

Re: Client Exchange Server Connection

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did you join the machine to the domain after re-installing??

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Cris Hanna [SBS-MVP]

Please do not respond directly to me, but only post in the newsgroup so all can take advantage "Richard Richter" <richrichter@xxxxxxxxxxxxxxxxxxxx> wrote in message news:%23TCHcmFSGHA.4920@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

A few days ago, it was necessary to reinstall Win XP SP2 on a client computer. Since then, they have not been able to find the Exchange server on the Small Business Server 2003 computer.

When attempting to open Outlook 2003 on the client computer, I get several messages. The first is:

The connection to the Microsoft Exchange Server is unavailable. Outlook must be online or connected to complete this action.

I then get a Microsoft Exchange Server window to attach to the server. When I click the Check Name button I get the following message:

The Name could not be resolved. The connection to the Microsoft Exchange Server is unavailable. Outlook must be online or connect to complete this action.

I press the OK button and receive the last message:

Cannot start Microsoft Office Outlook. Unable to open this Outlook window. The set of folders could not be opened. The serve is not available Contact your administrator if this condition persists.

Outlook then closes.

I checked the Microsoft Knowledge base and read Article ID 822503. I thought I had hit the jackpot. I can't even find the Custom Installation Wizard to find the Change Office User Settings, much less perform the rest of the steps.

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I'd appreciate any help I can get.

Thanks,
Richard Richter