

# Problem with Sharepoint Windows Services on Win 2003 SBS Server

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg03528.html>

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  - *Date:* Thu, 19 Jan 2006 13:00:10 -0000
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Hi,

I have tried requesting assistance on the Microsoft.public.sharepoint.windowsservices news group but unfortunately I haven't received any replies so hope that you may be able to help as the issue is on a Windows 2003 SBS server.

The other day we had a server that crashed for some unknown reason. Restarting the server brought it back on-line however, ever since, users are unable to connect to the company intranet site <http://companyweb> and instead get the following error:

"Cannot connect to the configuration database. For tips on troubleshooting this error, search for article 823287 in the Microsoft Knowledge Base at <http://support.microsoft.com>.

I should point out at this stage that the OS is Windows 2003 Small Business Server. The event viewer has multiple "Event ID: 1000" logs in the Application Log. "Event ID: 1000" reports as follows:

Type: Error

Source: Windows SharePoint Services 2.0

Category: None

Event: 1000

User: N/A

Description: #50070: Unable to connect to the database STS\_Config on Server1\SharePoint. Check the database connection information and make sure that the database is running.

I have also noticed that the service MSSQL\$SHAREPOINT, although set to start automatically does not start. Trying to start the service manually, it appears to start but then stops again a few seconds later.

MSDE is used as the database engine.

I have tried several suggestions found on articles in the MS Knowledge bases

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but so far without luck. I have tried repairing, re-installing MS Windows SharePoint Services 2.0 and tried re-installing MSDE by launching "sqlrun16.msi" but to no avail.

Other websites hosted on the server appear to be unaffected, for example, OWA appears to work fine so it doesn't appear to be an issue with IIS.

I would appreciate any help in resolving this issue. If you require any further info, please post back.

Thanks in advance.

Sergio

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