

## RE: csrss.exe using a lot of CPU time

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg02091.html>

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- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
  - *Date:* Thu, 12 Jan 2006 03:44:19 GMT
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Hello Mark,

Thank you for posting back!

I understand that the issue occurs again!

>From your reply, I understand there is several third party software installed. May I know whether you have schedule a down time to perform a clean boot on your SBS Server, please? this is a very important step for us to analysis your issue.

I also suggest that you schedule a down time to restart Server into Safe Mode to see whether there is any other hidden third party service causing this issue.

To further troubleshoot the issue, I need to gather following information:

- a. Does your SBS Server work well? Is there any performance issue, for example, do clients slow access SBS Server, SBS Slow Start?
- b. When did the issue occur? Did you install/uninstall any software or hardware, recently?
- c. On the server, run "eventvwr" (without quotation marks), check whether there are any error. If yes, double click it, click the Copy button and paste the full content to the Newsgroup.

Please take your to perform the steps and gather the information for further research. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: csrss.exe using a lot of CPU time  
>thread-index: AcYWzuz53jTeEKeXTVmySuqU7vxxAg==  
>X-WBNR-Posting-Host: 66.14.61.182  
>From: "?Utf-8?B?TWFyaw==?" <Mark@xxxxxxxxxxxxxxxxxxxxxxxx>  
>References: <3D30567B-B4CC-49A7-A502-25F61EEBA33B@xxxxxxxxxxxxxxxx>  
<zwnfIaMFGHA.3696@xxxxxxxxxxxxxxxxxxxxxxxx>  
<04C674FF-740D-461D-A03D-FF360C23E86D@xxxxxxxxxxxxxxxx>  
<EMWND1cFGHA.3696@xxxxxxxxxxxxxxxxxxxxxxxx>  
<38B12BFF-7493-4F73-A599-4B440DD24218@xxxxxxxxxxxxxxxx>  
<4s4\$8JIFGHA.1240@xxxxxxxxxxxxxxxxxxxxxxxx>  
>Subject: RE: csrss.exe using a lot of CPU time  
>Date: Wed, 11 Jan 2006 08:49:02 -0800  
>Lines: 26  
>Message-ID: <D374BD1F-A32E-4BAD-8274-090A1659EA88@xxxxxxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain;  
> charset="Utf-8"  
>Content-Transfer-Encoding: 7bit  
>X-Newsreader: Microsoft CDO for Windows 2000  
>Content-Class: urn:content-classes:message  
>Importance: normal  
>Priority: normal  
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>Newsgroups: microsoft.public.windows.server.sbs

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- Prev by Date: *Re: Out going mail problem*
- Next by Date: *Re: Outlook/Exchange Blocked Senders List Location*
- Previous by thread: *RE: csrss.exe using a lot of CPU time*
- Next by thread: *Global Address List in Exchange 2003*
- Index(es):
  - ◆ *Date*
  - ◆ *Thread*