

FYI issues switching from Veritas to NTBackup

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg02570.html>

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 - *Date:* Sat, 14 Jan 2006 10:27:39 -0500
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At a customer site we decided to switch from Veritas backup for SBS2003 to the native backup client.

Upon running our first backup I received this error message:

The 'Microsoft Information Store' returned 'Backup is already active.

' from a call to 'HrESEBackupSetup()' additional data '-The 'Microsoft Information Store' returned 'Functions called in an invalid sequence.

' from a call to 'HrESEBackupClose()' additional data '-'

I read several articles about Exchange and Shadow Copy regarding a recovery store group. Well since I had not created a recovery group I started to think of any issues I had with Veritas. I remembered on issues with VSS and Exchange that was fixed by the following support article:

<http://seer.support.veritas.com/docs/275409.htm>

This Veritas document references Microsoft article:

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;Q838183>

I was able to fix the issue by undoing the "fix" that Veritas had me to do.

The short version of this post:

If you are receiving this error ensure that the following registry entry is set correctly:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\MSExchangeIS\ParametersSystem
Disable Exchange Writer = 1

Reboot after you change the entry

Just a FYI for the group, I lost a day of work due to this.

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Keith D. Templin

All posts are based on my past experiences, and they are free.
So you get what you pay for! ;)

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- ***Follow-Ups:***

- ◆ ***Re: FYI issues switching from Veritas to NTBackup***

- ◇ *From:* Kevin Weilbacher [SBS-MVP]

- ◆ ***Re: FYI issues switching from Veritas to NTBackup***

- ◇ *From:* Leonid S. Knyshev

- Prev by Date: ***Re: Limited Browser Capability***

- Next by Date: ***Re: Roaming Profiles+VPN***

- Previous by thread: ***Re: 2003 Upgrade Problem – User Migration***

- Next by thread: ***Re: FYI issues switching from Veritas to NTBackup***

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