

RE: RWW access to an internal website

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg05082.html>

- *From:* Bob <Bob@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 30 Dec 2005 13:42:02 -0800
-

I CAN access the companyweb remotely.

We have a link to another IIS website on the companyweb. When remote, the link does not work because it references an internal IP address (192.168.1.2:12501...). Remotely, the internal IP address cannot be resolved.

To avoid this, how can I change the link to remove the internal address, so the linked website can be accessed remotely?

""Brandy Nee [MSFT]"" wrote:

- > Hello Bob,
- >
- > Thank you for posting to the SBS Newsgroup.
- >
- > From your description, I understand that you cannot remotely access
- > Companyweb through RWW, but it works correctly in LAN. If I have
- > misunderstood your issue, please let me know.
- >
- > Based on my experience, this issue can be caused by various factors. So
- > please help to gather following information for further research:
- >
- > 1. Can you access <https://companyweb> from SBS Server Console?
- >
- > 2. Can you access Companyweb directly from the Internet
- > (http://<SBS_Public_Domain_Name>:444)?
- >
- > 3. What is the error message when you fail to access Companyweb? Please go
- > to the remote computer, open IE -> Tools -> Internet Options -> Advanced ->
- > Uncheck the box "Show friendly HTTP error messages". Reproduce the issue,
- > what is the error message now? I suggest that you capture a screen shot and
- > send it to the Newsgroup.
- >
- > 4. Can you access OWA remotely?
- >
- > 5. When did the issue occur? Could you access Companyweb through RWW
- > before? Did you make any changes on SBS, recently?
- >

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- > 6. Does this issue occur to all remote clients or only certain clients?
- >
- > 7. Do you have an ISA Server installed in front of the SBS Server?
- >
- > For your suggestions:
- >
- > a. If the issue occurs to all remote clients, please rerun the Configure
- > E-mail and Internet Connection Wizard to enable external access to
- > Companyweb.
- >
- > i. Expand to Server Management\Standard Management\Internet and E-mail.
- > ii. On the right pane, click Connect to the Internet, and run "Configure
- > E-mail and Internet Connection Wizard".
- > iii. Proceed to the page of "Web Services Configuration", make sure that
- > you have checked "Business Web Site (wwwroot)".
- > iv. Finish rest of the wizard.
- >
- > More information:
- >
- > 825763 How to configure Internet access in Windows Small Business Server
- > 2003
- > <http://support.microsoft.com/?id=825763>
- >
- > b. If there is one router or any hardware firewall locates in front of the
- > SBS Server, please make sure that you have forwarded TCP port 444 to the
- > SBS servers' external NIC from the hardware firewall.
- >
- > c. Register your Companyweb's name on the Internet DNS. This is generally
- > done by the ISP. This name should be resolved as the firewall's external IP
- > address.
- >
- > Please take your time to perform the steps above and collect the
- > information for us to troubleshoot your issue. I am looking forward to
- > hearing from you!
- >
- > Best regards,
- >
- > Brandy Nee
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – www.microsoft.com/security
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are

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> any updates in your thread. When responding to posts via your newsreader,
> please "Reply to Group" so that others may learn and benefit from your
> issue.
>
> Microsoft engineers can only focus on one issue per thread. Although we
> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In doing
> so, it will ensure your issues are resolved in a timely manner.
>
> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
>
> -----
>>Thread-Topic: RWW access to an internal website
>>thread-index: AcYMs5JitVgdH6N9T6m1DNB8OyBv2g==
>>X-WBNR-Posting-Host: 69.53.132.250
>>From: =?Utf-8?B?Qm9i?= <Bob@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: RWW access to an internal website
>>Date: Thu, 29 Dec 2005 12:08:02 -0800
>>Lines: 6
>>Message-ID: <2D780E5C-9403-4B53-912A-95DD6E91CF9B@xxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 7bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:233005
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>I need to remotely access an internal website (IIS) that is linked to the
>>companyweb. The current link uses the LAN's IP address, so the address
>>cannot be resolved remotely. What do I need to do to be able to use the
>>companyweb's link to the internal website?
>>
>>By the way, the link works from the companyweb when the PC is on the
> network.
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• **References:**

- ◆ **RE: RWW access to an internal website**

◇ From: "Brandy Nee [MSFT]"

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