

RE: http://companyweb/

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg04611.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Thu, 26 Jan 2006 11:04:22 GMT
-

Hi,

Thanks for your update.

What workarounds you used to install the Sharepoint services? What problem you encountered when clean installs the server box?

Please let me know if the service "MSSQL\$SHAREPOINT" is running, and the Start type as "Automatic".

Also please help me collect the following information for further analysis:

1. Log files under folder: C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs
2. %temp%\Ohotfix\OHotfix(0000x).log and OHotfix(0000x)_Msi.log.
3. Text of the application and system log.

To save a text copy of Application /System log:

- A. Open Event Viewer: Start -> All Programs -> Administrative Tools -> Event Viewer.
- B. Right-click on Application/System log and select "Save Log File As?".

Please compress these files to a zip file and mail to me:
v-yanniw@xxxxxxxxxxxxxxxx

I appreciate your time!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! - www.microsoft.com/security

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding

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newsgroups so that they can be resolved in an efficient and timely manner.
You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.

>Thread-Topic: <http://companyweb/>
>thread-index: AcYhuC+QUA8mVE5lQkySELWF6PfZjg==
>X-WBNR-Posting-Host: 81.178.54.50
>From: "=?Utf-8?B?RmVsdGhhbWpvaG4=?=" <Felthamjohn@xxxxxxxxxxxxxxxxxxxxxxxx>
>References: <F6312CA1-07AD-4394-A41F-C6CF30B4AA53@xxxxxxxxxxxx>
<gkRNMQAIGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: RE: <http://companyweb/>
>Date: Wed, 25 Jan 2006 06:03:58 -0800
>Lines: 206
>Message-ID: <943D374E-23C2-49A0-B372-D59AC595F06A@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:239246
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Hi Jenny carried out your hit list but still can't access companyweb.
>

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>The original problem was properly caused by performing a clean install of
>the software.
>
>>From the disk set Windows Server 2003 installed first (which installed
IIS)
>and when promoting to a Domain Controller Sharepoint Services failed to
>install.
>
>After carrying out microsofts work arounds we got Sharepoint to install
>
>""Jenny wu [MSFT]"" wrote:
>
>> Hi,
>>
>> Thanks for using the SBS newsgroup!
>>
>> I am sorry for the delayed response due to weekend. Please understand
that
>> the newsgroups are staffed weekdays by Microsoft Support professionals
to
>> answer your systems and applications questions. Your understanding is
>> greatly appreciated!
>>
>> From your description, I understand the issue to be: users can not
access
>> the Companyweb site and received HTTP –403(Forbidden) error message. If
I
>> am off base, please don't hesitate to let me know.
>>
>> Let us perform the following test to try to resolve the issue:
>>
>> I. The issue may be caused by the IIS configuration. At first, I would
>> suggest you Rerun the CWICW wizard to ensure the Web site companyweb is
>> properly configured. Please refer to the KB 825763 to configure network
>> connection.
>>
>> 825763 How to configure Internet access in Windows Small Business Server
>> 2003
>> <http://support.microsoft.com/?id=825763>
>>
>> Try to test again, how about the result?
>>
>> II. Please double check the IIS website configuration for Companyweb
then
>> restart IIS.
>>
>> 1. Open IIS snap-in.
>> 2. Right click Companyweb and click Properties.
>> 3. Click Directory Security tab.
>> 4. Click Edit under "Authentication and access control".
>> 5. Make sure that only the "Enable anonymous access" has been checked.

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>> 6. Click Edit under "IP address and domain name restriction".
>> 7. Make sure that "Granted access" has been selected.
>> 8. Click Edit under "Secure communications".
>> 9. Make sure that "Require secure channel (SSL)" has not been checked.
>>
>> Try to test, how is the result?
>>
>> III. If the issue persists, please perform the following steps and check
if
>> everything is OK:
>>
>> 1. Start Windows Explorer and go to C:\Windows\Microsoft.Net\Framework.
>>
>> 2. Right click the "v1.1.4322" folder and choose Properties.
>>
>> 3. Click the Security tab.
>>
>> 4. Click Add to add the "Local Service" and "Network Service" accounts
and
>> then give them both the following permissions:
>>
>> Read & Execute
>> List Folder Contents
>> Read
>>
>> 5. Double click to open the "v1.1.4322" folder. Right click the
"Temporary
>> ASP.NET Files" folder and choose Properties.
>>
>> 6. Click the Security tab.
>>
>> 7. Add the "IIS_WPG", "Local Service" and "Network Service" accounts to
the
>> list and then give them the "Full Control" permission. Click OK.
>>
>> 8. At a command prompt, type "IISRESET" (without the quotation mark) and
>> then press ENTER. Then check if everything is working well.
>>
>> If the issue persists, please help me collect the following information
for
>> further analyze:
>>
>> 1. Click Start, click Run, type "services.msc" and click OK. Do you see
the
>> service MSSQL\$SHAREPOINT? Is it running? What is Start type? Please
verify
>> the type is "Automatic".
>>
>> 2. Click Start, click Run, type "dsa.msc" and click OK. Locate the
STS_WPG
>> group in the Users container, does it contain the "SharePoint

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>> Administrators" domain group? If not, please try to create the STS_WPG
>> group and add the "SharePoint Administrators" domain group to it:
>>
>> a. Run dsa.msc to open up ADUC.
>> b. Under the "View" menu, select to enable "Advanced Features".
>> c. In the left pane, locate and highlight the "Users" container under
your
>> domain, and then check if a user named as "STS_WPG" is listed in the
right
>> pane. If not, do the following steps to create this Security Group.
>> d. In the right pane, right-click to choose New, Group, and then give
the
>> "Group Name" as "STS_WPG", "Domain Local" group scope, and "Security"
Group
>> type.
>>
>> 3. When the issue happen? Does it happen after applied SBS 2003 SP1 or
you
>> have reinstalled the Intranet component?
>>
>> Hope above information helps. I am happy to be of assistance to you and
>> look forward to your reply!
>>
>> Have a nice day!
>>
>> Sincerely,
>>
>> Jenny Wu
>> Microsoft CSS Online Newsgroup Support
>> Get Secure! – www.microsoft.com/security
>> =====
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>> -----

>> >Thread-Topic: <http://companyweb/>

>> >thread-index: AcYd1s2opuf12sK7QzGxF6eIDjyc0w==

>> >X-WBNR-Posting-Host: 81.178.54.50

>> >From: "?Utf-8?B?RmVsdGhhbWpvaG4=?="

>> <Felthamjohn@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

>> >Subject: <http://companyweb/>

>> >Date: Fri, 20 Jan 2006 07:33:03 -0800

>> >Lines: 34

>> >Message-ID: <F6312CA1-07AD-4394-A41F-C6CF30B4AA53@xxxxxxxxxxxx>

>> >MIME-Version: 1.0

>> >Content-Type: text/plain;

>> > charset="Utf-8"

>> >Content-Transfer-Encoding: 7bit

>> >X-Newsreader: Microsoft CDO for Windows 2000

>> >Content-Class: urn:content-classes:message

>> >Importance: normal

>> >Priority: normal

>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0

>> >Newsgroups: microsoft.public.windows.server.sbs

>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250

>> >Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl

>> >Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:238213

>> >X-Tomcat-NG: microsoft.public.windows.server.sbs

>> >

>> >Please help, we tried the following fixes but still can't access

internal

>> web

>> >site from any machine including the server

>> >

>> >SBS2003 Premium Edition with ISA2004

>> >

>> >Article ID : 823379

>> >Last Review : August 12, 2005

>> >Revision : 5.0

>> >

>> >&

>> >

>> >332097 (<http://support.microsoft.com/kb/332097/>) DCPROMO does not

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- Next by thread: ***RE: <http://companyweb/>***
- Index(es):
 - ◆ ***Date***
 - ◆ ***Thread***