clients (for example their laptops while traveling) and the exchange server (once they have some kind of online connection to the exchange server... i have already managed to setup rpc-over-http which works fine)

(if at all, is it also possible to make changes on the pdas contacts (once they are in syc with the exchange global contact database) and then modifying or adding entries while under way, and later synching this back to the exchange?)

do i have some misconceptions about this public folder stuff and global address books, or do i overestimate the capabilities of activesync with windowsmobile and synchronisation capabilities with exchange/outlook?

any hints for this problem, any pointers, howtos, faqs or basic intros?

thanks already and best regards.  
Marcus

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usenet only. thank you.