

RE: Problems Disaster recovery

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg03308.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Wed, 15 Mar 2006 03:21:18 GMT
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Hello Tom,

Thank you for posting to the SBS Newsgroup.

I am sorry but from your description, I cannot have a very clear image what exact issue you have encountered. In order to supplement your description, I need your help to gather the following information:

1. Please explain in detail "disaster recovery job". Did you follow any Document to do so? If yes, please list the web link so I can know if you have performed the correct steps.
2. In your post, you mentioned "i am prompted to insert a formatted floppy to store the recovery information". I need to know if you are performing the Automated System Recovery Wizard.
3. Please capture a screen shot for "a small window appears, only with a red failure symbol, but no message. i can only click retry or abort".
4. Please fully describe your steps, so we can reproduce your issue on my test machine.

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For your information:

SBS 2003 provides a reliable way to perform regular server backups for small companies. After a system failure or other disaster, you can restore your server from your latest backup. We strongly suggest that you follow our Backup and Restore White Paper to backup BSS Server:

Backing Up and Restoring Windows Small Business Server 2003
<http://www.microsoft.com/downloads/details.aspx?FamilyID=487736f8-f6f5-436d-a82d-0c8d66e2a634&DisplayLang=en>

With the ASR utility, we backup all the data or the system volume to another partition or another hard disk and create an ASR disk, which is recording the source path of all the programs. Therefore, by using ASR we

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are now able to recover the whole system's status, not only Windows itself.

However, ASR will not backup and restore Exchange, WSS, etc data. So we strongly suggest that our customers follow our White Paper to Backup and Restore SBS Server.

How ASR Works

<http://technet2.microsoft.com/WindowsServer/en/Library/7b4f0436-cc90-4b52-b6ab-064f9db8d2721033.msp>

Hope it helps! If you have any further questions or concern, please feel free to let me know. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: Problems Disaster recovery
thread-index: AcZHj8g3TGCIN+acQ2qZWOqjrZDjfg==

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X-WBNR-Posting-Host: 194.112.190.2
From: =?Utf-8?B?dG9t?= <tom@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Subject: Problems Disaster recovery
Date: Tue, 14 Mar 2006 09:50:29 -0800
Lines: 18
Message-ID: <25985CCE-DD02-4837-935A-6EA70B81798B@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA03.phx.gbl
Xref: TK2MSFTNGXA03.phx.gbl microsoft.public.windows.server.sbs:252628
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

Hi all

i started a disaster recovery job

After 5 hours the backup (50 GB) is stored on a additional ide hard disk,
and i am

prompted to insert a formated floppy to store the recovery information.

I do so, but two seconds later a small window appears, only with a red
failure symbol, but no message. i can only click retry or abort.

I have tried serveral floppies, no one works.

With the explorer i can copy files on the diskette, but i receive only this
blank error message.

Hardware: HP ML 350 with SCSI RAID 5

Software: SBS 2003 Premium

Does anyone know this feature ?

regards

Tom