

Re: Problem with connect computer wizard

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-02/msg00310.html>

- *From:* v-bpeng@xxxxxxxxxxxxxxxxxxxxxx ("Bill Peng [MSFT]")
 - *Date:* Thu, 02 Feb 2006 16:11:50 GMT
-

Hi Wayne,

Thank you for posting back.

Since Jenny is now OOF, I'm her backup. I'd like to provide the following info for your reference:

Info 1.

You mentioned that you're using Anonymous access with Administrator account. By default, it should be the IUSR_servername account. Anyway, please make sure that you've typed the correct Administrator password in the "Authentication Method" page under Enable anonymous access.

Info 2.

Error 404 means that the client is not able to connect to the IIS and access the appropriate file. Please check:

1. Open ConnectComputer properties in IIS.
2. Click Documents tab.
3. Make sure that default.htm is in the list.
4. Open C:\Inetpub\ConnectComputer.
5. Make sure that default.htm is there.

Then, please zip C:\Inetpub\ConnectComputer folder and send it to pngfd@xxxxxxxxxxxxxx with the following info:

Engineer: Jenny Wu.
Queue: SBS (Public).
Subject: Problem with connect computer wizard
ID: 32336941

Info 3.

You mentioned that you've selected "Grant Access" under IP address and domain name restrictions, this is OK.

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Info 4.

For connect computers by using
\\servername\inetpub\ConnectComputer\default.htm, this will give you an error as you mentioned in the reply, this is an expected behavior. When joining a computer to the domain, make sure that you're using <http://servername/connectcomputer>, you cannot use IP address or FQDN to replace servername, it will give you the same error message.

Info 5.

If you've confirmed the administrator password as well as the documents tab setting, and the problem persists, please enable IIS Logging.

1. Right click Default Web Site and click Properties.
2. Enable Logging.
3. Click Properties button and then Advanced tab to check all fields.
4. Confirm the change and reproduce the problem.
5. Zip C:\windows\system32\logfiles\w3svc1 folder and send it to pngfd@xxxxxxxxxxxxx as well.

I hope the above info helps and we look forward to your update.

Regards,

Bill Peng
MCSE 2000, MCDBA, CCNP, CCDA
Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

The public newsgroup only focuses on SBS related technical issues, for other Microsoft products, we recommend you to post to appropriate newsgroup to get most qualified responses.

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive notification. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft PSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "F-13" <Wayne.Horan@xxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Re: Problem with connect computer wizard
| Date: 1 Feb 2006 04:28:56 -0800
| Organization: <http://groups.google.com>
| Lines: 101
| Message-ID: <1138796936.079248.166320@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| References: <1137778732.230700.85630@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| <4eSA77#HGHA.3944@xxxxxxxxxxxxxxxxxxxxxxxx>
| NNTP-Posting-Host: 193.120.95.220
| Mime-Version: 1.0
| Content-Type: text/plain; charset="iso-8859-1"
| X-Trace: posting.google.com 1138796940 14029 127.0.0.1 (1 Feb 2006
12:29:00 GMT)
| X-Complaints-To: groups-abuse@xxxxxxxx
| NNTP-Posting-Date: Wed, 1 Feb 2006 12:29:00 +0000 (UTC)
| User-Agent: G2/0.2
| X-HTTP-UserAgent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1;
NET CLR 1.1.4322),gzip(gfe),gzip(gfe)
| Complaints-To: groups-abuse@xxxxxxxx
| Injection-Info: o13g2000cwo.googlegroups.com; posting-host=193.120.95.220;
posting-account=DP5nTw0AAABrYzYNee4xmaRWqW0bWG1U
| Path:
TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-onli
ne.de!news.glorb.com!postnews.google.com!o13g2000cwo.googlegroups.com!not-fo
r-mail
| Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:240989
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|

| Hi Jenny,
|

| I'm looking at this problem too and am trying your suggestions.
|

| > 1. Leave the Default Gateway of the internal NIC blank of the server
box.

| Currently blank

| > 2. Configure the internal client computer's NIC and the internal NIC of
the

| > server box to use the internal DNS Service (the internal NIC IP) as the
DNS

| > Server. And there is only the DNS server be configured on client
computers.

| > II. Please ensure enable NetBIOS over TCP/IP on client computers, please
| > check the settings.
|

| The internal NIC IP was down as DNS on the server's NIC, I changed the
| DNS on the client computer to the server NIC IP and chose NetBios over
| TCP/IP.
|

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| > III. Please check the connectcomputer site settings in IIS server:
| > 1 Open IIS console, navigate to node Web Sites -> Default Web Site ->
| > Connectcomputer, right click it to open its Properties page.
| > 2. Under Directory Security tab, click Edit under "Authentication and
| > access control", make sure the only "Enable anonymous access" item has
| been
| > checked.
| > 3. Click Edit under "IP address and domain name restriction", make sure
| > 127.0.0.1 and LAN IP addressed are granted access.
| > After verifying them, please restart IIS server.

|
| "Anonymous access" is checked and the username is "Administrator".
| Under "IP Address and Domain Restriction", "by default, all computers
| will be granted access" is chosen. You only have an option to deny
| certain computers.

| > Then please re-logon one client workstation to test the issue, what is
| the
| > result?

| "Page cannot be found"!

| > I.Can LAN client workstations access other build-in sites properly? Such
| > as companyweb site, RWW site?

| They can, and OWA too.

| > II.What is the detail error message? Please collect some screen shots
| when

| > reproduced the issue. You can paste it in the newsgroup or mail to my
| > working mailbox: v-yanniw@xxxxxxxxxxxxxx

| This is what is displayed in the browser window.

| "The page cannot be found
| The page you are looking for might have been removed, had its name
| changed, or is temporarily unavailable.

| Please try the following:

| Make sure that the Web site address displayed in the address bar of
| your browser is spelled and formatted correctly.

| If you reached this page by clicking a link, contact the Web site
| administrator to alert them that the link is incorrectly formatted.

| Click the Back button to try another link.

| HTTP Error 404 – File or directory not found.

| Internet Information Services (IIS)

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| Technical Information (for support personnel)
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| Go to Microsoft Product Support Services and perform a title search for
| the words HTTP and 404.

| Open IIS Help, which is accessible in IIS Manager (inetmgr), and search
| for topics titled Web Site Setup, Common Administrative Tasks, and
| About Custom Error Messages. "

| > 3. Logon the client computer with Administrator permissions and join it
to

| > "Workgroup", and reboot the computer try to join it to domain by running
| > <http://servername/connectcomputer>. And assign appropriate user accounts
to

| > the computer.

| Do you mean change the workgroup under "Computer name" in System
| properties? It seems like this is adding the computer to our domain
| manually, which is possible, but we'd prefer to use the Connect
| Computer wizard.

| > Note: Please ensure you have added the SBS Site (<http://FQDN/>*) in
trusted

| > site in IE of the laptop. You can refer to the following steps:

| I tried this and it told me that only secure "https" sites could be
| added to trusted sites.

| I did some experimenting and I discovered that typing:

| "\\server\inetpub\ConnectComputer\default.htm"

| into the address line of the client's browser will bring up the
| "Connect Computer" page. When I choose "connect to the network now", I
| get a "An error occurred when configuring networking settings. See your
| network administrator" error page.

| Thanks

| Wayne
|
|

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