

## Re: RAM issue, not seeing it all

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-02/msg02431.html>

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- *From:* "Frank McCallister SBS MVP" <anonymous>
  - *Date:* Mon, 13 Feb 2006 17:27:15 -0600
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Hi Ryan

See <http://support.microsoft.com/?id=283037> for this issue in 2003

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Frank McCallister SBS MVP  
COMPUMAC

"Ryan Pair" <RyanPair@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:C3EFF108-2B54-4818-95B8-331A85B017F6@xxxxxxxxxxxxxxxxxxxx>

HELP!

I have a Dell PowerEdge SC420 and have updated the BIOS and all the drivers.

I had 2 gigs of RAM in dual channel. I purchased 2 more gigs (2 x 1gig) and

put them in also in the dual channel configuration. When i boot the server

and look in the BIOS it says 4.0 GB RAM and it knows they are all there and

that i have 4 1 gig sticks all unbuffered and all non-ecc. The problem is when i boot into Server 2003 Standard the windows properties shows that i only have ~ 3.36 Gigs or RAM. Any ideas as to why this is happening?? Is there some fix for this please help. Thanks. Oh and just for reference

the

only thing i can find that is even remotely close to the issue i am having is

listed below... (however i am not using windows XP)

<http://support.microsoft.com/kb/888137/en-us>

Please help ASAP.

Thanks

-Ryan

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