

Re: Problems pushing Fax Client to desktop.

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-01/msg00238.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Tue, 03 Jan 2006 08:53:58 GMT
-

Hi Jeff,

Thanks for your update.

I am sorry for the delayed response due to weekend and New Year holiday. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Your understanding is greatly appreciated!

I am glad to know that thing is getting well in your end –). I appreciate your time and efforts to the issue.

To mail server issue, it is greatly recommended that you run CEICW wizard (Server Management console –> Configuration E-mail and internet connection –> Connect to the Internet) to automatically configure the network connection and email server. We need not manually configure this on the Exchange server console.

You can refer to the following steps:

- A. Click Start, click Server Management.
- B. Click To Do List and then click "Connect to the Internet".
- C. Click Next, select "Do not change connection type" and click Next.
- E. Select Enable firewall and click Next.
- F. Ensure E-mail is selected and Click Next.
- G. Go through the steps until the Internet E-mail page shows, select "Enable Internet e-mail" and click Next.
- H. Select either "Use DNS to route e-mail" or "Forward all e-mail to e-mail server at your ISP". If you select the latter, enter the ISP SMTP server. Click Next.
- I. Specify to receive e-mail using one or both of the following methods:
 - POP3 Mailboxes
 - Exchange

Click Next.

- J. Enter your e-mail domain name and click Next. The e-mail domain name

Re: Problems pushing Fax Client to desktop.

should match the mail exchanger (MX) resource record maintained at your ISP. This must be a registered Internet domain name.

K. Go through the steps to finish the wizard.

For more detail steps, please take a look at the following KB article:
825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

And then please test the issue again, tell me the result.

I am happy to be assistance to you!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>From: Jeff Hicks <Hicks.Jeffery@xxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>Subject: Re: Problems pushing Fax Client to desktop.
>Message-ID: <bd7cr190s57vjm39k78les5h6ma8k0tf9n@xxxxxxx>
>References: <j3ijp19q5062l5mdiq2473ir9qghqpk03@xxxxxxx>

Re: Problems pushing Fax Client to desktop.

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<y4v5BGu\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxx>
<b9llq111uiqvssq6kko7uc30krr4mb22ga@xxxxxxx>
<g3x\$qY6BGHA.1236@xxxxxxxxxxxxxxxxxxxxxx>
<7brpq1tlfsg348cd82m2496ensgmt8slqe@xxxxxxx>
<bpqHEXgCGHA.3992@xxxxxxxxxxxxxxxxxxxxxx>
>X-Newsreader: Forte Agent 1.93/32.576 English (American)
>MIME-Version: 1.0
>Content-Type: text/plain; charset=us-ascii
>Content-Transfer-Encoding: 7bit
>Lines: 138
>Date: Sat, 31 Dec 2005 07:40:51 GMT
>NNTP-Posting-Host: 70.123.221.139
>X-Complaints-To: abuse@xxxxxx
>X-Trace: tornado.texas.rr.com 1136014851 70.123.221.139 (Sat, 31 Dec 2005
01:40:51 CST)
>NNTP-Posting-Date: Sat, 31 Dec 2005 01:40:51 CST
>Organization: Road Runner High Speed Online <http://www.rr.com>
>Path:
TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-onli
ne.de!border2.nntp.dca.giganews.com!nntp.giganews.com!cyclone.austin.rr.com!
news.rr.com!tornado.texas.rr.com.POSTED!53ab2750!not-for-mail
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:233298
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Hey Jenny,
>
>Well I today completed my a 2003 SBS install/migration. Everything
>went well and during the configuration of the server I found out what
>my problem has been with the fax client. You will probably want to
>kick me when you hear this.
>
>In the Default Login script SBS_LOGIN_SCRIPT.bat and the one line to
>run Client Setup was missing. My predecessor who set that server up
>originally removed it from the script for some reason. It took 2 hours
>for me to calm down once I saw that line in the login script and
>realized what the solution.
>
>As for the Migration I completed today, the only issue we had with the
>new server was the POP3 connector. We fixed the problem by using a 3rd
>party POP3 connector. This is only a temporary fix as we are changing
>the clients ISP soon.
>
>I will run this by you as I think what I did made the MS SBS POP3
>fail. We setup the domain to company.local. Under the users properties
>the default SMTP address in the Exchange showed
>sbsusername@xxxxxxxxxxxxxx I added ISP'sEmailUserame@xxxxxxxxxxxxxx and
>set it to primary. The results sent all email fine, but when the
>message arrived back to the server the message disappeared. No error
>to show what happened to the message even when turning up logging to
>High in Exchange.
>

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>I am wondering if you name a server's domain with the .local, what is
>the proper way to add the correct email address of .com when you setup
>Exchange?
>
>Just to let you know, I was real careful to use all wizards and Server
>Manager to do all administration. I have read some posts about
>possible issues if you don't use SBS's way of doing things. Is their
>any validity to these posts?
>
>Well I had a good Christmas and since the past three days doing the
>migration was successful, I will have a great New Years.
>
>Thanks for all your help Jenny.
>
>Regards,
>Jeff
>
>
>On Mon, 26 Dec 2005 10:18:43 GMT, v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx
>("Jenny wu [MSFT]") wrote:
>
>>Hi Jeff,
>>
>>Thanks for your update. It is indeed great toy and merry Christmas -)!
>>
>>I am sorry for the delayed response due to the weekend. Please understand
>>that the newsgroups are staffed weekdays by Microsoft Support
professionals
>>to answer your systems and applications questions. Thanks for your
>>understanding.
>>
>>Ok, I will wait you. I am happy to be further assistance!
>>
>>Merry Christmas and a happy new year!
>>
>>Sincerely,
>>
>>Jenny Wu
>>Microsoft CSS Online Newsgroup Support
>>Get Secure! – www.microsoft.com/security
>>=====

>>This newsgroup only focuses on SBS technical issues. If you have issues
>>regarding other Microsoft products, you'd better post in the
corresponding
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>>

>>Any input or comments in this thread are highly appreciated.

>>-----

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rights.

>>

>>-----

>>>From: Jeff Hicks <Hicks.Jeffery@xxxxxxxx>

>>>Newsgroups: microsoft.public.windows.server.sbs

>>>Subject: Re: Problems pushing Fax Client to desktop.

>>>Message-ID: <7brpq1tlfsg348cd82m2496ensgmt8slqe@xxxxxxxx>

>>>References: <j3ijp19q506215mdiq2473ir9qghqpk03@xxxxxxxx>

>><y4v5BGu\$FHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

>><b9llq111uiqvssq6kko7uc30krr4mb22ga@xxxxxxxx>

>><g3x\$qY6BGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>

>>>X-Newsreader: Forte Agent 1.93/32.576 English (American)

>>>MIME-Version: 1.0

>>>Content-Type: text/plain; charset=ISO-8859-1

>>>Content-Transfer-Encoding: 8bit

>>>Lines: 349

>>>Date: Sat, 24 Dec 2005 07:04:17 GMT

>>>NNTP-Posting-Host: 24.173.224.169

>>>X-Complaints-To: abuse@xxxxxx

>>>X-Trace: tornado.texas.rr.com 1135407857 24.173.224.169 (Sat, 24 Dec
2005

>>01:04:17 CST)

>>>NNTP-Posting-Date: Sat, 24 Dec 2005 01:04:17 CST

>>>Organization: Road Runner High Speed Online <http://www.rr.com>

>>>Path:

>>TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-on
li

>>ne.de!border2.nntp.dca.giganews.com!nntp.giganews.com!cyclone.austin.rr.co
m!

>>news.rr.com!tornado.texas.rr.com.POSTED!53ab2750!not-for-mail

>>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:232294

>>>X-Tomcat-NG: microsoft.public.windows.server.sbs

>>>

>>>Hello Jenny,

Re: Problems pushing Fax Client to desktop.

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>>>>

>>>>Merry Christmas to you also, and thank you very much.

>>>>

>>>>I will do as you suggest as soon as I get a chance. I am doing a new
>>>>2003 SBS install for a client starting Tuesday, but should be done by
>>>>Thursday I hope. So if everything goes to plan I should have some new
>>>>information for you by the beginning of next week. I am offering my
>>>>schedule because of my late to respond past posts.

>>>>

>>>>Speaking of Christmas, I purchased myself a new Toy. A 60GB iPod
>>>>Video. What a very cool toy.

>>>>

>>>>Anyhow I hope you have a great Christmas. I shall talk to you soon.

>>>>

>>>>Jeff

>>>>

>>>>

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>

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• *Follow-Ups:*

◆ *Re: Problems pushing Fax Client to desktop.*

◇ *From:* Jeff Hicks

- Prev by Date: *Re: CompanyWeb only works over VPN*
- Next by Date: *Re: CompanyWeb only works over VPN*
- Previous by thread: *RE: "Line Unavailable" error when sending faxes*
- Next by thread: *Re: Problems pushing Fax Client to desktop.*
- Index(es):
 - ◆ *Date*
 - ◆ *Thread*