

RE: Win 2K and Win XP connections via VPN – grr....!!

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg03015.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Tue, 17 Jan 2006 03:37:40 GMT
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Hello Ben,

Thank you for posting to the SBS Newsgroup.

I understand that you have two remote client workstations, one is Windows 2K SP4, and another one is the Windows XP. Windows 2K works OK, but "Windows XP machine will not see any internal domain names". If I have misunderstood your concern, please let me know.

Ben, I am sorry that from your description, I do not have a clear image what exact issue you are experiencing. In order to supplement your description, I need your help to gather the following information:

1. Please explain in detail where you found "Win XP machine will not see any internal domain names", so we can reproduce the issue on my test machine. Do you mean after VPN into the SBS domain,
 - a. Windows XP cannot ping SBS 2K3 Server? OR
 - b. Windows XP cannot access SBS 2K3 Server shared folder by \\servername?
 - c. Or any other else?
2. You mentioned "the desktop (Win XP) cannot see the SBS domain by name but can by IP", I need to know:
 - a. Please explain your steps in detail so we can reproduce your issue on my test machine.
 - b. Do you meet any error message? If yes, please type the error message word by word to the Newsgroup.
3. On the remote Windows XP workstation, VPN into the SBS domain first, then open a command window, can you ping SBS Server by server name?
4. Also, after the remote Windows XP workstation VPN into the SBS domain, open a command window, type "ipconfig /all" (without quotation marks), copy and paste the full content to the Newsgroup.

Perform the same step on the SBS Server. Copy and paste the full content to

RE: Win 2K and Win XP connections via VPN – grr....!!

the Newsgroup.

[Note]: Do not edit or delete any results.

5. How many NICs installed on the SBS Server?

6. Do you have ISA Server installed? If yes, is it ISA 2K or ISA 2K4?

7. What is your Network Topology? For example:

{Remote Win XP} {Router} {Internet} {Router} {NIC1} {SBS 2K3 + ISA} {NIC2}
{LAN}

8. Does the Remote Windows XP workstation locate in the same network as the good remote Windows 2K SP4 workstation?

For your additional information:

827603 Remote users cannot see a Windows Small Business Server 2003 computer in My Network Places
<http://support.microsoft.com/kb/827603>

Please take your time gather the information for research. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please

RE: Win 2K and Win XP connections via VPN – grr....!!

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check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: Win 2K and Win XP connections via VPN – grr....!!
>thread-index: AcYa6QoZiHgDIGTWSl6fOtMigScHHA==
>X-WBNR-Posting-Host: 81.138.193.214
>From: =?Utf-8?B?QmVu?= <Ben@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: Win 2K and Win XP connections via VPN – grr....!!
>Date: Mon, 16 Jan 2006 14:06:02 -0800
>Lines: 30
>Message-ID: <E0FAA512-A6FA-4B11-B344-9A6D8748575C@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:237140
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Ladies and Gents,
>
>I have had a couple of questions answered which have helped me immensely.
>Many thanks to all who have helped. I now have a better understanding of
>networking...
>
>Last question (I Hope).
>
>I have two PC's connectiing remotely via VPN to anSBS 2003. They are both
>connected via a router and broadband – one the laptop, one the desktop.
The
>desktop has Windows XP Svc Pack 2 and the laptop has WIn 2000 Svc Pack 4.
I
>am connecting fine via VPN from both machines except the WIn XP machine
will
>not see any internal domain names. The laptop (Win 2K) is now logged on
>renotely to the domain and can see everything – very easy but because the
>desktop (Win XP) cannot see the SBS domain by name but can by IP.
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RE: Win 2K and Win XP connections via VPN – grr....!!

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>I have turned off the Windows Firewall for the purposes of this and it has
>made no difference. Is there anything I need to check?

>

>I have checked all NIC configs and they are correct – well they are the
same

>on both apart from their local IP's.

>

>The router is not restricting any outgoing traffic to either machine...

>

>I have check netbios on both the router and VPN connection and am now
stuck

>for ideas.

>

>Any help would be much appreciated

>

>

>

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• **Follow-Ups:**

◆ **RE: Win 2K and Win XP connections via VPN – grr....!!**

◇ From: Ben

• Prev by Date: **RE: WSUS Problems**

• Next by Date: **RE: RWW through server using site to site VPN to workstation**

• Previous by thread: **VPN and RDP to client do-able?**

• Next by thread: **RE: Win 2K and Win XP connections via VPN – grr....!!**

• Index(es):

◆ **Date**

◆ **Thread**