

Re: working but no access to local resources

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg06165.html>

- *From:* Ian Murdoch <IanMurdoch@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 28 Mar 2006 23:38:02 -0800
-

Cris

Yes this was from a laptop. The individual works remotely all the time and is on the road a lot so only uses a laptop.

Some individuals use OWA okay but others cannot because of the lack of access to files on mapped network drives that they need.

Any ideas why the laptop cannot get access to local resources ?

Ian

"Cris Hanna (SBS-MVP)" wrote:

Was this from the laptop when remotely connected??

In answer to you other question...would they not always be using the laptop to remote in??
You mentioned something about using a destop to remote in.

One option is to install a desktop at their office that they use when on the road for RWW.
Then IP doesn't matter

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Cris Hanna [SBS-MVP]

Please do not respond directly to me, but only post in the newsgroup so all can take advantage
"Ian Murdoch" <IanMurdoch@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:6BD423AB-38B2-4339-A684-8CACF64C30F8@xxxxxxxxxxxxxxxxxxxx

Robert
here is the remote IPCONFIG /ALL

```
C:\Documents and Settings\Administrator>ipconfig /all
```

Windows IP Configuration

```
Host Name . . . . . : stephanie-lap1  
Primary Dns Suffix . . . . . : TotalMedia.local
```

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Node Type : Hybrid
IP Routing Enabled. : No
WINS Proxy Enabled. : No
DNS Suffix Search List. : TotalMedia.local

Ethernet adapter Local Area Connection:

Connection-specific DNS Suffix . :
Description : Intel(R) PRO/100+ MiniPCI
Physical Address. : 00-03-47-0F-92-76
Dhcp Enabled. : No
IP Address. : 192.168.1.199
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.1.1
DNS Servers : 192.168.1.101

Ethernet adapter SonicWALL Virtual Adapter:

Connection-specific DNS Suffix . :
Description : SonicWALL VPN Adapter
Physical Address. : 00-60-73-EF-69-51
Dhcp Enabled. : Yes
Autoconfiguration Enabled : No
IP Address. : 223.1.1.128
Subnet Mask : 255.255.255.0
Default Gateway :
DHCP Server : 223.1.1.2
Lease Obtained. : 28 March 2006 22:36:41
Lease Expires : 28 March 2007 22:36:41

PPP adapter mail.totalmedia.lu:

Connection-specific DNS Suffix . :
Description : WAN (PPP/SLIP) Interface
Physical Address. : 00-53-45-00-00-00
Dhcp Enabled. : No
IP Address. : 192.168.1.15
Subnet Mask : 255.255.255.255
Default Gateway : 192.168.1.15
DNS Servers : 192.168.1.101
Primary WINS Server : 192.168.1.101

The server is set up as 192.168.1.101 with the Sonicwall set at 192.168.1.1.

Any further ideas ?

Ian

"Robert L [MS-MVP]" wrote:

> posting the result of VPN client ipconfig /all here may help.

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- > Bob Lin, MS-MVP, MCSE & CNE
- > Networking, Internet, Routing, VPN Troubleshooting on <http://www.ChicagoTech.net>
- > How to Setup Windows, Network, VPN & Remote Access on <http://www.HowToNetworking.com>
- > "Ian Murdoch" <IanMurdoch@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:54934450-6EE2-4DC7-A8C7-FC32232A4D9C@xxxxxxxxxxxxxxxxxxxx>
- > We have a problem that after connecting successfully to the SBS 2003 server
- > via VPN we cannot get access to any local devices or drives or exchange
- > services.
- > It is not even possible to browse network and see the SBS server from Entire
- > Network or typing the servername in the run box.
- >
- > The VPN access is accepted via username and password and this can be seen on
- > the firewall log.
- >
- > Our system is SBS 2003 Premium – SP1 running a single nic card behind a
- > Sonicwall firewall. There is one external fixed IP address then we are using
- > NAT. DHCP is handled by the SBS sever. The firewall port 1723 is open and the
- > connection is made from an XP – SP2 system. The SBS2003 server has had ICW
- > run allowing VPN access.
- >
- > Is there something I am missing in my configuration ?
- > Any pointers as to where I should look at the problem.
- >
- > Regards
- >
- > Ian
- >