

# Re: SBS will not shutdown/restart from Remote Desktop Connection

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*Source:*

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- *From:* "Ken-T" <[KenT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:KenT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 23 Feb 2006 04:24:28 -0800
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Hi Pedro,

have you tried it from a Remote Desktop Connection with "Console" ??

I tried the shutdown /r here weeks ago in Remote Desktop and remember having same problems.

Fot a dirty fix I started running a batch file with shutdown /r that was called from ArcServe after a little test backup – and that worked – since it ran as an automatic task after the RDP connection was closed.

Problem is..... I always forget to do it that way after a quick login from home.

Ken

"Pedro Leite" wrote:

good morning

well, no pretty but it works :

open a command line window, then run "shutdown /r"

it reboots the server.

Pedro Leite From Portugal.

"Jan" <[jan@.n.o.com](mailto:jan@.n.o.com)> escreveu na mensagem

<news:%23LB%23tRGOGHA.2012@xxxxxxxxxxxxxxxxxxxxxxxxxx>

This will not solve your problem but might comfort you a bit :-)

I have seen behaviour you describe on several occasions on different sbs2003 and windows 2003 servers.

It is annoying to get this happen after you did some remote work in the evening and there is no one in office to push the button.

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I am interested to know if your system is behaving this way all the time or only on certain reboots.

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Jan Wakulicz  
www.micropol.com.au

"Ken-T" <KenT@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:98D2E755-43E7-4415-A0F0-91F5CF85F090@xxxxxxxxxxxxxxxxxxxx

Hi,

Have no problem at all with normal Restart from the Server Console.

If however I try to restart SBS from a Remote Desktop (As Dom Admin).....

The usual screen for reson etc is seen then when reson is entered, remote desktop immediately quits – but the server does not shutdown.

It still responds to pings, a connection to \\servername\c\$ from another system (logged in as Admin) still works.

When the console on the server is opened the screen shows as grey and mouse

pointer can be seen and responds – but the server will not respond to anything on the keyboard.

Only way out is hardware reset.

Even tried this with PsShutdown command to server from a domain PC while server was in the grey screen phase – got response that server would be rebooted in 20 seconds but nothing happened.

Any ideas where I should start looking to fix this?

Thanks in advance for any input.

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