

Re: Problems with networked printer

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The usual suspects would be jobs stuck in the queue. Go to Printers and Faxes and make sure the printer doesn't show any jobs. On both the computer you're printing from and the one that hosts the printer, make sure there are no files in C:\WINDOWS\SYSTEM32\SPOOL\PRINTERS (there should only be files in there when jobs are queued). Restart the Print Spooler service on both PCs.

In the properties of the printer, make sure the everyone group has the right to print (security tab). Check the logs on both PCs to see if the spooler service is logging errors. If not, and the problem persists, up the logging on the hosting PC in Printers and Faxes -> File -> Server Properties -> Advanced. Note the current settings so you can put them back when you're done troubleshooting (you'll be amazed at how much info it logs when you turn it up).

I recommend getting an HP jetdirect USB print spooler instead of hosting the printer on a workstation. I've had excellent luck with the 175X - probably have half a dozen of them. Probably \$150 but a good print server will be trouble free while a bad one will be constant aggravation.

"mattyjh" <mattyjh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:B1E9A640-AD75-4D31-B703-8C7D1D56717A@xxxxxxxxxxxxxxxxxxxxx

I have an OKI3100 USB printer connected to a clients machine on my Windows 2003SBS network. If i print a document from the machine the printer is plugged into to the printer it works fine. However, if i print a document from any other machine on the network the document in the printer queue shows

"Error - Printing" as its status, and then it doesn't print anything.

What could be the problem?