

Re: SMTP POP3 Server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-02/msg03376.html>

- *From:* "Graham Rawlinson" <graham1@xxxxxxxxxxxxxx>
 - *Date:* Sat, 18 Feb 2006 17:51:42 -0000
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You are a star.

It needed FQDN in the account settings of outlok / OE.

Many thanks

Graham

"Joe" <joe@xxxxxxxxxxxxxx> wrote in message
[news:dt7f3a\\$98f\\$1\\$8302bc10@xxxxxxxxxxxxxx](mailto:news:dt7f3a$98f$1$8302bc10@xxxxxxxxxxxxxx)

Graham Rawlinson wrote:

I have made some progress:

1. Telnet works fine. I can send the test message with no problems.
2. I sorted out the stating of the POP3 server and IMAP server in SBS. The serverices were set as disabled. reset to automatic and all is fine.
3. I decided to try outlook express. Set up account ok and can read IMAP folders ok.
4. STILL CANT send any e-mail from either Outlook or Outlok Express. It just sits in the outbox.

I can find no error messages anywhere. Nothing in the event logs of either the workstation or server.

I feel sure I've missed someting easy but what?

Re: SMTP POP3 Server

It's always easy once you know what it is.

From what you say, it should Just Work (TM).

You can telnet in, and presumably a real user on Exchange receives the test. That should rule out any filtering done by SBS, leaving the question of why Outlook/OE is not able to do this.

There are fairly extensive SMTP diagnostics available on SBS, but it does not seem likely that they will help in this case. For future reference, you can look at the SBS end of the SMTP negotiations.

Does the Message Tracking tool (Server Admin, Advanced, Exchange, Tools) show any sign of receipt of the message? Does it show the telnetted test message?

Try some variations in the SMTP configuration of Outlook/OE. Try entering the SMTP server by its LAN IP address, try the LAN FQDN. It does seem likely that the problem is around there somewhere.