

Re: Configuring LDAP on Entourage 2004 OS X

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg06106.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Wed, 29 Mar 2006 04:07:47 GMT
-

Hi Robbie,

Thanks for your update.

Can I confirm with you that when the Mac client received error message when it try to access the OWA?

Based on my experience, this issue occurs because the SBS 2003 Configure E-Mail and Internet Connection Wizard (CEICW) configures OWA to require Secure Sockets Layer (SSL) connections, and SSL connections require a security certificate. CEICW creates a generic certificate that Internet Explorer for Mac does not recognize.

To resolve this issue, apply a trusted certificate to the Web site. To do this, obtain and configure a certificate from a trusted Internet security provider by using CEICW. To do so, follow these steps:

1. On the SBS server box, open Server Management console, navigate to Configuration Email and Internet Configuration -> Connect to the Internet.
2. Follow the steps in the wizard. Use the appropriate setting for Network Firewall and Exchange, and then in the "Web Server Certificate" dialog box, click "Use a Web server certificate from a trusted authority".
3. Click "Browse" to locate the certificate.
4. Click "More Information" in this window for additional help with using certificates.

To work around this issue, use an alternative Web browser to connect to OWA. For example, if you are running Mac OS X, use Apple Safari 1.2 or Netscape 7.1. If you are running Mac OS 9, use Netscape 7.02. These browsers will recognize the certificate that CEICW creates.

For more information about Apple Safari 1.2, visit the following Apple Computer Web site:

<<http://www.apple.com/safari>>

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For more information about Netscape 7.1, visit the following Netscape Communications Web site:

<<http://channels.netscape.com/ns/browsers/default.jsp>>

For more information about Netscape 7.02, visit the following Netscape Communications Web site:

<<http://www.netscape.ca/browsers/7/download/index.jsp>>

NOTE: The third-party products that this article discusses are manufactured by companies that are independent of Microsoft. Microsoft makes no warranty, implied or otherwise, regarding the performance or reliability of these products.

For more detail information, you can take a look at the following KB article:

830044 Macintosh users cannot connect to Outlook Web Access (OWA) when OWA is

<http://support.microsoft.com/?id=830044>

Additionally please let me know if you have installed ISA on the SBS server box and Mac client is configured to go through the ISA server for Web proxy. If so, you need add the SBS server to the proxy exclusion list. You can refer to below steps:

1. From the Apple menu on the client computer, click System Preferences.
2. Click the Network icon.
3. Click Built-in Ethernet, and then click Configure.
4. Click the Proxies tab.
5. Verify that the Web Proxy (HTTP) and Secure Web Proxy (HTTPS) check boxes are selected, then in Bypass proxy settings for these Hosts & Domains, type the NetBIOS name and the fully qualified domain name of the server. Type each name on a separate line.
6. Click Apply Now.

If it is not situation, please let me know the exact error message, also please capture a screen shot of the error message.

I am happy to be of assistance to you.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding

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newsgroups so that they can be resolved in an efficient and timely manner.
You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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User-Agent: Microsoft-Entourage/11.2.3.060209
Date: Tue, 28 Mar 2006 08:22:28 -0800
Subject: Re: Configuring LDAP on Entourage 2004 OS X
From: Robbie Booth <robbiekb@xxxxxxxxxx>
Message-ID: <C04EA2C4.336E%robbiekb@xxxxxxxxxx>
Thread-Topic: Configuring LDAP on Entourage 2004 OS X
Thread-Index: AcZSg84uDK43Lr53Edq8eQARJHOlhg==
References: <C04D935E.3240%robbiekb@xxxxxxxxxx>

<M3zC#AjUGHA.4332@xxxxxxxxxxxxxxxxxxxxxxxx>

Mime-version: 1.0
Content-type: text/plain;
charset="US-ASCII"
Content-transfer-encoding: 7bit
Newsgroups: microsoft.public.windows.server.sbs
NNTP-Posting-Host: ca-stmnca-cuda4-gen2c-178.vnnyca.adelphia.net

68.67.21.178

Lines: 1
Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP11.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:256245
X-Tomcat-NG: microsoft.public.windows.server.sbs

Hi Jenny,
Yes thanks this is basically what I figured. The only thing that's really

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clumsy with the LDAP /Entourage implementation is that when you're not using

the VPN, the user is constantly barraged with -50 errors by Entourage, unless of course you open the port, in turn increasing your attack surface as you said.

On another note it looks like you also need two certificates on the mac, one

for the FQDN and one for the internal LDAP server name so that at least when

you're on the LAN (or a VPN) LDAP works correctly without either a -50 error

or an invalid certificate error.

On 3/27/06 10:24 PM, in article M3zC#AjUGHA.4332@xxxxxxxxxxxxxxxxxxxxxxxx, ""Jenny wu [MSFT]"" <v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi Robbie,

Thanks for using the SBS newsgroup.

From your description, I understand that you want to know if LDAP can work

from internet in the SBS 2003 network. If I am off base, please don't hesitate to let me know.

Typically when we connect to Exchange and Active Directory from the Internet, we have to go through a firewall. Firewalls usually block LDAP traffic from the Internet, thus Entourage users can't access Active Directory. If you opened the LDAP port(s), Entourage users would be able

to connect, but the internal network's attack surface would be greater and they are critical ports. It is not recommended that you open LDAP ports

in

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firewall.

For more detail information, you can take a look at the following article:

Service overview and network port requirements for the Windows Server system

<http://support.microsoft.com/?id=832017>

To access Exchange server from internet on Entourage 2004 OS X, you can setup VPN connection to access it (As you known); trough OWA site (<https://serverPublicFODN/exchange>); or setup Pop3 email account or an

IMAP

E-mail Account in Entourage, You can check the following article to get detail steps:

271643 ENT2001: How to Use Entourage in an Exchange Environment
<http://support.microsoft.com/?id=271643>

To allow Entourage connect to Exchange server using SSL, you may check the

following steps:

Working around SSL Root Certificate Errors with Entourage 2004 and Microsoft Exchange
<http://www.themachelpdesk.com/>

It is recommended that you take a look at the following articles to see if

it helps:

http://simultaneouspancakes.com/Lessons/archives/2005/01/how_to_configur.sht

ml

Working with Exchange
<http://www.microsoft.com/mac/support.aspx?pid=exchange>

Entourage and Microsoft Exchange Server

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<http://www.microsoft.com/mac/resources/resources.aspx?pid=resourcekits&rk=of>

ficex&article=/mac/officex/ork/Configure_Entourage.xml#entourage_and_exchang

e_server

Hope above information helps! I am happy to be of assistance to you and look forward to your reply.

Have a nice day!

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User-Agent: Microsoft-Entourage/11.2.3.060209
Date: Mon, 27 Mar 2006 13:04:30 -0800
Subject: Configuring LDAP on Entourage 2004 OS X
From: Robbie Booth <robbiekb@xxxxxxxx>
Message-ID: <C04D935E.3240%robbiekb@xxxxxxxx>
Thread-Topic: Configuring LDAP on Entourage 2004 OS X
Thread-Index: AcZR4goRSG7pmb3VEdqblAARJHOlhg==
Mime-version: 1.0
Content-type: text/plain;
charset="US-ASCII"
Content-transfer-encoding: 7bit
Newsgroups: microsoft.public.windows.server.sbs
NNTP-Posting-Host: 24-75-146-70.lmdaca.adelphia.net
24.75.146.70
Lines: 1
Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP11.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.sbs:256007
X-Tomcat-NG: microsoft.public.windows.server.sbs

Hi all,

This forum is truly proving invaluable :)

Does anyone know if LDAP can be configured to work using
a server

address

such as <https://myservernameurl/exchange> ?

I can make it work using the server's name on the LAN but
then I'd have

to

VPN to the LAN in order for LDAP to work.

I'm wondering if the issue is that the LDAP port is locked
down

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externally

to the network so that if I want GAL lookups externally I'd either have

to

open up the port (ACK) or VPN (also ACK).

Hmmmm, it'd be really neat if I could get this working using https.

Anyone

know if it can be made to work ?

Robbie