

RE: Catchall not working, EXTERNALLY?

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-02/msg05161.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Tue, 28 Feb 2006 03:30:05 GMT
-

Hi!

Thanks for your update.

I am afraid that I can not understand the Dutch and the newsgroup supports only English version. Thanks for your understanding.

For current situation, please refer to the following steps to configure the RPC over HTTP on the workstation.

1) Click Start, and then click Control Panel.

- If you are viewing Control Panel in the default Category view, switch to Classic view, and then double-click Mail.
- If you are viewing Control Panel in Classic view, double-click Mail.

2) In the Mail Setup dialog box, click E-mail accounts, click View or change existing e-mail accounts, and then click Next.

3) In the E-mail accounts dialog box, click Microsoft Exchange Server, and then click Change.

4) In the Microsoft Exchange Server box, type the local name of the Exchange server: publishing.yourdomain.local

NOTE: In SBS 2003 Standard Edition, we use ServerName.yourdomain.local at this step.

5) In the User Name box, type the user name that must is the SBS domain user account. You can click Check Name to see if you have input a valid domain user account.

6) In the Exchange Server settings page, click More Settings.

7) On the Connection tab, under Exchange over the Internet, select Connect to my Exchange mailbox using HTTP, and then click Exchange Proxy Settings. The Exchange Proxy Settings dialog box appears.

RE: Catchall not working, EXTERNALLY?

- 8) Under Use this URL to connect to my proxy server for Exchange, type the following URL: publishing.yourdomain.local
- 9) Select Connect using SSL only, and then select Mutually authenticate the session when connecting with SSL.
- 10) In the Principal name for proxy server box, type the following text:
msstd:publishing.yourdomain.local
- 11) Select On slow networks, connect using HTTP first, then connect using TCP/IP.
- 12) Under Proxy authentication settings, select Basic Authentication.
- 13) Click OK, and then click OK again. Click Next, and then click Finish. Click Close.
- 14) In the Mail dialog box, if Always use this profile is selected, choose the newly configured profile.
- 15) Open Outlook and type your Windows Small Business Server user name (in the format yourdomain.local\user name) and password. You can now work with your Outlook mailbox.

What is the result?

If the issue persists, I suggest that you contact local CSS for support. And different versions may have different issue and solutions. I appreciate your understanding!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.
The customer mail content:

=====
Hi Jenny,

I could send you a screenshot, but it is all in Dutch.
Is that useful for you?

I did recreate the user account on the workstation. That's enough, right?
I am using outlook 2003, and followed all the instructions as described on the page where it describes outlook 2003 over internet...

Best regards,
=====

X-Tomcat-ID: 198563597
References: <#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxx>
<BOwbcg9\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>
<44VZuOjAGHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>
<QeWC33tBGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>
<gxVcXkREGHA.832@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0
Content-Type: text/plain
Content-Transfer-Encoding: 7bit
From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
Organization: Microsoft
Date: Mon, 27 Feb 2006 11:27:26 GMT
Subject: RE: Catchall not working, EXTERNALLY?
X-Tomcat-NG: microsoft.public.windows.server.sbs
Message-ID: <KnczKD5OGHA.668@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.sbs
Lines: 792
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:247753
NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

RE: Catchall not working, EXTERNALLY?

Hi Leslie,

Thanks for your post back.

I am sorry for the delayed response due to weekend. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Your understanding is greatly appreciated!

What is the exact error message you received? Can you capture a screen shot

for me?

After you reinstalled the workstation, have you re-created user account to the workstation? Which email client application you used to connect to the Exchange server?

I appreciate your time!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In

doing

RE: Catchall not working, EXTERNALLY?

so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.
The customer mail content:
=====

Hi Jenny,

Hope you're still willing to help me out!

I just had to reinstall my workstation, and all of a sudden I can't connect to the exchange anymore. I followed your instructions, the ones you sent me before.

However, I now constantly get:

(translated) The name is unknown. The name does not match a name in the address list.

Any idea what so ever?

Hope to hear from you soon!

Leslie
=====

X-Tomcat-ID: 308713175

References: <#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxx>

<BOwbcg9\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

<44VZuOjAGHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>

<QeWC33tBGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

Content-Transfer-Encoding: 7bit

From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")

Organization: Microsoft

Date: Wed, 04 Jan 2006 10:24:43 GMT

Subject: RE: Catchall not working, EXTERNALLY?

X-Tomcat-NG: microsoft.public.windows.server.sbs

Message-ID: <gxVcXkREGHA.832@xxxxxxxxxxxxxxxxxxxxxxxx>

Newsgroups: microsoft.public.windows.server.sbs

Lines: 687

Path: TK2MSFTNGXA02.phx.gbl

Xref: TK2MSFTNGXA02.phx.gbl

RE: Catchall not working, EXTERNALLY?

microsoft.public.windows.server.sbs:233953
NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

Hi Leslie,

Thanks for your update by mail. I am glad to know that things are getting fine now. I appreciate your time and effort to try my suggestions and get this resolved.

Please feel free to post back when you need further assistance on this issue and we are glad to help.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the

corresponding

newsgroups so that they can be resolved in an efficient and timely

manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check

the

"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In

doing

so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

RE: Catchall not working, EXTERNALLY?

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no

rights.

The partner mail content:

=====
Hi Jenny,

Thanks, happy new year to you too.
So far, I think I get everything...

So busy with many things, but we will start using the exchange server

fully

in 1-2 weeks!

=====

X-Tomcat-ID: 170645194

References:

<#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxx>

<BOwbcg9\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

<44VZuOjAGHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

Content-Transfer-Encoding: 7bit

From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")

Organization: Microsoft

Date: Thu, 22 Dec 2005 09:56:16 GMT

Subject: RE: Catchall not working, EXTERNALLY?

X-Tomcat-NG: microsoft.public.windows.server.sbs

Message-ID:

<QeWC33tBGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

Newsgroups: microsoft.public.windows.server.sbs

Lines: 600

Path: TK2MSFTNGXA02.phx.gbl

Xref: TK2MSFTNGXA02.phx.gbl

microsoft.public.windows.server.sbs:231937

NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

Hi Leslie,

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

Thanks for your update by mail.

Exchange server 2003 supports multiple clients, such as OWA, MAPI (Outlook), POP3, IMAP4 and so on. Whether or not all mails received by these clients store in Exchange server store depends on the client configuration.

To leave mails in Exchange server mailbox store received using Outlook,

you

can refer to the following steps:

1. Open Outlook, locate Tools menu -> Email Accounts;-item to open

E-mail

Account configuration page.

2. Check checkbox "View or change existing Accounts", click Next button.

3. In next page, choose entry your exchange server in list, please

ensure

you have choose "Mailbox – username" in the "Deliver new e-mail to the following location" dropdown list. It is by default configuration. And

then

click Finish button to finish configuration.

In this way, mails will be stored in Exchange server store, use can

access

it from OWA or other computers.

To pop3 account, we can configure the POP3 connector to download emails

RE: Catchall not working, EXTERNALLY?

and

leave them on the Exchange server.

1. Open Outlook, locate Tools menu -> Email Accounts;-
item to open

E-mail

Account configuration page.

2. Check checkbox "View or change existing Accounts",
click Next button.

3. In next page, choose entry one POP3 connector in list,
click Change
button to open the POP3 connector settings page.

4. Click More settings button, under Advanced tab, Please
check box of
"Leave a copy of the message on the server" and set days
you want to

keep

on server. And then click finish to complete the
configuration.

Hope it help! I am happy to be assistance of you-~)!

Merry Christmas!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! - www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you
have issues
regarding other Microsoft products, you'd better post in the

corresponding

newsgroups so that they can be resolved in an efficient and
timely

manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

When opening a new thread via the web interface, we recommend you check

the

"Notify me of replies" box to receive e-mail notifications when there

are

any updates in your thread. When responding to posts via your

newsreader,

please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In

doing

so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly.

Please

check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no

rights.

The customer mail content:

=====

Hi Jenny,

Thanks for getting back to me.

RE: Catchall not working, EXTERNALLY?

Kind of a bummer that I can't send from more than one FROM address... :(

Anyway, I do have another small question.

In my outlook, I now have 1 POP account and one Exchange account.

This seems to work for me, except for 2 small things.

herps@xxxxxxxx is for my exchange account (delivery and storage on exchange server),

herps@xxxxxxxxxxxx is for the POP account (local delivery)

– However, when it checks mail, it DOWNLOADS it from the exchange

server.

It

does not keep it there.

– Also, all the mail in the Inbox seems to be stored locally. If I

access

it

on another workstation or webmail, it isn't there. SUBFOLDERS however, DO get stored on the exchange server...

Any idea?

Best regards,

=====

X-Tomcat-ID: 219043524

References:

<#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxx>

<BOWbcg9\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain

RE: Catchall not working, EXTERNALLY?

11

RE: Catchall not working, EXTERNALLY?

Content-Transfer-Encoding: 7bit
From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
("Jenny wu [MSFT]")
Organization: Microsoft
Date: Fri, 16 Dec 2005 11:27:19 GMT
Subject: RE: Catchall not working,
EXTERNALLY?
X-Tomcat-NG:
microsoft.public.windows.server.sbs
Message-ID:
<44VZuOjAGHA.3764@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
Lines: 468
Path: TK2MSFTNGXA02.phx.gbl
Xref: TK2MSFTNGXA02.phx.gbl
microsoft.public.windows.server.sbs:230665
NNTP-Posting-Host:
tomcatimport2.phx.gbl 10.201.218.182

Hi Leslie,

Thanks for your update by mail. I am sorry
for delay response for my

OOF.

Please check my answers below.

Q: When I open the connection (over
internet) to my exchange account,

it

asksfor a password. Is there a way I can
configure it so it

automatically

has mylaptop? E.g. on designated
workstations which are only used by

me..?

A: I am afraid you can not. It is for security
consideration. The Form
Based credential check provides more
security for your mailboxes and it
don't allow us to save password in client
workstation.

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

Q: The data, where is it stored? Locally, on my workstation, or on theexchange server? How do I check?

A: the data is stored on the Exchange server side. It just a interface

to

access your mailbox from internet and provide more convenience for business. The data will not be saved in client side.

Q: When I reply to an E-Mail, I have the option to select "Accounts".

(next

to the send button). In there, I find the 3 accounts. I select the

account

to send FROM, and it sends it as user@xxxxxxxxxxxx,

oruser@xxxxxxxxxxxxxxxx

I checked with exchange over internet, and webmail, but I can not find

this

option. Is there a way to simulate this?

A: the OWA interface works based on Exchange server, it only supports

to

send mails using the primary SMTP address. So we can not simulate that.

Please feel free to let me know if you have any further question on the issue. I am happy to be assistance of you!

Have a nice day!

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS
technical issues. If you have issues
regarding other Microsoft products, you'd
better post in the

corresponding

newsgroups so that they can be resolved in
an efficient and timely

manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web
interface, we recommend you check

the

"Notify me of replies" box to receive e-mail
notifications when there

are

any updates in your thread. When
responding to posts via your

newsreader,

please "Reply to Group" so that others may
learn and benefit from your
issue.

Microsoft engineers can only focus on one
issue per thread. Although we
provide other information for your reference,
we recommend you post
different incidents in different threads to
keep the thread clean. In

doing

RE: Catchall not working, EXTERNALLY?

so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly.

Please

check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no

rights.

The customer mail content:
=====

Hi Jenny,

Thanks so much for your help!
This is exactly what I was looking for...

Now, I have faith in this product. I think we can offer this to our

clients

as well. We offer dedicated/collocation hosting services, and I know

quite

a

few people who'd care for this...

I do have a few quick questions, before the catchall becomes useful:

– When I open the connection (over internet) to my exchange account, it

asks

for a password. Is there a way I can configure it so it automatically

RE: Catchall not working, EXTERNALLY?

has

my

laptop? E.g. on designated workstations which are only used by me..?

– The data, where is it stored? Locally, on my workstation, or on the exchange server? How do I check?

– Also, very important for myself, but also for customers:

I now still use outlook 2003 with POP3 boxes on my linux servers.

I now have 3 POPs accounts, that download the mail.

I have created rules, so *@domain1.com goes in folder DOMAIN1.

*@domain2.com goes in folder DOMAIN2, etc etc...

This works great.

Now.. When I reply to an E-Mail, I have the option to select "Accounts".

(next to the send button). In there, I find the 3 accounts. I select the account to send FROM, and it sends it as user@xxxxxxxxxxxx, or user@xxxxxxxxxxxx

I checked with exchange over internet, and webmail, but I can not find

this

option. Is there a way to simulate this?

Again, thanks so much for your help. Very much appreciated.

Best regards,
Leslie Herps
Vivizi Hosting B.V.

=====

X-Tomcat-ID: 219518657

References:

<#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

RE: Catchall not working, EXTERNALLY?

16

RE: Catchall not working, EXTERNALLY?

<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version: 1.0
Content-Type: text/plain
Content-Transfer-Encoding:
7bit
From:
v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx
("Jenny wu [MSFT]")
Organization: Microsoft
Date: Tue, 13 Dec 2005
11:26:42 GMT
Subject: RE: Catchall not
working, EXTERNALLY?
X-Tomcat-NG:
microsoft.public.windows.server.sbs
Message-ID:
<BOwbcg9\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
Lines: 328
Path:
TK2MSFTNGXA02.phx.gbl
Xref:
TK2MSFTNGXA02.phx.gbl
microsoft.public.windows.server.sbs:229778
NNTP-Posting-Host:
tomcatimport2.phx.gbl
10.201.218.182

Hi Leslie,

Thanks for your update!

For your situation, I would
like to suggest you
configure RPC over

HTTPs

to

meet your needs. For your
convenience, I list the detail
steps to

configure

it.

To enable RPC over HTTPs

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

in SBS environment, you
can refer to the

following

steps:

I. When you run CEICW,
you need enable firewall
and then the Services
Configuration page and the
Web Services Configuration
page will appear
later. In these pages, you
can configure firewall to
open related

ports

to

allow specific traffic
transfer and publish some
web services to

internet.

Additionally, if your
hardware router supports
UPnP, this wizard will
automatically help you open
related ports.

I would like to list the steps
for your reference:

1. Expand Standard
Management | To Do List.
2. Click Connect to the
Internet in the right pane.
3. Navigate the wizard to
Firewall and then select
Enable firewall. In

the

next page, make sure the
E-mail item is checked in
services

configuration

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

page.

4. Click Next and then select Allow access to the following web site services from the internet.

5. Make sure Outlook via the internet, Remote Web Workspace items are selected and select any additional services, such as Outlook Web

Access,

that you require. click Next.

6. On the Web Server Certificate page, select the Web server

certificate

type, and then click Next.

You can choose to either install a new Web server certificate or locate a third-party certificate.

7. The wizard automatically configures Exchange, IIS, and the RPC

proxy

registry entries.

I suggest you refer to KB 825763 to get more information about

configure

SBS network connection:

825763 How to configure Internet access in Windows Small Business

Server

2003

<http://support.microsoft.com/?id=825763>

RE: Catchall not working, EXTERNALLY?

And then domain users
login their workstations,
open the RWW site
(<https://FQDN/remote>) and
Click the link for Outlook
via Internet on

the

right of the RWW
homepage. Follow the
instructions to configure the

Outlook

client.

II. On the Outlook client,
make sure it is Windows XP
SP1 with the

hotfix

331320 installed (or a later
service pack).

Please refer to following KB
article:
331320 Outlook 2003
Performs Slowly or Stops
Responding When
Connected

to

<http://support.microsoft.com/?id=331320>

For more system
requirement, please refer to
the link:
<http://www.microsoft.com/office/ork/2003/three/ch8/OutC07.htm>

III. Only the ports 80 and
443 are necessary, if you
use RPC over

HTTPS,

which is Microsoft
recommended. You need to
open these ports on all

RE: Catchall not working, EXTERNALLY?

20

RE: Catchall not working, EXTERNALLY?

routers

and firewalls.

IV. Please confirm that the certificate used by HTTPS is using his

external

FQDN of SBS Server instead of internal FQDN.

I suggest you read the following online article carefully to verify if

the

RPC over HTTPs is set up correctly on your Exchange 2003 Server and

the

required ports are opened on the firewall of your network.

<http://www.winnetmag.com/Article/ArticleID/39770/39770.html>

NOTE: This response contains a reference to a third party World Wide

Web

site. Microsoft is providing this information as a convenience to you. Microsoft does not control these sites and has not tested any software

or

information found on these sites; therefore, Microsoft cannot make any representations regarding the quality, safety, or suitability of any

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

software or information
found there. There are
inherent dangers in the

use

of any software found on the
Internet, and Microsoft
cautions you to

make

sure that you completely
understand the risk before
retrieving any

software

from the Internet.

=====

More information:

If you have published OWA
(Outlook Web access) to
internet, domain

user

can

access the OWA any time
and anywhere if they can
connect to internet.

It

is

very convenient for us. To
publish the OWA to
internet, you just need

to

Run CEICW and ensure
check the box of Outlook
Web Access in Services
Configuration page to allow
you access OWA from
internet.

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

You can get detail information from the KB 825763 article to configure network connection.

825763 How to configure Internet access in Windows Small Business

Server

2003

<http://support.microsoft.com/?id=825763>

More info about Exchange 2003 in sbs 2003:

=====

How to configure connection filtering to use Realtime Block Lists

(RBLs)

and how to configure recipient filtering in Exchange 2003

<http://support.microsoft.com/?id=823866>

Note: there are some different process to configure RPC over HTTPs in

SBS

environment, the KB 833401 article does apply to this scenario.

Hope the above information helps. I am happy to be assistance of you

and

look forward to your reply.

Have a nice day!

Sincerely,

RE: Catchall not working, EXTERNALLY?

23

RE: Catchall not working, EXTERNALLY?

Jenny Wu
Microsoft CSS Online
Newsgroup Support
Get Secure! –
www.microsoft.com/security

This newsgroup only
focuses on SBS technical
issues. If you have

issues

regarding other Microsoft
products, you'd better post
in the

corresponding

newsgroups so that they can
be resolved in an efficient
and timely

manner.

You can locate the
newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread
via the web interface, we
recommend you

check

the

"Notify me of replies" box
to receive e-mail
notifications when there

are

any updates in your thread.
When responding to posts
via your

newsreader,

please "Reply to Group" so
that others may learn and

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although

we

provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In

doing

so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly.

Please

check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no

rights.

The customer mail content:
=====

Hi Jenny,

Actually, it's hooked to the internet now.

I am still having the same

RE: Catchall not working, EXTERNALLY?

RE: Catchall not working, EXTERNALLY?

problem I'm afraid...

Also, quick question.

We want to use this server
over the INTERNET, not
over a LAN.

It is in a professional
datacenter, so INTERNET
(WAN) is our only

option.

How do I enable WAN
access with Exchange
(server)/Outlook (client)?

Do you maybe have any
clue on that too?

That's my main concern
right now...

Hope to hear from you soon.
And thanks for getting back
to me...

Best regards,

=====

X-Tomcat-ID:

145118905

References:

<#ciMx079FHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>

MIME-Version:

1.0

Content-Type:

text/plain

Content-Transfer-Encoding:

7bit

From:

v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx

("Jenny wu

[MSFT]")

Organization:

Microsoft

Date: Mon,

05 Dec

2005

09:13:08

GMT

RE: Catchall not working, EXTERNALLY?

Subject:
RE:
Catchall not
working,
EXTERNALLY?
X-Tomcat-NG:
microsoft.public.windows.server.sbs
Message-ID:
<kUqbcwX#FHA.4000@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
Lines: 136
Path:
TK2MSFTNGXA02.phx.gbl
Xref:
TK2MSFTNGXA02.phx.gbl
microsoft.public.windows.server.sbs:227733
NNTP-Posting-Host:
TOMCATIMPORT1
10.201.218.122

Hi Leslie,

Thanks for
using the
SBS
newsgroup!

Before we
go further,
we need
collect
some
information
to isolate
the

issue:

1. Can I
confirm
with you
that your
current
situation is
that: the

Catchall

RE: Catchall not working, EXTERNALLY?

feature
work if
mails are
sent from
internal user
account, but
it

doesn't

work if you
send from
internet
domain?

2. Which
servers host
the SMTP
mail
domain1
and
Domain2?
Are they all
hosted by
the SBS
server box?
If yes, how
you
configured
them?

I would like
to suggest
you take a
look at the
following
article to

check

if you have
configured
the multiple
mail
domains:

Sharing
SMTP
address
spaces in
Exchange

RE: Catchall not working, EXTERNALLY?

2000 Server
and
Exchange

Server

2003

<http://support.microsoft.com/?id=321721>

3. Please try
to disable
the Catchall
function to
check if you
can

send

mails from
internet to
SMTP mail
domain2.
Please tell
me the
result.

4. Please try
to use
another
internet
mail
domain
(such as

user@xxxxxxxxx)

to test, how
about the
result?

5. Please
enable the
Message
Tracking
logs to trace
mails when

reproduce

RE: Catchall not working, EXTERNALLY?

the issue to
see if we
can find the
issue clue.

To do that,
please
perform the
steps in the
following
KB articles:

823864
Improved
Message
Tracking
Features in
Exchange
Server 2003
<http://support.microsoft.com/?id=823864>

821910
How to
troubleshoot
for
Exchange
Server 2003
transport
issues
<http://support.microsoft.com/?id=821910>

6. Where
you got the
following
error?