

# RE: SBS Client Application Launcher error

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg01886.html>

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- *From:* [v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx) ("Jenny wu [MSFT]")
  - *Date:* Wed, 11 Jan 2006 07:32:59 GMT
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Hi Manuel,

Thanks for your information.

Let's perform the following test to try to resolve the issue:

1. On the client machine in the c:\Documents and Settings\username\Local Settings\Temp, please move everything to a "junk" folder. Then reboot the client computer with the user account, how about the result?

2. If the issue persists, please try to replace the aplnch.exe file on the client side. You can copy aplnch.exe file from CD3\SBS\clientsetup\clients\setup

And then re-log the computer to see if the issue be fixed.

3. Have you installed any third party application on client computers? Such as trend micro firewall. If yes, please disable them to test.

4. Please logon one workstation with the user account and manually run the login script SBS\_LOGIN\_SCRIPT.bat, can you still receive the error message?

I appreciate your time! I am happy to be of assistance to you.

Have a nice day!

Sincerely,

Jenny Wu  
Microsoft CSS Online Newsgroup Support  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: SBS Client Application Launcher error  
>thread-index: AcYWAbj5NDyBmiTWSgq2iKe7cxzzjQ==  
>X-WBNR-Posting-Host: 70.108.241.49  
>From: =?Utf-8?B?TWFudWVs?= <Manuel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>References: <24846D76-B506-45E0-8F34-D8EC712CFDE5@xxxxxxxxxxxx>  
<qazcr8dFGHA.3680@xxxxxxxxxxxxxxxxxxxxxxxx>  
>Subject: RE: SBS Client Application Launcher error  
>Date: Tue, 10 Jan 2006 08:20:08 -0800  
>Lines: 50  
>Message-ID: <3B72EF24-0A2F-467E-BED2-61D5FE8F1349@xxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain;  
> charset="Utf-8"  
>Content-Transfer-Encoding: 7bit  
>X-Newsreader: Microsoft CDO for Windows 2000  
>Content-Class: urn:content-classes:message  
>Importance: normal  
>Priority: normal  
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>Newsgroups: microsoft.public.windows.server.sbs  
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:235488  
>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>  
>Thanks for the prompt reply. Now, I will answer your questions one by one.  
I  
>also emailed you the snapshot of the error, which is consistent.  
>  
>> Let's perform some tests to isolate the issue:  
>> 1. Please try to logon other workstation with the user account, does the  
>> issue persists? Also please logon the workstation with another fine user

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>> account to test, how about the result?  
>  
>Originally, once I changed the user permissions (w/ the wizard), no matter  
>where you logged in; the error would come up. Now, it's persistent in most  
>systems but in some it logs on fine. I can quickly log off and re-logon  
>with  
>a user whose permissions have not been changed or is fine, and logs on w/  
>no  
>problems. This is also persistent on any workstation.  
>  
>> 2. Please try to revert the user account permission to Mobile User  
>> template, then try to test the issue. How about the result?  
>  
>Originally (again and for 2 weeks), even after reverting back to Mobile  
>User  
>template, it would still have that problem. Now, when I revert back, it's  
>fine. Don't understand why today is not as consistent as it was when I was  
>able to recreate the error...weird.  
>  
>> 3. What is your meaning of " I have created a test user account to be  
>able  
>> to test this "? Do you mean you can reproduce the issue even it is a  
>new  
>> created user account with add user wizard.  
>  
>Yes, I am still able to reproduce this error easily. That's what I meant  
>by  
>test user account which I aptly named "Test" to be able to check for  
>consistency. Yes, it is also using the wizard.  
>  
>> 4.What is the exact error message you received? Can you help me collect  
>a  
>> screen shot of the error message?  
>  
>"SBS Client Application Launcher has encountered a problem and needs to  
>close. We are sorry for the inconvenience." (I sent you the screenshot via  
>email)  
>  
>> 5. Can you find any related error event logged in Event Viewer on the  
>> server box? If yes, please paste the detail information in the newsgroup.  
>  
>Checked Event Viewer and no related events logged  
>  
>So, I'll wait for a reply. Like I said, mostly happens when I change  
>permissions of a Mobile User to an Administrator or Power User (using  
>wizard  
>or manually). I can't have my superiors get this problem but they also  
>NEED  
>administrative rights but this will be a problem when should be able to  
>change permissions on the fly.  
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>Thank you

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• **References:**

◆ **[RE: SBS Client Application Launcher error](#)**

◇ From: "Jenny wu [MSFT]"

• Prev by Date: **[RE: Seeking & sharing backup strategy suggestions](#)**

• Next by Date: **[RE: Debugger Users ??](#)**

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