

RE: WSUS Problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg01615.html>

- *From:* v-natliu@xxxxxxxxxxxxxxxxxxxxxxxx ("Nathan Liu [MSFT]")
 - *Date:* Tue, 10 Jan 2006 07:49:47 GMT
-

Hi Brian,

Thank you for your kind update.

To attach a jpg or txt file to the reply, please refer to the below KB article to configure the Outlook Express (OE) for the SBS newsgroup, and navigate the appropriate post, click Reply Group button, and then click Attach button to attach the jpg or txt file in the reply.

Note: Name of Internet news server – msnews.microsoft.com
Newsgroup: microsoft.public.windows.server.sbs

171164 OLEXP: How to Configure Outlook Express for Internet News
<http://support.microsoft.com/?id=171164>

171190 OLEXP: How to Subscribe to Newsgroups in Outlook Express
<http://support.microsoft.com/?id=171190>

I appreciate your time and cooperation. Please do not hesitate to let me know if you have any further concerns, I am looking forward to hearing from you.

Have a nice day!

Best regards,

Nathan Liu (MSFT)
Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

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"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.

>Thread-Topic: WSUS Problems
>thread-index: AcYVcj0hmbiJYRdDT5eAg33UoH6shA==
>X-WBNR-Posting-Host: 165.228.3.91
>From: "?Utf-8?B?QnJpYW4=?" <Brian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>References: <74206970-37A8-4E7B-817B-DCCCE6D8F9B8@xxxxxxxxxxxx>
<#FYW8GpEGHA.832@xxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: RE: WSUS Problems
>Date: Mon, 9 Jan 2006 15:13:02 -0800
>Lines: 185
>Message-ID: <5585628B-11BC-4D8C-9B43-1BB1E246153E@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:235272
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Thank for you help. I have done all those things. How do I attach a file to
>a post? I've a screen dump of my proxy settings but don't seem to have any
>means to attach it.
>
>However, despite that, it appears to have worked. I'm not sure which of

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the

>steps you asked me to do, worked. I had already done all the steps except

>step (2) – I had used a qualified name, instead of an IP number (as per

the

>step-by-step guide which only talks about needing the "server's name" –

>perhaps it might be a good idea to get this changed?) and step (5b).

>

>Now, onto the next step which is at the client end!

>

>Thanks again!

>

>

>

>"Nathan Liu [MSFT]" wrote:

>

>> Hello Brian,

>>

>> Thank you for posting in the SBS newsgroup.

>>

>> According to your description, I understand that you received this error

>> message "The remote server returned an error: (407) Proxy Authentication

>> Required" on the SBS 2003 with WSUS Server. If I have misunderstood the

>> problem, please don't hesitate to let me know.

>>

>> To narrow down this issue, please kindly check the following settings:

>>

>> 1. Open the ISA 2000 Management console on the SBS Server, right-click

>> SBSServerName and select Properties, click "Outgoing Web Requests" tab,

>> uncheck the "Ask unauthenticated users for identification" check box,

and

>> then click Apply and OK, then restart the Microsoft Firewall service,

then

>> check if the issue can be reproduced.

>>

>> 2. Please use the IP Address of the IE Proxy Server and not the FQDN

or

>> short name, and then try again.

>>

>> 3. Is the WSUS server trying to connect to an upstream server or

>> Microsoft Update web site?

>>

>> 4. What is the port you used in Proxy Server configuration? Please

take a

>> screen shot for the Proxy Server configuration of WSUS and attach it in

>> your reply.

>>

>> 5. In addition, I would like to suggest that you check on the proxy

>> server to make sure the following settings are set correctly.

>>

>> a. Allowed the internal computers to access the following web site.

>>

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>> <http://windowsupdate.microsoft.com>
>> http://*.windowsupdate.microsoft.com
>> https://*.windowsupdate.microsoft.com
>> <http://download.windowsupdate.com>
>> http://*.download.windowsupdate.com
>> http://*.windowsupdate.com
>> <http://wustat.windows.com>
>> <http://ntservicepack.microsoft.com>
>>
>> So if your firewall / proxy needs authentication, you will need an
>> exception for your WSUS server to access the above sites anonymously
>>
>> b. Enable HTTP 1.1
>>
>> c. Open port 80 and port 443
>>
>> If these are already allowed then try the following on the WSUS server:
>>
>> – Open Internet Explorer
>> – Click on Tool
>> – Click on Internet Options
>> – Click on Advanced Tab
>> – Check Used HTTP 1.1 through Proxy Connections
>> – Close all instance of Internet Explorer and test again Let me know if
>> this helps.
>>
>> You can also try to check Allow basic authentication (password in clear
>> text) in the WSUS console option. What is the result?
>>
>> I am looking forward to your response.
>>
>> Have a nice day!
>>
>> Best regards,
>>
>> Nathan Liu (MSFT)
>> Microsoft CSS Online Newsgroup Support
>>
>> Get Secure! – www.microsoft.com/security
>> =====
>> This newsgroup only focuses on SBS technical issues. If you have issues
>> regarding other Microsoft products, you'd better post in the
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>> any updates in your thread. When responding to posts via your newsreader,

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>> so, it will ensure your issues are resolved in a timely manner.

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>>

>> -----

>> >Thread-Topic: WSUS Problems
>> >thread-index: AcYSRuDu2+iFFvH9R5yQGQciefmNsg==
>> >X-WBNR-Posting-Host: 165.228.3.91
>> >From: "=?Utf-8?B?QnJpYW4=?" <Brian@xxxxxxxxxxxxxxxxxxxxxxxx>
>> >Subject: WSUS Problems
>> >Date: Thu, 5 Jan 2006 14:25:05 -0800
>> >Lines: 32
>> >Message-ID: <74206970-37A8-4E7B-817B-DCCCE6D8F9B8@xxxxxxxxxxxx>
>> >MIME-Version: 1.0
>> >Content-Type: text/plain;
>> > charset="Utf-8"
>> >Content-Transfer-Encoding: 7bit
>> >X-Newsreader: Microsoft CDO for Windows 2000
>> >Content-Class: urn:content-classes:message
>> >Importance: normal
>> >Priority: normal
>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>> >Newsgroups: microsoft.public.windows.server.sbs
>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>> >Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl
>> >Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:234434
>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>> >

>> >I have recently started to install WSUS on our SBS 2003 Server. It seems

>> to

>> >install OK and when I configure it and start it synchronise, it comes up

>> with

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```
>> >the following error each time:
>> >
>> >_____
>> >WebException: The underlying connection was closed: Unable to connect
to
>> the
>> >remote server. ----> System.Net.WebException: The remote server returned
an
>> >error: (407) Proxy Authentication Required.
>> >at System.Net.HttpWebRequest.CheckFinalStatus()
>> > at System.Net.HttpWebRequest.EndGetRequestStream(IAsyncResult
>> asynResult)
>> > at System.Net.HttpWebRequest.GetRequestStream()
>> > at
System.Web.Services.Protocols.SoapHttpClientProtocol.Invoke(String
>> >methodName, Object[] parameters)
>> > at
>>
>> >Microsoft.UpdateServices.ServerSyncWebServices.ServerSync.ServerSyncProxy.G
>> etAuthConfig()
>> > at
>>
>> >Microsoft.UpdateServices.ServerSync.ServerSyncLib.InternetGetServerAuthConf
>> ig(ServerSyncProxy proxy, WebServiceCommunicationHelper webServiceHelper)
>> > at
>>
>> >Microsoft.UpdateServices.ServerSync.ServerSyncLib.Authenticate(Authorizatio
>> nManager
>> >authorizationManager, Boolean checkExpiration, ServerSyncProxy proxy,
>> Cookie
>> >cookie, WebServiceCommunicationHelper webServiceHelper)
>> > at
>>
>> >Microsoft.UpdateServices.ServerSync.CatalogSyncAgentCore.InternalGetConfig(
>> )
>> > at
>>
>> >Microsoft.UpdateServices.ServerSync.CatalogSyncAgentCore.CatalogSyncThreadP
>> rocessReal(Boolean allowRedirect)
>> >
>> >_____
>> >
>> >I have provided the correct authentication details for our ISA 2000
>> server.
>> >I have opened the correct ports on both it and our router. Surely
>> >Microsoft isn't asking for authentication details? Why isn't it
working?
>> >
>> >
>> >
>> >
```

>

.

• **References:**

- ◆ **RE: WSUS Problems**
◇ *From:* "Nathan Liu [MSFT]"
- ◆ **RE: WSUS Problems**
◇ *From:* Brian

- Prev by Date: **Re: Outbound email messages are sent multiple times**
- Next by Date: **RE: RAS time limits**
- Previous by thread: **RE: WSUS Problems**
- Next by thread: **RE: WSUS Problems**
- Index(es):
 - ◆ **Date**
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