

RE: Sending email via ISP for selected users...

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg02579.html>

- *From:* Jon J. <JonJ@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 11 Mar 2006 16:07:28 -0800
-

Jenny:

Thanks for your extensive reply. I'm not sure what you are referring to when you use the abbreviation OWA. I might know what it is but I'm not familiar with that abbreviation.

I think what we might do is this. Create a new contact in Exchange for the PDA user. Turn on the POP3 connector for the user. When email arrives send a copy to the new contact (using an email address from the phone provider). I haven't implemented this yet but this is what I'm considering doing.

Our SBS implementation is pretty 'deep' behind firewalls, etc., so at this time I really don't want to open it up.

Thanks again for your help.

Jon

""Jenny wu [MSFT]"" wrote:

Hi Jon,

Thanks for using the SBS newsgroup.

From your description, I understand that you want to know if selected users' emails can be delivered to ISP and then retrieved to exchange server. If I am off base, please don't hesitate to let me know.

In SBS 2003 environment, there are two mail delivery method types:

1. Using DNS to resolve the domain name for an e-mail directly.
2. Forward all mail to an existing SMTP server (usually run by an ISP)

We only can choose one method to configure the email server.

From your description, you may use DNS to resolve the domain name for an e-mail. In this way, emails are sent directly to the domain, they do not

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hold by ISP and you can not configure some selected users' emails retrieved by ISP. However in this way, users can use OWA to access their mailboxes from internet, enable Activesync to synchronize emails to their smart phones/PDA (Blackberry, Treo, and so on) besides using Outlook to check emails.

Suggestion 1: To make users can access their mailboxes from internet easily, we need publish OWA site to internet. To publish OWA to internet, we can Run CEICW (Configuration E-mail and Internet Connection wizard) to open related ports in firewall (80,443,25)

*Note: If you have installed any hardware firewall or router outside the network, you need manually open related ports (80, 443,25) on the hardware firewall or router.

1. Expand Standard Management | To Do List.
2. Click Connect to the Internet in the right pane.
3. Navigate the wizard to Firewall and then select Enable firewall. In the next page, make sure items you want to publish services are checked in services configuration page.
4. Click Next and then select Allow access to the following web site services from the internet.
5. Make sure "Outlook Web Access" is selected and click Next.
6. Click Create a new Web services certificate (input your FQDN as the web server certificate) and then click Next.
7. Following the wizard to finish it.

And then the users can access the OWA using URL:
<https://publicFQDN/exchange>.

It is recommended you take a look at the following KB article to get detail steps to configure network connection:

825763 How to configure Internet access in Windows Small Business Server 2003
<http://support.microsoft.com/?id=825763>

Suggestion 2: Also you can setup the server ActiveSync between Smart phone/PDA and the Exchange server and users can download emails to their smart phones and check them conveniently.

I would like to suggest you configure the Server ActiveSync as follows in SBS 2003 environment:

I. Re-run the CEICW wizard (server management console -> E-mail and Internet -> connect to the internet), ensure to check the OMA (Outlook Mobile Access) option in the "Web Services Configuration" page, this will configure the System to allow OMA and "Server ActiveSync" access from the Internet. Note that if you installed ISA on the SBS 2K3, please do run the CEICW again to re-allow OMA.

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II. Connect the PDA to a client workstation in LAN. The client workstation must be setup using the SBS Set Up Computer Wizard. During the Set Up Computer Wizard, the option to install ActiveSync 3.7 must be configured as well.

If this is pushed to the client machine, then there will be an option in the Start Menu called Mobile Device Configuration. Click Mobile Device Configuration and then it should be able to provision your phone or PPC (including installing the certificate) so that the Server ActiveSync works. Follow the Mobile Device Configuration to configure your PDA. After the configuration process successfully, the PDA can synchronize with exchange server if the wireless connection is setup when you boss on business travel.

For more detail information, you can take a look at the following article:
Exchange 2003 Deployment Guide

<http://www.microsoft.com/downloads/details.aspx?FamilyId=77B6D819-C7B3-42D1-8FBB-FE6339FFA1ED&displaylang=en>

Chapter 8: Configuring Exchange Server 2003 for Client Access.

Hope above information helps! I am happy to be of assistance to you and look forward to your reply.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: Sending email via ISP for selected users...
thread-index: AcZAx762vE/wDs/kRVe1Tejlz2gsKQ==
X-WBNR-Posting-Host: 71.144.77.252
From: =?Utf-8?B?Sm9uIEou?= <JonJ@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Subject: Sending email via ISP for selected users...
Date: Sun, 5 Mar 2006 18:43:26 -0800
Lines: 16
Message-ID:
<068CAB91-56D9-4662-82B5-83000F3927BA@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA03.phx.gbl
Xref: TK2MSFTNGXA03.phx.gbl
microsoft.public.windows.server.sbs:249639
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

In most cases it is ok for the SBS Exchange server to 'intercept' the
email

intended for others in our office (i.e. they are in the same domain).

However, there are a select few that need their internal mail to actually
go

to the ISP before they download it (they are not configured in the POP3
connector).

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There are a few users that need to see their email on their Blackberry, Treo, etc., before they return to their office and view it in Outlook.

Our SBS server is not available from the Internet.

How does one configure this? I have yet to find any documentation on how

to

do this?

Thanks.