

Re: Problem when creating news users

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-03/msg01189.html>

- *From:* "Les Connor [SBS Community Member – SBS MVP]" <les.connor@xxxxxxxxxxxxx>
 - *Date:* Mon, 6 Mar 2006 17:16:45 –0600
-

Sometimes it takes a few minutes to create the address. Have you made any customizations to the default recipient policy? Have you changed the names or locations of any of the containers in Active Directory Users and Computers – especially under My Business?

—
Les Connor [SBS Community Member – SBS MVP]

SBS Rocks !

"Tell me and I'll forget. Show me and I'll remember. Involve me and I'll understand." – Confucius

"ErikS" <ErikS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:5979CF9C-8CF1-44FC-AC22-E914C1552241@xxxxxxxxxxxxxxxxxxxxx

Hello Les.

No there was no system policy listed. However, there was a message saying

I

had to restart the server to see the effects, which I am doing right now.

I also created for testing another user and again, after the wizard was completed, I checked this user and found taht although a mailbox was created,

i did not see any adresses in the user properties under exchange email addresses. Strange – before I alwasys saw a smtp adres (in small letters) and

a x400 adress.

Erik

—

Erik S

"Les Connor [SBS Community Member – SBS M]" wrote:

A google search turns up this as a good possibility (if you're sure you have

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Exchange SP1 or SP2 installed).

<snip>

As I know, it may be caused by Exchange mailbox system policy. This policy interferes with our wizard's LDAP query and preventing mailbox creation.

To check it as following:

1. Click Start and Microsoft Exchange and System Manager.
2. Right-click Exchange server and select Properties.
3. Select Display Administrative groups and click ok.
4. Administrative groups will be displayed and expand it.

Is there a System Policy listed? If so, please record the configuration and then delete it since SBS doesn't have this policy by default.

Crina Li (MSFT)
<endsnip>

—
Les Connor [SBS Community Member – SBS MVP]

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"ErikS" <ErikS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:0BECC607-7A16-4EEB-96F0-3EEF7DA74D9E@xxxxxxxxxxxxxxxxxxxx

Here is the log with the last two users, who i can reach through the browser mail, but not with outlook on a client

Date: 3-3-2006
Time: 22:21
User: Administrator
Command-Line: "C:\Program Files\Microsoft Windows Small Business Server\Administration\addusr.exe" -c

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Options specified by the user:

A user account will be created with the following properties:

Full name: Klazina

User logon name: Klazina

E-mail alias: Klazina

Home folder: \\GCDK-SERVER-001\USERS\Klazina

The following template will be applied to this user:

Commissies

The user will be added to the following security groups:

Remote Web Workplace Users

Remote Desktop Users

Domain Users

The user will have the following disk quota:

No Limit

#####

Wizard Execution:

Entering the Account Committer...

Creating Klazina...

Finished with Klazina...

Creating the mailbox Klazina...

Finished the mailbox...

Leaving the Account Committer...

Entering the Template Committer...

Could not resolve Email Alias in specified time. User Error was [0x0].

Email Error was [0x8000500d].

Failed to resolve email for user

[LDAP://CN=Klazina,OU=SBSUsers,OU=Users,OU=MyBusiness,DC=gcdekoepel,DC=local] for RUP Email.

Failed to send Remote Portal Email with error [0x8000500d].

Leaving the Template Committer...

StampAllUsers() - Returned [0]

DoOfflineABTask() - Returned [0]

#####

Wizard results:

User account: Klazina created successfully.

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Date: 4-3-2006
Time: 1:57
User: Administrator
Command-Line: "C:\Program Files\Microsoft Windows
Small Business
Server\Administration\addusr.exe" -c

Options specified by the user:
A user account will be created with the following properties:
Full name: Tim Nijenhuis
User logon name: TimNijenhuis
E-mail alias: TimNijenhuis
Home folder:
\GCDK-SERVER-001\USERS\TimNijenhuis

The following template will be applied to this user:
Mobile User Template

The user will be added to the following security groups:
Remote Web Workplace Users
Mobile Users
Domain Users

SharePoint access will be configured for the user through the
following
site
groups:
Contributor

The user will have the following disk quota:
Disk space limited to 1024 MB
Warning sent at 900 MB

Wizard Execution:
Entering the Account Committer...
Creating Tim Nijenhuis...
Finished with Tim Nijenhuis...
Creating the mailbox TimNijenhuis...
Finished the mailbox...
Leaving the Account Committer...
Entering the Template Committer...
Could not resolve Email Alias in specified time. User Error
was [0x0].

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Email Error was [0x8000500d].
Failed to resolve email for user [LDAP://CN=Tim
Nijenhuis,OU=SBSUsers,OU=Users,OU=MyBusiness,DC=gdekoepel,DC=local]
for
RUP
Email.
Failed to send Remote Portal Email with error
[0x8000500d].
GetUserEmailAddress:Failed to get the user property for
email address
from
the AD
Failed to query user's email address from the AD, will form
the
useremail
manually
Leaving the Template Committer...
StampAllUsers() – Returned [0]
DoOfflineABTask() – Returned [0]
#####

Wizard results:

User account: Tim Nijenhuis created successfully.

--
Erik S

"Les Connor [SBS Community Member – SBS M]" wrote:

Hi Erik S,

Anything in the event logs – application
and/or system?
No error messages when you run the Add
User Wizard?

You might check the add_user_wizard.log
located in C:\Program
Files\Microsoft Windows Small Business
Server\Support, if there are
errors
then post them here.

--

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Les Connor [SBS Community Member –
SBS MVP]

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remember. Involve me and
I'll
understand." – Confucius

"ErikS"

<ErikS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:4E50D147-2D6C-4F3B-B885-43A6947BDFAD@xxxxxxxxxxxxxxxxxxxx

After creating a new user,
either using the wizzard, or
through the
advanced
management console, and
although i gave them an
e-mail adres, when i
click
properties on this new user,
there is no e-mail adres
listed in the
E-mail
adres window. The
exchange features are all
there, as are the
protocols.
The
result is that i cannot
connect with outlook from a
client computer
to
the
mailbox. The name is not
found in the adres lijst.
Who know how to make this
working a again for new
users ? The old
users
are
still doing ok. I installed all
the latest service pack for
sbs as
well
as
for exchange.

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Erik S