

RE: SBS2003 Help and Support and Add a User and computer wizard issue

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg03320.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Wed, 15 Mar 2006 05:35:01 GMT
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Hello Aamir,

Thank you for posting back and keeping us informed!

I am glad to hear so! It is my pleasure to work with you on this post. If you need any assistance in the future, please feel free to keep posting back. We are glad to be working with you again!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: SBS2003 Help and Support and Add a User and computer wizard
issue

thread-index: AcZDiexOkcaf9ewuTfCEA0k8aeBHAQ==
X-WBNR-Posting-Host: 208.54.95.129
From: =?Utf-8?B?QWFtaXI=? <aamir.pc911@xxxxxxxx>
Subject: SBS2003 Help and Support and Add a User and computer wizard issue
Date: Thu, 9 Mar 2006 06:58:28 -0800
Lines: 20
Message-ID: <1FAE593C-1953-4ED2-9FDF-4A933F05A785@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA03.phx.gbl
Xref: TK2MSFTNGXA03.phx.gbl microsoft.public.windows.server.sbs:251028
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

Hi, two of my clients are running sbs2003 with sp1 installed and both of
them

are having this issue.

1. Help and Support does not open it gives an error and says to check if
help and support service is running and i go to services but there is no

such

service listed. I have no clue where could be the problem?? Please help if
anyone is familiar with this issue.

2. Add a user and Add a computer wizards do not work i click on it and
nothing happens. I can still add these features with active directory user
and computers snap in but i have to add few things manually after i do it
through ADUC. Please help.

Do you think it has something to do with the SP1 installation?

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PLEASE HELPPPPPPPPPPPP

Thanks

Aamir Niazi

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