

RE: POP3 delivers Multiple messages only from outside emails

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg03968.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Mon, 23 Jan 2006 07:46:48 GMT
-

Hi Jack,

Thanks for using the SBS newsgroup.

I am sorry for the delayed response due to weekend. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Your understanding is greatly appreciated!

>From your problem description, I understand this issue to be: users receive multiple copies of emails when they retrieve mails that are sent to multiple recipients using POP3 connector. If I am off base, please don't hesitate to let me know.

Based on my experienced, this is a known issue regarding some ISPs. You may refer to the following KB article:

264249 Exchange Server Connector for POP3 Mailboxes deliver multiple copies Of
<http://support.microsoft.com/?id=264249>

The problem may also happen if the ISP "expand" that piece of email. If you send one piece of email to "user1" and "user2" in the same To field, some ISP will keep that as a single piece of email, or some will expand that as two. If you use telnet and connect to the ISP, you may see two piece of email with the exact same size.

When POP3 connector download the emails, it sees two emails because you do have two. First email contains user1 and user2, and second email contains user1 and user2 also. That's why you see multiple email messages. To avoid the problem, please check with the ISP and not expand the email, or switch to individual mailbox, or use SMTP instead.

Hope above information helps! I am happy to be of assistance to you and look forward to your reply!

Have a nice day!

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Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: POP3 delivers Multiple messages only from outside emails
>thread-index: AcYd07mdWzQoG7oxRmCv90Hfov9Ng==
>X-WBNR-Posting-Host: 162.99.235.200
>From: "=?Utf-8?B?SmFjayBGcm10eg==?=" <JackFritz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: POP3 delivers Multiple messages only from outside emails
>Date: Fri, 20 Jan 2006 07:11:01 -0800
>Lines: 11
>Message-ID: <FD789AAF-32D2-4DAE-B3FF-54EEF3D64A8F@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250

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>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:238199
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Just installed a new SBS 2003 on the network. The old SBS 2000 did not
have
>this problem. I have compared the settings and everything seems to be
setup
>the same on the new server. This tells me that the pop account should be
>fine and that it is the new servers problem. This only occurs from
outside
>our network when downloaded from the POP3 account using POP3 connector.
If 3
>people are in the to list, then each person receives 3 messages. I am not
>sure what to do. Any suggestions?
>
>Thanks
>Jack Fritz
>
>

• *Follow-Ups:*

- ◆ *RE: POP3 delivers Multiple messages only from outside emails*
◇ *From: Jack Fritz*

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