

Re: Fax on Terminal Server from SBS2K3

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg03946.html>

- *From:* <wedor>
 - *Date:* Sun, 22 Jan 2006 21:58:12 -0600
-

""Brandy Nee [MSFT]"" <v-branee@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:zrMB%23R8HGHA.3944@xxxxxxxxxxxxxxxxxxxxxx

> Dear Customer,

>

> Thank you for posting to the SBS Newsgroup.

>

> I am sorry for the delayed response due to the weekend. Please understand

> that the newsgroups are staffed weekdays by Microsoft Support

> professionals

> to answer your systems and applications questions. Your understanding is

> greatly appreciated!

>

> I am sorry but I am not very clear what exact issue you are experiencing.

> In order to supplement your description, I need your help to gather the

> following information for research:

>

> 1. Where did you install the Fax Service? On the SBS 2K3 Server OR the

> Terminal Server?

The fax service was installed on the TS.

>

> 2. Where did you install the Fax modem? On the SBS 2K3 Server OR the

> Terminal Server?

The modem is installed on the SBS

>

> 3. What is the exact fax modem brand and modem, please?

USR Courier V everything external.

>

> 4. What is the Terminal Server? Windows 2000 Server or Windows Server

> 2003?

2003

>

> 5. What is the instruction? Could you let me know the web link or the file

> name, please?

As per my original post the exact file name is "ADS_TermServ.doc"

>

> 6. You mentioned "fax does not work for any user on the TS". I need to

> know

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- > the exact steps your clients send fax. For example:
- >
- > a. Send fax to the SBS Server from the Terminal Server.
- >
- > OR
- >
- > b. Send fax to the Terminal Server from the Client workstations.

The users on the SBS just use the fax as a normal printer, when the user logged into the TS tries to use the fax printer the program goes through the normal steps but does nothing.

So we are trying to use method a.

- >
- > 7. Do you encounter any error message? If yes, at which step did you
- > encounter? Please type the full error message word by word to the
- > Newsgroup
- > for accurate research. I also strongly suggest that you capture a screen
- > shot for the error message to the Newsgroup.

No.

- >
- > 8. Can you send fax through Start -> All Programs -> Accessories ->
- > Communications -> Fax -> Send a Fax?

The TS does not show any available fax devices.

- >
- > I greatly appreciate your time and co-operation. Please take your time to
- > gather the information for research. I am looking forward to hearing from
- > you!

- >
- > Best regards,

- >
- > Brandy Nee

- >
- > Microsoft CSS Online Newsgroup Support

- >
- > Get Secure! – www.microsoft.com/security

> =====

- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:

> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

- >
- > When opening a new thread via the web interface, we recommend you check
- > the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your
- > issue.

- >
- > Microsoft engineers can only focus on one issue per thread. Although we

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> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In
> doing
> so, it will ensure your issues are resolved in a timely manner.
>
> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
> Any input or comments in this thread are highly appreciated.

> =====
> This posting is provided "AS IS" with no warranties, and confers no
> rights.

>
>
>
> -----

>>From: <wedor>
>>Subject: Fax on Terminal Server from SBS2K3
>>Date: Fri, 20 Jan 2006 08:06:08 -0600
>>Lines: 6
>>X-Priority: 3
>>X-MSMail-Priority: Normal
>>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>>X-RFC2646: Format=Flowed; Original
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>>Message-ID: <#WnPqqcHGHA.240@xxxxxxxxxxxxxxxxxxxxxx>
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: ip66.244.133.12.cust.max.inter.net 66.244.133.12
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP11.phx.gbl
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:238183
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>

>>I have installed the fax service as per the instructions in the MS
> document
>>ADS_TermServ.doc but the fax does not work for any user on the TS.
>>
>>Anyone know what I might be doing wrong?
>>
>>
>>
>

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-
- *Follow-Ups:*
 - ◆ **Re: Fax on Terminal Server from SBS2K3**
◇ From: "Brandy Nee [MSFT]"

Re: Fax on Terminal Server from SBS2K3

- **References:**

- ◆ **Fax on Terminal Server from SBS2K3**

- ◇ From: wedor

- ◆ **RE: Fax on Terminal Server from SBS2K3**

- ◇ From: "Brandy Nee [MSFT]"

- Prev by Date: **OK. GOOD NEWS SO FAR if you dont count companyweb**

- Next by Date: **Re: Trend CSM 3.0 Upgrade?**

- Previous by thread: **RE: Fax on Terminal Server from SBS2K3**

- Next by thread: **Re: Fax on Terminal Server from SBS2K3**

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