

Re: Disabling ISA Server 2000

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg03572.html>

- *From:* "Crina Li" <y-crinal@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 16 Mar 2006 13:31:12 +0800
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Hi Radunmore,

Thank you for posting in SBS newsgroup.

From the description, I understand the issue to be: you want to active Adobe Reader. If I have misunderstood your concerns, please do not hesitate to let me know.

As I know, to do so, you can contact Adobe to see what ports need to be opened to allow the traffic and then you can open the ports on ISA 2000

In SBS 2003, you should configure ISA 2000 to open the ports you want. You can do as following:

If you require outbound port (for example: 6881) to be opened

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1. Open ISA Management console.
2. Expand to Servers and Arrays\ServerName\Access Policies\IP Packet Filters.
3. Right click on IP Packet Filters and choose New->Filter.
4. Name the filter as Outbound 6881 and click Next.

5. Choose "Allow packet transmission" and click Next.
6. Choose "Custom" and click Next.
7. On the Filter Settings page, specify the following settings and click Next:

IP Protocol: TCP

Direction: Outbound

Local port: All ports

Remote port: Fixed port

Port number: 6881

8. Click Next. Click Next. Click Finish.
9. Go to Monitoring\Services and restart the Firewall service.

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IP Protocol: TCP

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Direction: Inbound

Local port: Fixed port

Port number: 6881

Remote port: All ports

8. Click Next. Click Next. Click Finish.

9. Go to Monitoring\Services and restart the Firewall service.

More information:

295667 How to Allow Third-Party Internet Application Connections Through ISA Server 2000

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:295667>

If you have a hardware firewall or router in front of your SBS server, you should open the ports (inbound or outbound) on it. If you do not know how to do that you can refer to the hardware manual or contact the vendor. You should also contact your ISP and check if they use firewall and if so they should also open the ports.

I appreciate your time and look forward to hearing from you.

Best regards,

Crina Li (MSFT)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding

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newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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"radunmore" <radunmore.discussions.microsoft.com> wrote in message
news:E457AD34-53DA-4B4F-8E1A-3C8BDE06D152@xxxxxxxxxxxxxxxxxxxx

I need to disable ISA Server 2000 SP1 to do a DRM Activation of the Adobe Reader. Or do anyone know how to activate Adobe reader without disabling the firewall.