

Re: Accessing other users inbox with OWA : works for some accounts only

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg03087.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Tue, 14 Mar 2006 08:52:49 GMT
-

Hello Xavier,

Thank you for posting back!

Thanks a lot for your very detailed experience sharing! Based on my research, we do not have such issue from our Customers before. So I definitely believe your great information sharing benefit our Customers who visit Newsgroup regularly and they also can learn from your interaction with us.

It is my pleasure to work with you on this issue, and thanks a lot for your time and continuous co-operation! If you need any assistance in the future, please feel free to keep posting back. We are glad to be working with you again!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post

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different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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From: "Xavier" <xminet@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
References: <uUTwB9hPGHA.3984@xxxxxxxxxxxxxxxxxxxxxxxx>

<F3s447nPGHA.6000@xxxxxxxxxxxxxxxxxxxxxxxx>
<eGPU7pPGHA.2668@xxxxxxxxxxxxxxxxxxxxxxxx>
<bbdwUQMKGHA.2912@xxxxxxxxxxxxxxxxxxxxxxxx>
<uhdYxwWQGHA.420@xxxxxxxxxxxxxxxxxxxxxxxx>
<qfXV5YbQGHA.7064@xxxxxxxxxxxxxxxxxxxxxxxx>
<eLqygBiQGHA.3872@xxxxxxxxxxxxxxxxxxxxxxxx>
<fc91jTpQGHA.5836@xxxxxxxxxxxxxxxxxxxxxxxx>
<OAc87mwQGHA.1160@xxxxxxxxxxxxxxxxxxxxxxxx>
<ax03ib3QGHA.1456@xxxxxxxxxxxxxxxxxxxxxxxx>
<OGJEZI9QGHA.3192@xxxxxxxxxxxxxxxxxxxxxxxx>
<ryio8NCRGHA.7872@xxxxxxxxxxxxxxxxxxxxxxxx>
<uRvaecFRGHA.4920@xxxxxxxxxxxxxxxxxxxxxxxx>
<STYCxvmRGHA.4940@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: Accessing other users inbox with OWA : works for some
accounts only

Date: Mon, 13 Mar 2006 20:17:58 +0100
Lines: 162
X-Priority: 3
X-MSMail-Priority: Normal
X-Newsreader: Microsoft Outlook Express 6.00.2900.2670
X-RFC2646: Format=Flowed; Original
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
Message-ID: <uYyNYLrRGHA.2088@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.sbs
NNTP-Posting-Host: host-85-27-60-122.brutele.be 85.27.60.122
Path: TK2MSFTNGXA03.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP14.phx.gbl
Xref: TK2MSFTNGXA03.phx.gbl microsoft.public.windows.server.sbs:252245
X-Tomcat-NG: microsoft.public.windows.server.sbs

OK,

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here it is:

My company uses "COMPANY" as NetBIOS domain name. The DNS domain name is "company.local" and the SMTP domain name is "company.com".

1. Create a user (let's call him John Doe) via the wizard and change the proposed logon name from JohnD to "John", change the email alias from "JohnD" to "john.doe"
2. Create a mail maintenance account (let's call this account

"mail-admin").

Give "mail-admin" full control on the mailbox store

at this stage, if you use <http://mail.company.com/exchange/John> and the mail-admin credentials, you can't access the John Doe's inbox via OWA (but it works from Outlook)

Launch Active Directory Users and Computers and take a look at John Doe's properties. In the email addresses you should find two smtp addresses: john.doe@xxxxxxxxxxx and john.doe@xxxxxxxxxxxxxxxxx
In order to access John Doe's inbox via OWA using the "mail-admin" credentials you need to add another smtp address to John Doe:
john@xxxxxxxxxxx

You can now access its Inbox via OWA using the mail-admin credentials.

Xavier